

December 5, 2025

Japan Airport Terminal Co., Ltd.

Tokyo International Air Terminal Corporation

Haneda Airport Passenger Terminal awarded a Five-Star Airport Rating, the world's highest recognition, in the World Airport Star Rating by SKYTRAX for the 12th consecutive year



For the 12th consecutive year, the Haneda Airport Passenger Terminal*¹ has been awarded the Five-Star Airport Rating, the world's highest-level recognition, in the World Airport Star Rating conducted by UK-based SKYTRAX*².

Serving more than 86 million passengers a year, we have worked to create a terminal environment where a diverse range of travelers can feel safe and comfortable, while adapting to changes in society and customer needs.

As a result, we earned high praise for meeting global quality standards across many areas, including the service provided by our airport staff, the functionality of our terminals, and the cleanliness of our facilities. In particular, our initiatives to improve convenience, comfort, and accessibility—such as assistance for passengers who need support when moving through the airport—were highly commended.

Going forward, as the gateway to Japan, we will continue working with gratitude to everyone who uses the airport every day and in partnership with airport service providers and related organizations to provide facilities and services from a customer perspective, in order to develop Haneda Airport into the best airport experience possible.

In addition, we will continue striving to operate the airport in a manner that satisfies all of our stakeholders to create an advanced airport that is friendly to both people and the environment.

Link to the SKYTRAX website: Official SKYTRAX 5-Star Airports | Global Airport Rating

<https://skytraxratings.com/tokyo-haneda-airport-awarded-highest-5-star-airport-rating-2>

*1: Terminals 1 and 2 are owned, managed, and operated by Japan Airport Terminal Co., Ltd., and Terminal 3 by Tokyo International Air Terminal Corporation.

*2: An aviation service rating company founded in 1989 and based in the UK. The company evaluates airports and airlines around the world based on a wide variety of evaluation criteria and items.

For inquiries, please contact:

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HANEDA Airport awarded
SKYTRAX's 5-Star Airport Rating

