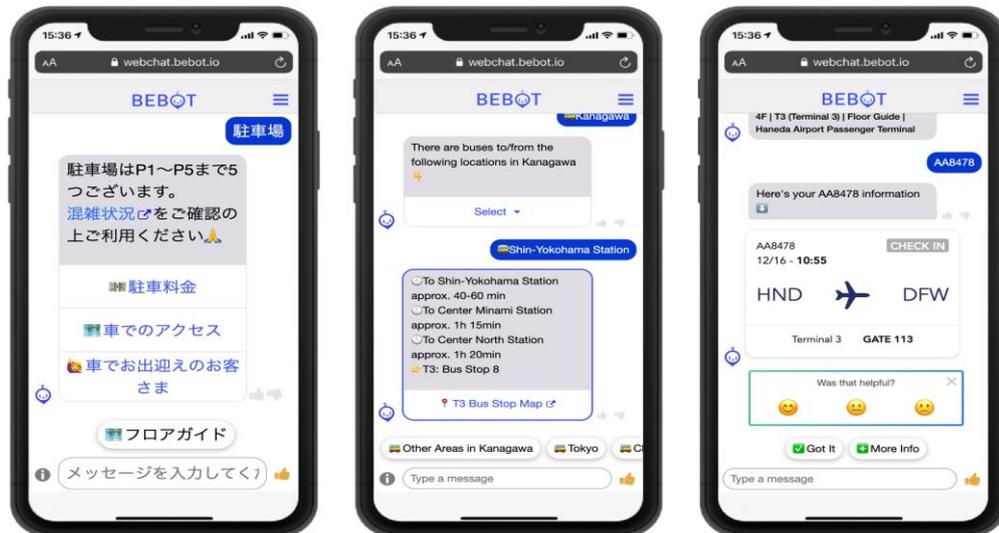


## Test use of AI chatbot Bebot begins at Terminal 3 of Haneda Airport



From January 17, 2023, Tokyo International Air Terminal Corporation (Headquarters: Ota-ku, Tokyo / President & CEO: Katsuji Doi) will begin test usage of AI chatbot Bebot's 24/7 concierge service for customers in Haneda Airport Terminal 3.

### ■Test Use Details

Planned period: January 17 to March 31, 2023

Available time: 24 hours a day (Ongoing operations and maintenance will

be carried out to improve usability)

Supported languages: Japanese, English, Chinese (simplified and traditional), Korean

How Bebot will be promoted:

1. Posters with QR codes will be put up inside and outside the airport
2. The chatbot will be displayed after connecting to the airport's free Wi-Fi

### ■About AI Chatbot Bebot

Bebot is used by a variety of organizations in Japan and abroad, especially public institutions like municipalities and transportation

agencies, which require speed and accuracy. Bebot helps government agencies in a number of ways, from online services and procedural guidelines to crisis management, responding to disasters, providing tourist information, and collecting feedback from local residents. Service is continuously improving based on its massive intake of chat data. Unlike chatbots by other companies, it can handle spoken text and long sentences with ease.

It also features a responsive design that works with computers, smartphones, and tablets.

#### ■Company Profile

Company name: Bespoke Co., Ltd.

Representative: Representative Director Akemi Tsunagawa

Location: Shibuya Hikarie 8F, 2-21-1 Shibuya, Shibuya-ku, Tokyo

Established: October 2015

Business description: Development and operation of DX solution "Bebot"

URL: <https://www.be-spoke.io/jp/>

#### ■Contact for this release

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