

News Release

August 6th, 2021

Japan Airport Terminal Co., Ltd.

Tokyo International Air Terminal Corporation

Haneda Airport receives 1st place in "Best Airports in Asia"

- Awarded winner in 4 categories total -



"Best Airports in Asia"

"World's Cleanest Airports"

"World's Best Domestic Airports"

"World's Best PRM / Accessible Facilities"

"The COVID-19 Airport Excellence Awards"

First time achievement

6th consecutive year

9th consecutive year

3rd consecutive year

First time achievement

Haneda Airport Passenger Terminals*1 have become the award winner for "Best Airports in Asia" of the 2021 World Airport Awards conducted by the UK company, SKYTRAX*2, being the first airport in Japan to ever receive this award.

In addition to achieving the "Best Airports in Asia" for the first time, Haneda Airport has also become runner-up for "World's Best Airports" category for the 3rd consecutive year. Moreover, Haneda Airport have won the "World's Cleanest Airports" award for the 6th consecutive year (awarded for the 8th time) praised for its cleanliness and comfort. In the "World's Best Domestic Airports" category, Haneda Airport has won the award for the 9th time consecutively for its convenience and comfort of the domestic facilities. Our initiatives to assist the elderly and passengers with disabilities have been evaluated to be the "World's Best PRM / Accessible Facilities" category for the 3rd consecutive year.

In a new award category, Haneda Airport has been rated to be one of the "COVID-19 Airport Excellence Awards" as well, for its measures to prevent from COVID-19 infection.

Haneda Airport plays an important role being a hub airport for both domestic and international flights. As the spread of the new coronavirus has been prolonged in many countries around the world, our group hopes for a fast recovery from COVID-19 pandemic, and we will continue to work together to provide facilities and services that are convenient, comfortable, and functional, with prioritizing safety for our customers.

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♦Rankings

•World's Best Airports

(https://www.worldairportawards.com/)

Rank	Airport, Country
1	Doha Hamad International Airport, Qatar
2	Haneda Airport (Terminals 1, 2 & 3), Japan
3	Changi International Airport, Singapore
4	Incheon International Airport, South Korea
5	Narita International Airport, Japan

•Best Airports in Asia

(https://www.worldairportawards.com/best-airports-2021-by-global-region/)

Rank	Airport, Country
1	Haneda Airport (Terminals 1, 2 & 3), Japan
2	Changi International Airport, Singapore
3	Incheon International Airport, South Korea

•World's Cleanest Airports

(https://www.worldairportawards.com/worlds-cleanest-airports-2021/)

Rank	Airport, Country
1	Haneda Airport (Terminals 1, 2 & 3), Japan
2	Changi International Airport, Singapore
3	Narita International Airport, Japan

•World's Best Domestic Airports

(https://www.worldairportawards.com/worlds-best-domestic-airports-2021/)

Rank	Airport, Country
1	Haneda Airport Domestic Terminals (Terminals 1 & 2), Japan
2	Shanghai Hongqiao Airport, China
3	Osaka International Airport (Itami), Japan

•World's Best PRM / Accessible Facilities

(https://www.worldairportawards.com/worlds-best-prm-accessible-facilities-2021/)

Rank	Airport, Country
1	Haneda Airport (Terminals 1, 2 & 3), Japan
2	Kansai International Airport, Japan
3	Narita International Airport, Japan

(Excerpt from SKYTRAX website)

- *1 Terminals 1 and 2 at Haneda Airport are owned, managed, and operated by Japan Airport Terminal Co., Ltd. while Terminal 3 is owned, managed, and operated by Tokyo International Air Terminal Corporation.
- *2 SKYTRAX is a UK-based aviation research company established in 1989. The company assesses world airports and airlines over a diverse range of assessment criteria. The World Airport Awards 2021 was based on customer surveys at 550 airports in more than 100 countries and territories around the world from August 2020 to July 2021. This survey includes customer experience before COVID-19 and was analyzed taking into account the actual number of passengers.
- *3 PRM is an acronym for "Persons with Reduced Mobility" which includes elderly, disabled and infirm passengers.