

T3

HANEDA AIRPORT TERMINAL 3 FLOOR GUIDE



Haneda Airport
Terminal Website



HANEDA App



Haneda Airport Official
Online Shopping Site

T3

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HANEDA AIRPORT TERMINAL 3 CONTENTS

FLOOR GUIDE

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SHOPS & FACILITIES LIST → P18~21

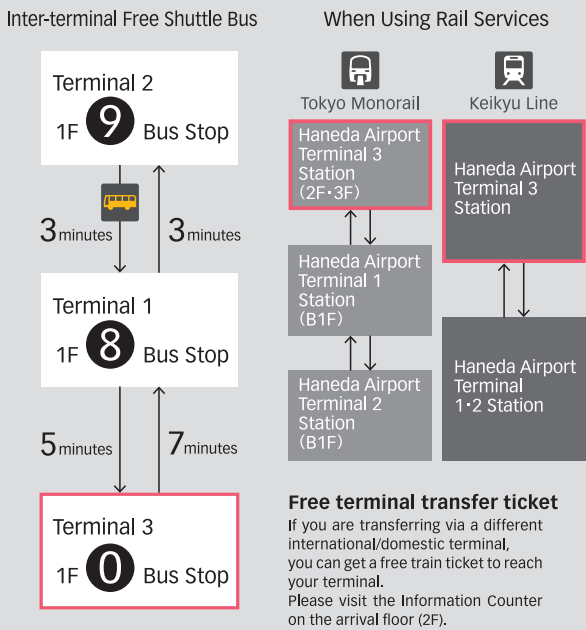
SERVICE GUIDE → P22-23

- Haneda Airport Terminal Information(Telephone Center)
- Information & Inquiries
 - Information Counter Information Phone Touch Panel
 - Tourist Information Counter Flight Information
- Customers Who Require Special Assistance
 - Special Assistance Wheelchair Rental
 - Writing Board & Communication Support Board Passenger Carts
 - Calm down, cool down Assistance Dog Toilet
- Customers with Children
 - Stroller Rental Nursing Rooms Kids Space
- IT Services
 - Free Wi-Fi Charging Corner
- Other Services
 - Medical Clinic

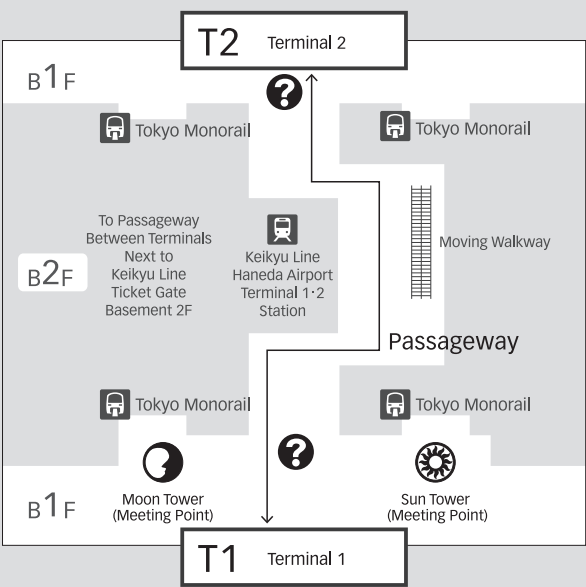
ACCESS

- Travel Between Terminals
- When Using Rail Services
- Bus Stop ■Taxi Stand
- When Using a Car → P24

Travel Between Terminals

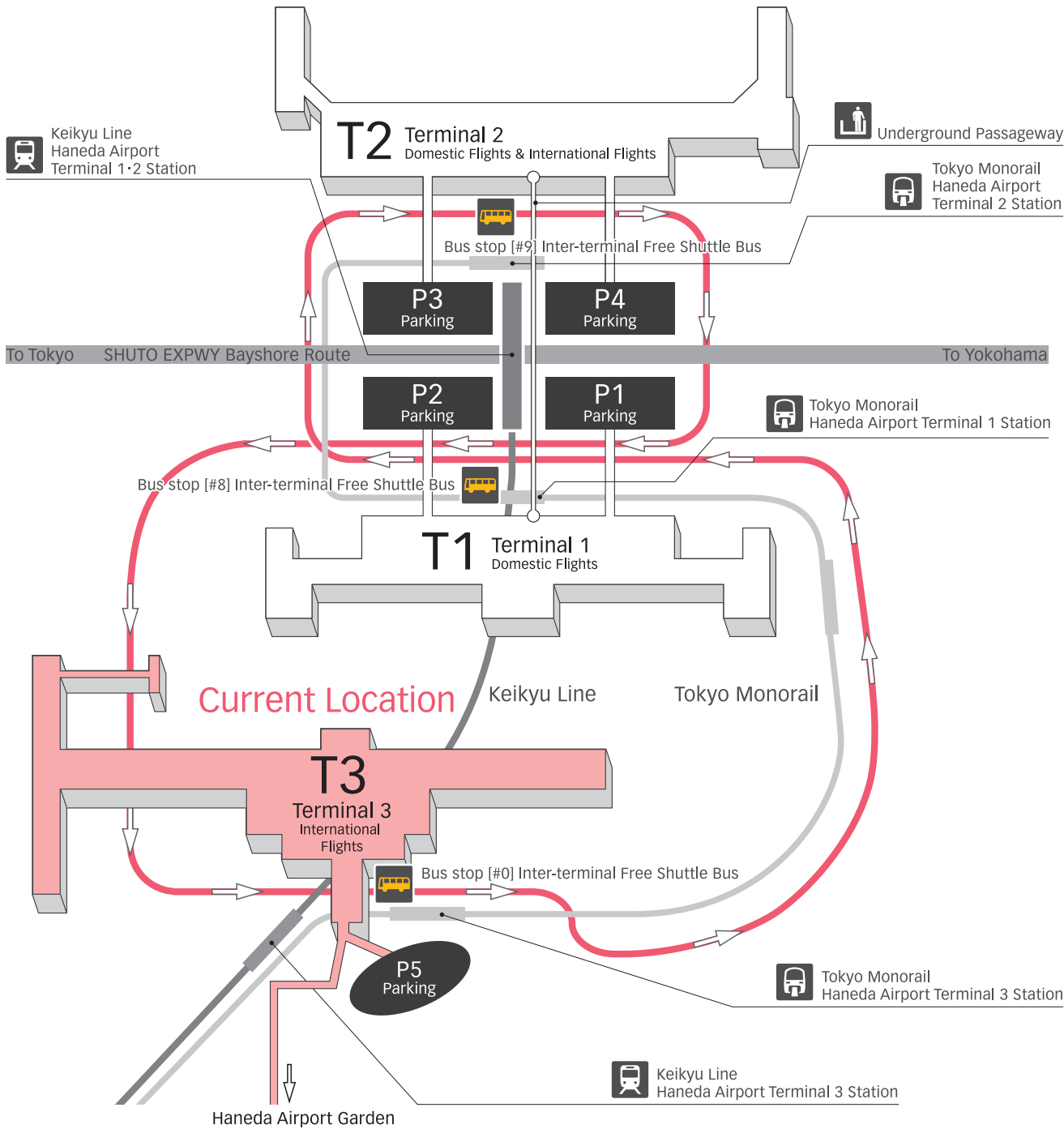


Please use the underground passageway (400 meter walk; moving walkway available) between Terminal 1 and Terminal 2 or the inter-terminal free shuttle bus.

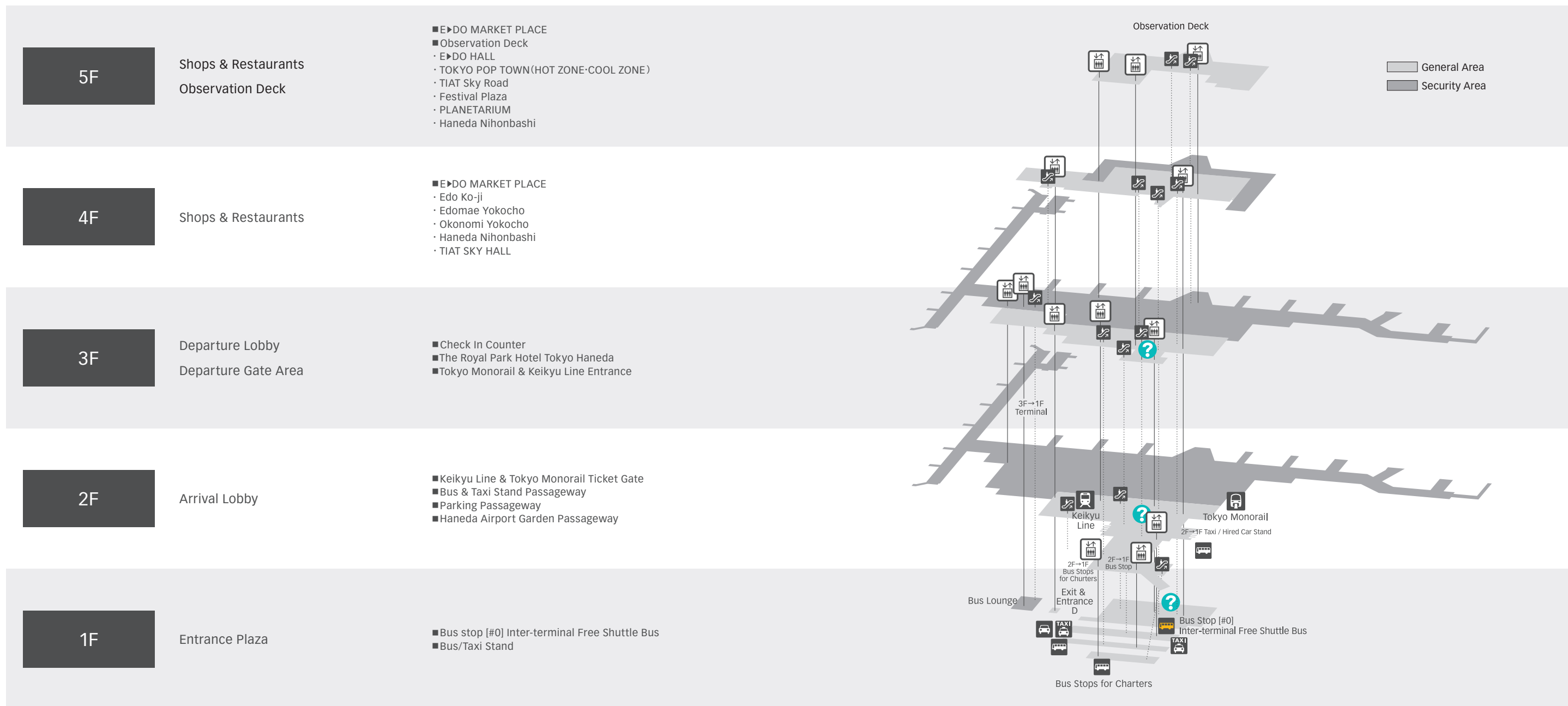


*Information listed here may change without notice. Thank you for your understanding.

HANEDA AIRPORT OVERALL VIEW



HANEDA AIRPORT TERMINAL 3 GUIDE MAP



1F

Entrance Plaza



- Information

Automated External Defibrillator

Telephones

Bus

Toilets

Assistance Dog Toilet

Post Box

Taxi

Nursing Room

Police

Drinking Fountain

Hired Car

Elevator

Information Phone

PC Internet

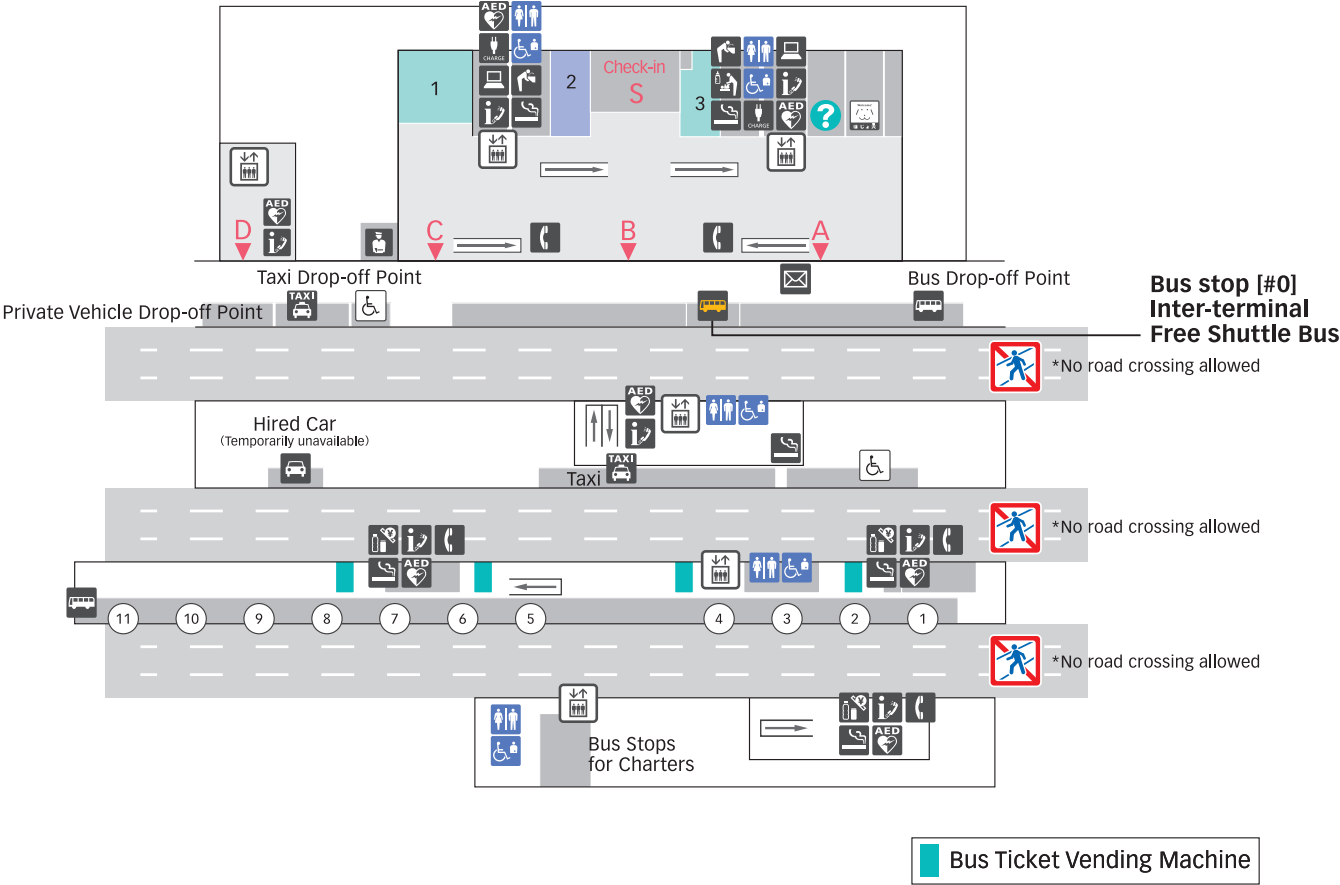
Boarding and Disembarkment for Handicapped Individuals

Escalator

Smoking Room

Vending Machine

Charging Corner



Shops

2

Air LAWSON
[Convenience Store]

24

Services

1

Mizuho Bank
[Bank, Bank ATM]

3

**Toho University
Haneda Airport Clinic Terminal3**
[Medical Clinic]

Go to page 2 for transferring between terminals



- Information

Moving Side Walk

Coin Lockers
- Toilets

Transit

Vending Machine
- Nursing Room

Information Phone

Water Heater
- Elevator

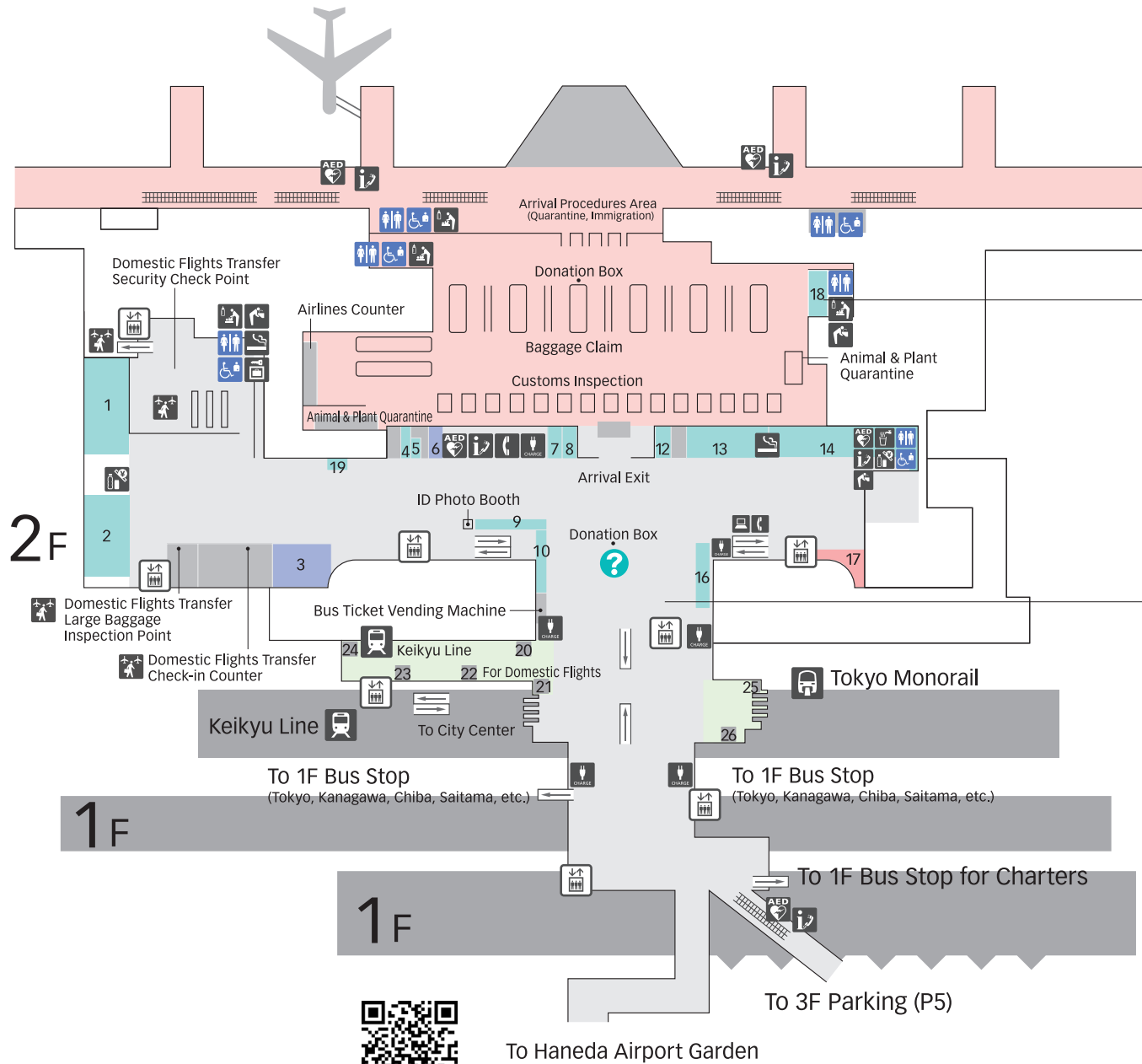
Smoking Room

Drinking Fountain
- Escalator

Telephones

Charging Corner
- Automated External Defibrillator

PC Internet



TIAT ARRIVAL
DUTY FREE SHOP



2F Arrival Lobby

Restaurants

- 17 **TULLY'S COFFEE**
[Snacks, Cafe]

Shops

- 3 **Air Bic Camera Haneda Airport Terminal 3 Store second shop**
[Home Appliances, Travel Goods, Pharmacy]
- 6 **SKY MARKET**
[Souvenirs, Miscellaneous Goods]

Services

- 1 **Shower room**
[Shower room]
- 2 **Yamato Transport** (Dispatch)
[Delivery Service]
- 2 **JAL Baggage Home Delivery Service**
[Delivery Service]

- 4 **MOBILE CENTER 2F**
[Mobile phone rental]

- 5 **AnyFone JAPAN Counter Haneda Airport International Terminal**
[Mobile phone rental]

- 7 **POCKET CHANGE**
[Self-Service Coin Exchange Kiosk]

- 8 **JAPAN POST BANK**
[Bank ATM]

- 9 **Meeting Service Desk**
[Other Services]

- 10 **Tourist Information Center**
[Tourist Information Center]

- 12 **SEVEN BANK**
[Bank ATM]

- 13 **Japan Airport Terminal Foreign Currency Exchange**
[Currency Exchange]

- 14 **Bonded Baggage Storage**
[Bonded Baggage Storage]

Keikyu Line
(Wing Airport Haneda)
/ Tokyo Monorail

Keikyu Line (Wing Airport Haneda)/ Tokyo Monorail area is open between hours from the first and last train.

- 20 **SEVEN BANK**
[Bank ATM]
- 21 **Keikyu Tourist Information Center**
[Information Center]
- 22 **Travelex**
[Currency Exchange]
- 23 **Global WiFi**
[Wi-Fi Rental]
- 24 **Coming Soon**
- 25 **SEVEN BANK**
[Bank ATM]
- 26 **JR East Japan Travel Center**

- 14 **Temporary Baggage Storage**
[Baggage Storage]

- 14 **Dry Cleaning**
[Cleaning]

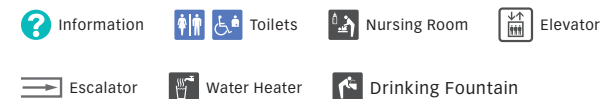
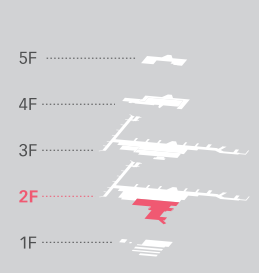
- 16 **Bus & Rent-A-Car Counter**
[Car rental]

- 19 **STATION BOOTH**
[Private Workspace]

Arrivals Area

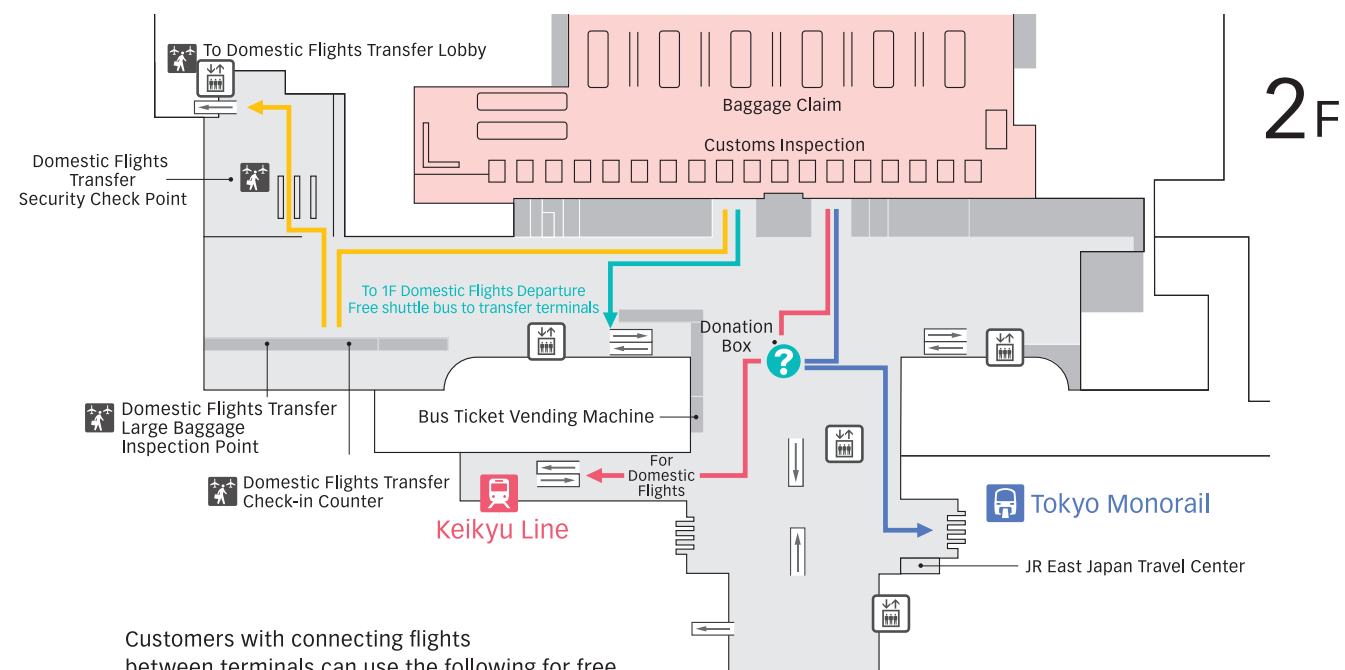
- 18 **TIAT ARRIVAL DUTY FREE SHOP**
[Duty-free Shops]

Domestic Flights Transfer & International Flights Transfer



Connecting to Domestic Flights

After picking up your baggage and passing through customs, please move to Terminal 1 or Terminal 2.



Customers with connecting flights between terminals can use the following for free.

Inter-terminal Free Shuttle Bus

Please proceed directly to the 1F bus stop (No.0).
If you are in a hurry, please use the Keikyu Line or Tokyo Monorail.

Keikyu Line

Tokyo Monorail

*Only to transfer between terminals

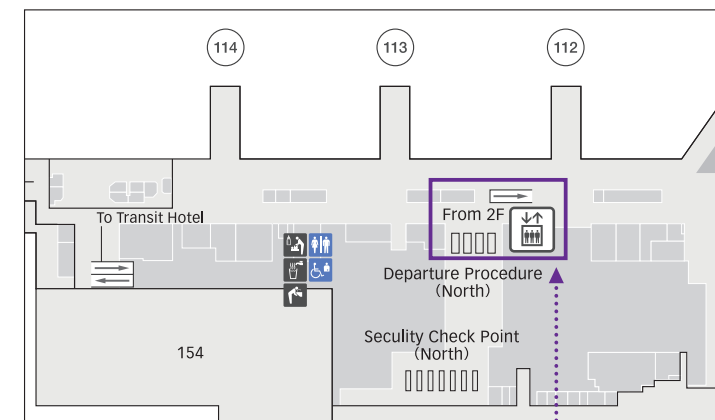
Please show your passport and connecting flight plane ticket at the information counter on the arrival floor (2F) to pick-up a free bus ticket and then proceed to the ticket gate.

Airside Transfer Bus

After checking in at the domestic flights transfer check-in counter on the arrival floor (2F), pass through the security check and then proceed to the domestic flights transfer lobby.

*Only passengers with a connecting flight ticket can use this service.

Connecting to International Flights



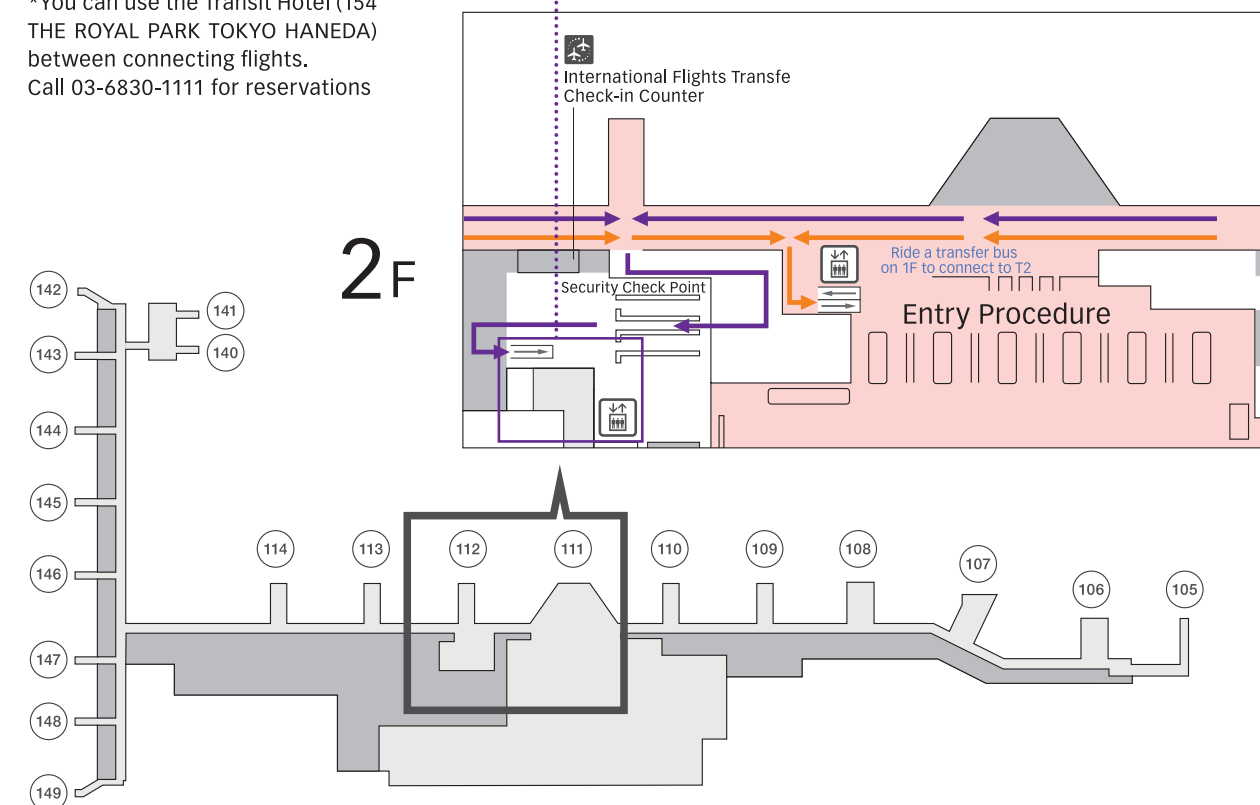
*You can use the Transit Hotel (154 THE ROYAL PARK TOKYO HANEDA) between connecting flights.
Call 03-6830-1111 for reservations

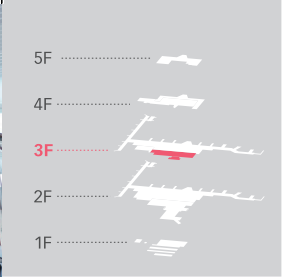
← Connecting from T3 to T3

← Connecting from T3 to T2

Ride a transfer bus on 1F to connect to T2

*If you have completed through check-in from your point of departure until your final destination on an international flight, pass through the security check point and then proceed to the 3rd floor gate (P. 14 and 15).





- Information

Toilets

Nursing Room

Elevator

Escalator
- Automated External Defibrillator

Moving Side Walk

Check-in Counter

Information Phone
- Smoking Room

Telephones

Post Box

PC Internet

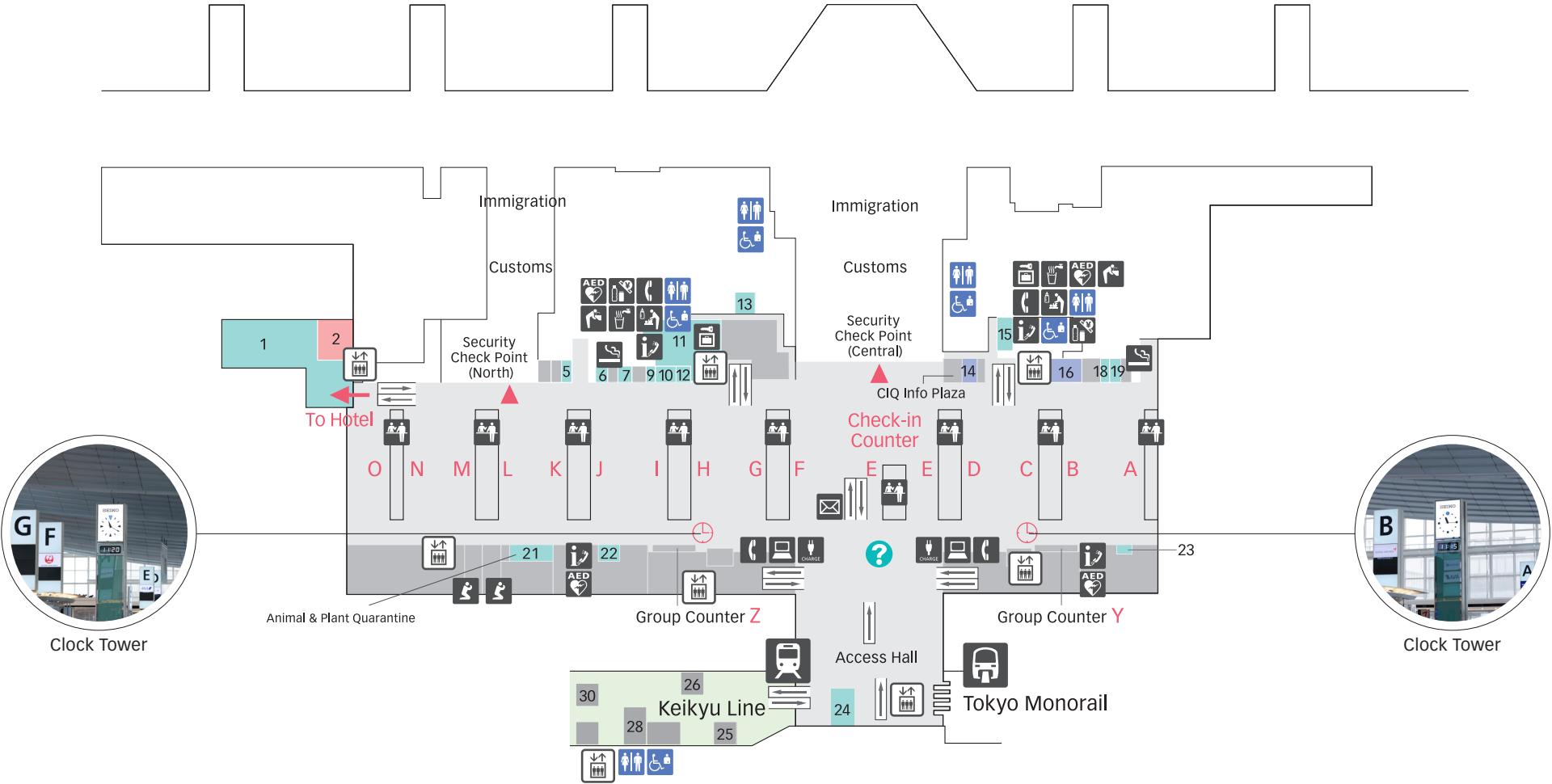
Coin Lockers

Vending Machine
- Water Heater

Prayer Room

Drinking Fountain

Charging Corner



Restaurants

2

TAILWIND
[Restaurant, Bar]

Shops

14

Airport Drug
[Pharmacy, Travel Goods]

16

ANA FESTA
[Famous Confectionery, Souvenirs , Travel Goods]

Services

1

The Royal Park Hotel Tokyo Haneda
[Hotel, Refreshing Room]

5

Resona Bank
[Bank ATM]

6

XCOM Global
[Wi-Fi Rental]

7

MOBILE CENTER 3F
[Mobile Phone Retail]

9

Mizuho Bank
[Bank ATM]

10

Japan Airport Terminal Foreign Currency Exchange
[Currency Exchange]

11

Tokio Marine & Nichido Fire Insurance
[Travel insurance]

12

Sompo Japan
[Travel insurance]

13

Paid Waiting Rooms FUJI
[Paid Waiting Rooms]

15

Paid Waiting Rooms TSUKI
[Paid Waiting Rooms]

18

SMBC
[Bank ATM]

19

MUFG Bank
[Bank ATM]

21

JAL Baggage Home Delivery Service
[Delivery Service]

22

Baggage Storage
[Bag Wrapping]

23

Yamato Transport (Reception)
[Delivery Service]

24

H'T BOX
[Private Workspace]

Keikyu Line (Wing Airport Haneda)
Keikyu Line (Wing Airport Haneda) area is open between hours from the first and last train.

25

Seven-Eleven
[Convenience Store]

26

Global WiFi
[Wi-Fi Rental]

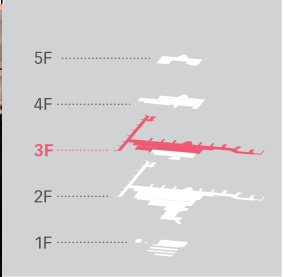
28

Travelex
[Currency Exchange]

30

Matsumoto Kiyoshi
[Drugstore]

*Available to customer who have already checked-in.



- Information

Toilets

Nursing Room

Elevator

Escalator

Automated External Defibrillator
- Moving Side Walk

Check-in Counter

Smoking Room

Telephones

Information Phone

PC Internet
- Coin Lockers

Vending Machine

Water Heater

Calm down, cool down

Drinking Fountain

Restaurants

101 CAFÉ & BOOKS
[Snacks, Cafe]

103 Caffé 146
[Snacks, Cafe]

TOKYO SKY KITCHEN
[Food Court]

Bar Rage [Juice]

Rokurinsha [Ramen]

MUGINBO [Udon]

Mempura Sakitei [Tempura]

JINROKU Anti [Takoyaki]

UOGASHI NIHON-ICHI [Sushi]

MEAT STARS 29 [Steak]

VEGAN FRIENDRY TOKYO [Pizza]

116 Curacion Cafe
[Snacks, Cafe]

143 HOKKAIDO KITCHEN
[Western Food]

148 CAFE 108
[Snacks, Cafe]

Shops (Duty-free Shops)

105 BOOKS & DRUGS NORTH
[Pharmacy, Travel Goods, Books]

106 MINAMOTO KICHOAN
[Japanese Sweets]

109 TIAT DUTY FREE POP UP NORTH
[Duty-free Shops]

TOKYO SOUVENIR SHOP NORTH
[Souvenirs]

111 COSMETIC BOUTIQUE NORTH
[Cosmetics]

112 TIAT DUTY FREE SHOP NORTH
[Duty-free Shops]

115 FRANCK MULLER
[Watches]

117 GUCCI
[Bags, Shoes, Watches, Leather Goods, Accessories]

120 (Temporarily relocation to 166) BOTTEGA VENETA
Plan to re-open in late November

121 Cartier
[Watches, Jewelry, Leather Goods]

125 BVLGARI
[Watches, Jewelry, Leather Goods, Ties]

126 Coming soon

127 CHANEL
[Bags, Shoes, Watches, Leather Goods, Accessories]

128 HERMÈS
[Bags, Scarves]

130 TIAT DUTY FREE SHOP CENTRAL
[Duty-free Shops]

133 TIFFANY & Co.
[Jewelry, Watches]

134 Dior
[Shoes, Bags, Clothings, Watches]

138 Japan Mastery Collection
[Clothings, Bags, Shoes, Accessories]

139 Japan Mastery Collection
[Clothings, Bags, Shoes, Accessories]

140 Samantha Thavasa
[Bags, Accessories]

141 Dior Perfume and Beauty Boutique
[Perfumes, Cosmetics]

142 FERRAGAMO
[Shoes, Bags, Clothings, Watches]

144 WACOAL
[Lingerie, Night Wear]

145 TIAT DUTY FREE SHOP SOUTH COSMETIC
[Duty-free Shops]

146 TIAT DUTY FREE SHOP SOUTH LIQUOR & TOBACCO
[Souvenirs]

147 UNIQLO
[Fashion]

152 BOOKS & DRUGS SOUTH
[Medicine, Travel Goods, Books]

1F 157 TRAVEL CONVENIENCE
[Food, Beverage, Magazines, Handcraft Items]

158 SHISEIDO HANEDA BOUTIQUE
[Perfumes, Cosmetics]

159 OMEGA
[Watches, Accessories, Leather Goods]

160 SAINT LAURENT T3
[Bags]

162 LOUIS VUITTON
[Bags, Shoes]

164 CHANEL FRAGRANCE & BEAUTY
[Perfumes, Cosmetics]

165 SEVEN-ELEVEN
[Convenience Store]

166 TIAT DUTY FREE POP UP SOUTH
[Bags, Leather Goods, Clothing]

Services

102 Tokio Marine & Nichido Fire Insurance
[Insurance Vending Machine]

104 Kids Space

107 DUTY FREE PICK UP
[DUTY FREE PICK UP]

113 Mizuho Bank
[Bank ATM]

118 Tokio Marine & Nichido Fire Insurance
[Insurance Vending Machine]

119 AIG General Insurance / Mitsui Sumitomo Insurance
[Insurance Vending Machine]

124 SBJ BANK Money Exchange
[Currency Exchange]

131 Travelex
[Currency Exchange]

135 Tokio Marine & Nichido Fire Insurance
[Insurance Vending Machine]

136 AIG General Insurance
[Insurance Vending Machine]

137 Mitsui Sumitomo Insurance
[Insurance Vending Machine]

149 SKY LOUNGE SOUTH
[Lounge]

150 Sompo Japan
[Insurance Vending Machine]

151 JI Accident & Fire Insurance
[Insurance Vending Machine]

153 Kids Space

4F 154 The Royal Park Hotel Tokyo Haneda Transit
[Transit Hotel]

4F 155 TIAT LOUNGE
[Lounge]

4F 156 SKY LOUNGE
[Lounge]

2F

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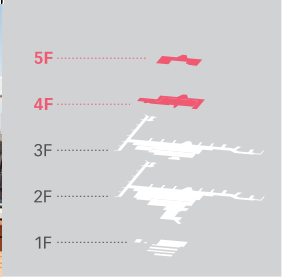
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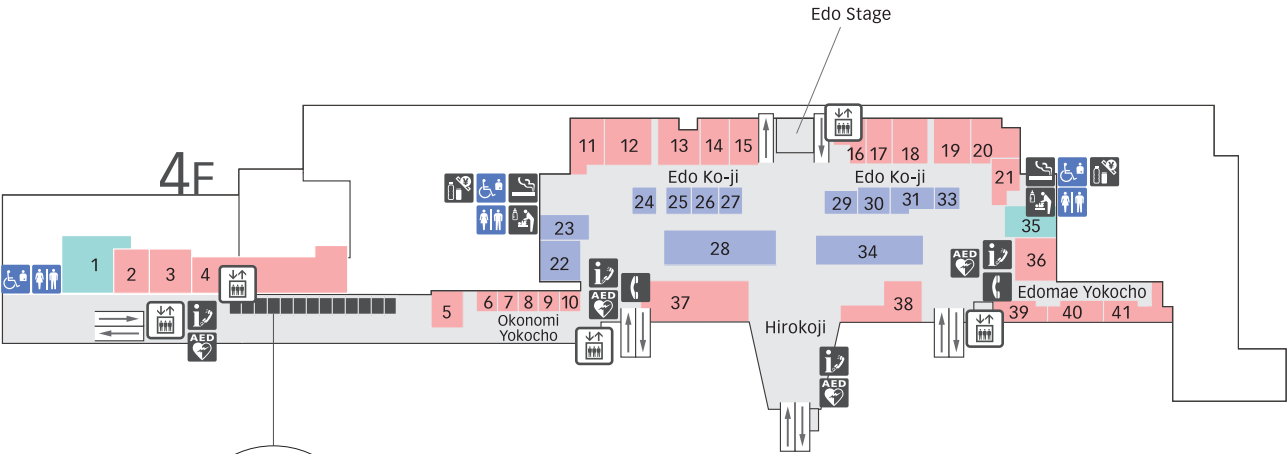
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4~5F

Shops & Restaurants, Observation Deck

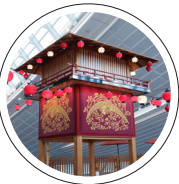
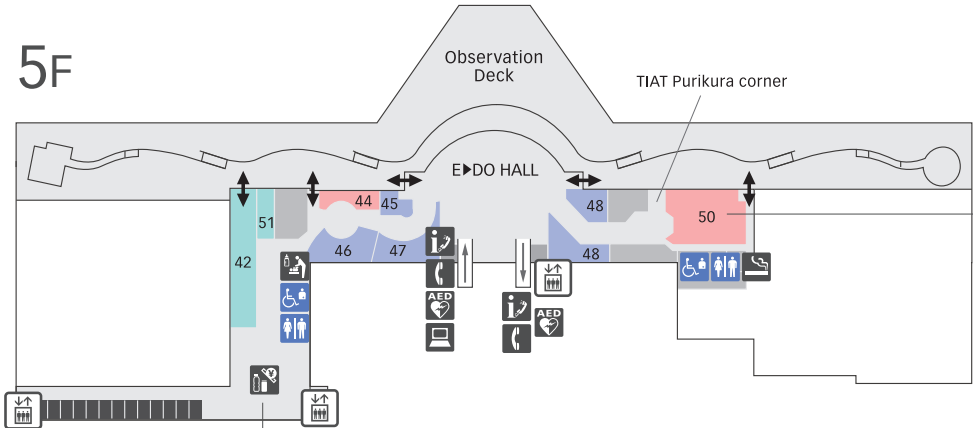


- Toilets
- Nursing Room
- Elevator
- Escalator
- Automated External Defibrillator
- Smoking Room
- Telephones
- Information Phone
- PC Internet
- Vending Machine



Haneda Nihonbashi

5F



Festival Plaza

5F

Restaurants

- 44

EXPASA Cafe Haneda
[Snacks, Cafe]
- 50

PLANETARIUM Starry Cafe
[Planetarium, Snacks, Cafe]
PRONTO [Cafe & Bar]

Shops

- 45

LUXURY FLIGHT HighRate Terminal 3
[Aviation Goods]
- 46

CHARACTER SHOP HAIKARA
[Character Goods]
- 47

Hakuhinkan TOY PARK
[Toys & Slot Car Circuit]
- 48

SORADONKI
[Miscellaneous Goods, Small Items]

Services

- 42

TIAT Sky Road
[Gallery]
- 51

Haneda Airport Information Corner
[Much More About HANEDA!]

Shops

- 22

Kaizousha-Shoten
[Books]
- 23

Edo Event-Kan
[Event Space]
- 24

YA-MAN
[Miscellaneous Goods]
- 25

Travel Pro-Shop TOKO
[Suit Case, Travel Goods]
- 26

TV-Tokyo Shop
[Miscellaneous Goods, Small Items]
- 27

itoya
[Stationery, Small Items]
- 28

Edo-Shokuhinkan [Jidai-kan]
[Food Products]
- 29

Omoshiro T-Shirt-Ya
[Fashion]

Services

- 30

KIRI japan design store
[Miscellaneous Goods, Small Items]
- 31

TOKYO TOKYO BASE
[Souvenir]
- 33

Kaneko Optical shop
[Glasses]
- 34

Air Bic Camera Haneda Airport Terminal 3 Store first shop
[Home Appliances, Daily Necessities, Travel Goods]
- 1

TIAT SKY HALL
[Multipurpose Hall, Meeting Room]
- 35

Relaxation Space Raffine
[Relaxation]

4F

Restaurants

- 2

MOS BURGER & CAFÉ
[Hamburger]
- 3

YOSHINOYA
[Gyudon]
- 4

DiversityDiner HND
[Japanese Food]
- 5

Natural-bluefin-tuna ARISO SUSHI
[Sushi]
- 6

Coming soon
- 7

Kebab Stand
[Turkish Cuisine]
- 8

AGRO@fruits parlor
[Snacks, Cafe, Bar]
- 9

Bon Vivant+e
[Snacks, Fast Food]

- 10

Onigiri Konga
[Snacks, Fast Food]
- 11

Hyakuzen
[Japanese Food]
- 12

TURUTONTAN
[Udon]
- 13

Coming Soon
- 14

KATSUSEN Tonkatsu
[Tonkatsu]
- 15

NINGYOCHO IMAHAN
[Sukiyaki]
- 16

Machiya
[Hiroshima-yaki, Okonomiyaki]
- 17

SPAGHETTERIA VAVnova
[Spaghetti]
- 18

PORT-SIDE KITCHEN by Gril Mantenboshi
[Western Food]

- 19

CHAMPION Yakiniku
[Yakiniku]
- 20

NANRINKA
[Chinese Food]
- 21

SETAGAYA
[Ramen]
- 36

ARISO SUSHI
[Conveyor Belt Sushi]
- 37

Saryo ITOEN
[Snacks, Cafe]
- 38

CAFE CARDINAL
[Snacks, Cafe]
- 39

GINZA OGURA
[Udon, Dashichazuke]
- 40

Yakitori Soba Nishakugosun
[Yakitori, Soba]
- 41

Suginoko
[Izakaya Bar]

HANEDA AIRPORT TERMINAL 3

SHOPS & FACILITIES LIST










Haneda Airport Website




















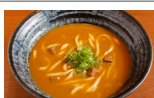




















*Please check the website for the latest information on opening hours.

Genre	Location	Shop Name	Page
Restaurants			

General Area

Snacks, Cafe	2F-17	TULLY'S COFFEE [Snacks, Cafe] ☎03-6428-0319 ☺Open 24 Hours		8
	4F-2	MOS BURGER & CAFÉ [Hamburger] ☎03-5708-7521 ☺8:00~21:00 (Monday to Thursday), 8:00~24:00 (Friday), Open 24 Hours (Saturday), 0:00~21:00 (Sunday)		16
	4F-3	YOSHINOYA [Gyudon] ☎03-5708-7505 ☺Open 24 Hours		16
	4F-37	Saryo ITOEN [Snacks, Cafe] ☎03-6428-0055 ☺8:00~22:00		16
	4F-38	CAFE CARDINAL [Snacks, Cafe] ☎03-3747-0073 ☺Open 24 Hours		16
	5F-44	EXPASA Cafe Haneda [Snacks, Cafe] ☎03-6459-9520 ☺8:00~22:00 [L.O.] 21:30		17
	5F-50	PLANETARIUM Starry Cafe [Planetarium, Snacks, Cafe] ☎03-6428-0694 ☺9:00~22:30 [L.O.] 22:30		17
		PRONTO [Cafe & Bar] ☎03-6428-0694 ☺9:00~22:30 [L.O.] 22:30		17
Take Out	4F-6	Coming soon		16
	4F-7	Kebab Stand [Turkish Cuisine] ☎03-6459-9377 ☺9:00~16:00 (Weekday) 9:00~19:00 (Sat, Sun & Holidays)		16

Genre	Location	Shop Name		Page
	4F-8	AGRO@fruits parlor   [Snacks, Cafe, Bar] ☎03-5579-7272 ☺7:00~22:00  21:45		16
	4F-9	Bon Vivant+e  [Snacks, Fast Food] ☎080-7175-4605 ☺8:00~20:00(Closed on Monday)		16
	4F-10	Onigiri Konga  [Snacks, Fast Food] ☎03-5579-7756 ☺7:30~21:00  20:30		16
General Restaurants	3F-2	TAILWIND [Restaurant, Bar] ☎03-6830-1101 ☺6:00~23:00  22:00		12
Japanese Food	4F-4	DiversityDiner HND  [Japanese food] ☎03-6428-0818 ☺10:00~22:00  21:00		16
	4F-5	Natural-bluefin-tuna ARISO SUSHI  [Sushi] ☎03-6428-0306 ☺8:00~22:00		16
	4F-11	Hyakuzen [Japanese Food] ☎03-6428-0425 ☺11:00~23:00  22:00		16
	4F-12	TURUTONTAN [Udon] ☎03-6428-0326 ☺6:00~23:00  22:30		16
	4F-13	Coming Soon		16
	4F-14	KATSUSEN Tonkatsu [Tonkatsu] ☎03-5708-7448 ☺9:00~23:00  22:30		16
	4F-15	NINGYOCHO IMAHAN [Sukiyaki] ☎03-5708-7529 ☺11:00~22:00 (Closed 15:00~17:00) Closed on Wednesday		16
	4F-16	Machiya  [Hiroshimayaki, Okonomiyaki] ☎03-6459-9505 ☺8:00~22:00  21:30		16
	4F-19	CHAMPION Yakiniku  [Yakiniku] ☎03-5708-0529 ☺11:30~22:00 (Closed 15:00~17:00)  21:30		16
	4F-21	SETAGAYA  [Ramen] ☎03-5708-0899 ☺Open 24 Hours		16

Genre	Location	Shop Name		Page
	4F-36	ARISO SUSHI [Conveyor Belt Sushi] ☎03-6428-0444 ☺Open 24 Hours		16
	4F-39	GINZA OGURA [Udon, Dashichazuke] ☎03-5755-9920 ☺11:00~22:30		16
	4F-40	Yakitori Soba Nishakugosun [Yakitori, Soba] ☎03-6428-0303 ☺11:00~22:00 (Closed 15:30~17:00) [L.O.] 21:30		16
	4F-41	Suginoko [Izakaya Bar] ☎03-5708-7717 ☺Open 24 Hours		16
Western Food	4F-17	SPAGHETTERIA VAVnova [Spaghetti] ☎080-7696-6275 ☺11:30~22:00 (Closed 15:00~17:30)		16
	4F-18	PORT-SIDE KITCHEN by Grill Mantenboshi [Western Food] ☎03-6428-0370 ☺11:00~21:00 [L.O.] 20:30		16
Chinese Food	4F-20	NANRINKA [Chinese Food] ☎03-6428-0433 ☺11:00~21:00 [L.O.] 20:30		16





Departure Gate Area (3F)

Snacks, Cafe	3F-101	CAFÉ & BOOKS  [Snacks, Cafe] ☎03-6428-0435 ☺8:00~18:00		14
	3F-103	Caffé 146   [Snacks, Cafe] ☎03-3747-1311 ☺7:30~2:00 [L.O.] 1:30		14
	3F-116	Curacion Cafe   [Snacks, Cafe] ☎03-6428-0687 ☺5:30~26:00		14
	3F-148	CAFE 108  [Snacks, Cafe] ☎03-6428-0689 ☺6:30~22:00		15
Food Court	3F-108	TOKYO SKY KITCHEN  ☺Open 24 Hours		14
		Bar Rage  [Juice] ☎03-6428-0022 ☺5:00~26:00		14
		Rokurinsha [Ramen] ☎03-6303-6825 ☺4:00~25:00		14

Genre	Location	Shop Name		Page
		MUGINBO [Udon] ☎03-6428-0025 🕒05:00~2:00		14
		Tempura Sakitei 24 📶 [Tempura] ☎03-6428-0295 🕒Open 24 Hours		14
		JINROKU Anti 24 [Takoyaki] ☎03-6428-0023 🕒Open 24 Hours		14
		UOGASHI NIHON-ICH 24 📶 [Sushi] ☎03-6428-0028 🕒Open 24 Hours		14
		MEAT STARS 29 [Steak] ☎03-6428-0024 🕒07:00~27:00		14
		VEGAN FRIENDLY TOKYO 24 📶 📶 [Pizza] ☎03-6428-0021 🕒Open 24 Hours		14
Western Food	3F-143	HOKKAIDO KITCHEN 📶 [Western Food] ☎03-6428-0431 🕒06:00~24:30		14

Shops

General Area

Convenience Store	1F-2	Air LAWSON  ☎03-5708-0108 ☺Open 24 Hours	6
Consumer Electronics, Travel Goods	2F-3	Air Bic Camera Terminal 3 second shop ☎03-5579-7111 ☺7:00~22:00	8
	4F-34	Air Bic Camera Terminal 3 first shop ☎03-5579-7111 ☺7:00~22:00	16
Drug Store	3F-14	Airport Drug ☎03-3747-0074 ☺7:00~22:00	13
Books	4F-22	Kaizousha-Shoten ☎03-5708-8811 ☺8:00~19:00	16
Miscellaneous Goods, Small Items	4F-24	YA-MAN ☎03-6459-9077 ☺8:00~21:00	16
	4F-26	TV-Tokyo Shop ☎03-5708-0392 ☺8:00~22:00	16
	4F-27	itoya ☎03-3747-0800 ☺8:00~22:00	16
	4F-30	KIRI japan design store  ☎03-5755-9393 ☺8:00~22:00	16
	4F-33	Kaneko Optical shop  ☎03-5755-9136 ☺9:00~20:00	17
	5F-48	SORADONKI  ☎03-5708-7385 ☺9:00~22:00	17
	4F-29	Omoshiro T-Shirt-Ya ☎03-3747-0777 ☺8:00~22:00	16
Fashion			


Genre	Location	Shop Name	Page
Character Goods, Toys	5F-45	LUXURY FLIGHT×HighRate Terminal 3 ☎090-4510-2821 ☎10:00~18:00 ※Closed on Wednesday	17
	5F-46	CHARACTER SHOP HAIKARA ☎03-6459-9088 ☎9:00~21:00	17
	5F-47	Hakuhinkan TOY PARK ☎03-6428-0300 ☎10:00~21:00	17
Food Products	4F-28	Edo-Shokuhinkan [Jidai-kan] ☎03-6428-0426 ☎6:30~22:00	16
Event Space	4F-23	Edo Event-Kan ☎03-6428-0426 ☎8:00~22:00	16
Famous Confectionery, Souvenirs, Travel Goods	2F-6	SKY MARKET ☎03-3747-0787 ☎0:00~23:00 (Closed 3:00~4:00)	8
	3F-16	ANA FESTA ☎03-5539-9000 ☎6:00~23:00	13
	4F-25	Travel Pro-Shop TOKO ☎03-6428-0722 ☎8:00~22:00	16
	4F-31	# Tokyo Tokyo Base ☎03-6412-9190 ☎8:00~21:00	17

Departure Gate Area (3F)

Convenience Store	3F-165	SEVEN-ELEVEN ☎Open 24 Hours	15
Duty-free (Alcoholic Beverage, Tobacco, Fragrances, Makeup)	3F-109	TIAT DUTY FREE POP UP NORTH ☎03-6215-6116 ☎7:30~20:00	14
	3F-112	TIAT DUTY FREE SHOP NORTH ☎7:00~23:00	14
	3F-130	TIAT DUTY FREE SHOP CENTRAL  ☎0120-61-0489 (10:00~12:00 / 13:30~16:30) ☎Open 24 Hours	14
	3F-145	TIAT DUTY FREE SHOP SOUTH COSMETIC ☎6:00~24:30	15
	3F-158	SHISEIDO HANEDA BOUTIQUE ☎0120-610-489 ☎7:30~19:00	15
	3F-117	GUCCI ☎03-6428-0771 ☎7:30~22:00	14
Duty-free (Brand)	3F-120	(Temporary relocation to 166) BOTTEGA VENETA Plan to re-open in late November	14
	3F-121	Cartier ☎03-6428-0779 ☎8:00~21:00	14
	3F-125	BVLGARI ☎03-6248-0770 ☎6:00~24:30	14
	3F-127	CHANEL ☎0120-793-912 ☎8:00~20:00	14
	3F-128	HERMÈS ☎03-6428-0777 ☎6:00~24:30	14
	3F-133	TIFFANY & Co. ☎03-6428-0782 ☎6:00~24:30	15
	3F-134	Dior ☎7:30~22:00	15
	3F-140	Samantha Thavasa ☎03-6428-0758 ☎6:00~23:00	15
	3F-141	Dior Perfume and Beauty Boutique ☎0120-610-489 ☎7:30~20:00	15
	3F-142	FERRAGAMO ☎7:30~22:00	15
	3F-144	WACOAL ☎03-6428-0759 ☎6:00~23:00	15

Genre	Location	Shop Name	Page
	3F-147	UNIQLO ☎03-6428-0736 ☎7:00~23:00	15
	3F-159	OMEGA ☎03-6428-0785 ☎6:00~24:30	15
	3F-160	SAINT LAURENT T3 ☎03-6428-0403 ☎6:00~24:30	15
	3F-162	LOUIS VUITTON ☎0120-77-4201 ☎8:00~20:00	15
	3F-164	CHANEL FRAGRANCE & BEAUTY ☎0120-610-489 ☎7:30~18:00	15
	3F-166	TIAT DUTY FREE POP UP SOUTH ☎03-6428-0411 ☎7:00~23:00	15
	3F-106	MINAMOTO KICHOAN ☎03-6428-0735 ☎7:30~21:00	14
	3F-111	COSMETIC BOUTIQUE NORTH ☎7:00~23:00	14
Duty-free (Specialty Store)	3F-115	FRANCK MULLER ☎03-6428-0410 ☎6:00~24:30	14
	3F-126	Coming soon	14
	3F-138, 139	Japan Mastery Collection ☎7:00~23:00	14
	3F-110	TOKYO SOUVENIR SHOP NORTH ☎03-6428-0764 ☎6:00~24:00	14
	3F-146	TIAT DUTY FREE SHOP SOUTH LIQUOR & TOBACCO ☎6:00~24:30	15
	1F-157	TRAVEL CONVENIENCE ☎0120-61-0489 ☎Open based on the bus gate operation	14
Medicine, Travel Goods, Books	3F-105	BOOKS & DRUGS NORTH ☎03-6428-0760 ☎6:30~24:00	14
	3F-152	BOOKS & DRUGS SOUTH ☎03-6428-0762 ☎7:00~22:00	15











Arrivals Area (2F)





Duty-free (Alcoholic Beverage, Tobacco,)	2F-18	TIAT ARRIVAL DUTY FREE SHOP  ☎0120-61-0489 ☎Open 24 Hours	8
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Services




S

General Area			
Bank	1F-1	Mizuho Bank ☎03-5708-0311 ☎9:00~15:00 (Closed on Sat, Sun & Holiday)	6
Bank ATM	2F-8	JAPAN POST BANK ☎7:00~23:00 (Weekdays) / 9:00~21:00 (Saturday) / 9:00~19:00 (Sunday & Holiday)	8
	2F-12	SEVEN BANK  ☎Open 24 Hours	8
	3F-5	Resona Bank  ☎Open 24 hours (Closed on every 2nd Saturday from 23:00 to 8:00 the day after)	12
	3F-9	Mizuho Bank ☎7:00~24:00 (Mon)/ Open 24 hours (Tue - Fri)/ 0:00-22:00 (Sat) / 8:00-21:00 (Sun) *Closed 3:00-5:00 on every 1st & 4th Sat	12
	3F-18	SMBC  ☎Open 24 hours (Closed from Sunday 21:00 to Monday 7:00)	13
	3F-19	MUFG Bank  ☎Open 24 hours (Closed every 2nd Saturday from 21:00 to 7:00 the day after)	13

Genre	Location	Shop Name	Page
Currency Exchange	2F-13	Japan Airport Terminal Foreign Currency Exchange  ☎03-6428-0850 ☎Open 24 Hours	8
	3F-10	Japan Airport Terminal Foreign Currency Exchange  ☎03-6428-0850 ☎Open 24 Hours	12
Travel insurance	3F-11, 12	Tokio Marine & Nichido Fire Insurance/Sompo Japan ☎03-6428-0404 ☎8:00~20:00	12
Delivery Service	2F-2 3F-23	Yamato Tranceport (2F Dispatch / 3F Reception)  ☎03-6428-0661 ☎2F 5:00~23:00 / 3F 6:00~23:00	8, 13
	2F-2 3F-21	JAL Baggage Home Delivery Service  ☎0120-919-120 <(Inquiries outside the following hours (Hours 9:00~18:00 (Weekdays) / 9:00~17:00 (Sat, Sun & Holiday)) to ☎03-6428-0662) is available 24 hours. ☎2F 4:00~25:00 / 3F 6:00~22:00	8, 12
Paid Waiting Rooms	3F-13	Paid Waiting Rooms FUJI  ☎03-6428-0677 ☎Open 24 Hours (Reception Hours 9:00~18:00)	12
	3F-15	Paid Waiting Rooms TSUKI  ☎03-6428-0677 ☎Open 24 Hours (Reception Hours 9:00~18:00)	13
Medical Clinic	1F-3	Toho University Haneda Airport Terminal 3 Clinic ☎03-5708-8011 ☎9:00~12:00 13:00~23:00	6
Baggage Storage, Dry Cleaning	2F-14	Baggage Storage  ☎03-6428-0659 ☎Open 24 Hours	8
	2F-14	Dry Cleaning ☎03-6428-0659 ☎9:00~16:00	8
	3F-22	Temporary Baggage Storage  ☎03-6428-0671 ☎Open 24 Hours	12
Baggage Storage, Cleaning	2F-14	Bonded Baggage Storage  ☎03-6428-0658 ☎Open 24 Hours	8
Mobile Phones, Communication Devices	2F-4	MOBILE CENTER 2F ☎03-5708-7035 (business hours) or 0800-123-6335 (weekdays: 9:00~18:00; Sat, Sun, and holidays: 10:00~18:00) ☎6:30~23:00	8
	2F-5	AnyFone JAPAN Counter Haneda Airport International Terminal ☎03-5708-7039 ☎6:00~23:00	8
	3F-6	XCOM Global ☎0120-800-540 ☎7:00~22:30	12
	3F-7	MOBILE CENTER 3F ☎03-5708-7546 (business hours) or 0800-123-6335 (weekdays: 9:00~18:00; Sat, Sun, and holidays: 10:00~18:00) ☎7:00~22:00	12
Transport	2F-16	Bus & Rent-A-Car Counter ☎6:00~20:00 (Hours for rental cars 8:00~20:00)	8
Relaxation	2F-1	Shower room  ☎03-6428-0684 ☎Open 24 Hours	8
	4F-35	Relaxation Space Raffine ☎03-5755-9371 ☎11:00~21:00	16
	2F-19	STATION BOOTH ☎7:00~21:30	8
	3F-24	H'T BOX ☎0120-342-110 ☎7:00~21:30	15

Genre	Location	Shop Name	Page
Other Services	2F-7	POCKET CHANGE  ☎0120-966-742 ☎Open 24 Hours	8
	2F-9	Meeting Service Desk  ☎Open 24 Hours	8
	2F-10	Tourist Information Center ☎03-6428-0652 ☎Tourist Information Open 24 Hours / Hotel Reservation 9:00~18:00	8
	3F-1	The Royal Park Hotel Tokyo Haneda  ☎03-6830-1111 ☎Open 24 Hours	12
	4F-1	TIAT SKY HALL ☎03-6428-0456	16
Arrivals Lobby	5F-42	TIAT Sky Road  ☎Open 24 Hours	17
	5F-51	Haneda Airport Information Corner ☎7:00~22:00	17

Departure Gate Area (3F)

Duty-free Pick up Counter	3F-107	DUTY FREE PICK UP ☎03-6428-0096 ☎Open upon reservation	14
Bank ATM	3F-113	Mizuho Bank ☎7:00~24:00 (Mon)/ Open 24 hours (Tue - Fri)/ 0:00~22:00 (Sat)/ 8:00~21:00 (Sun) *Closed 3:00~5:00 on every 1st & 4th Sat	14
Currency Exchange	3F-124	SBJ Bank Money Exchange ☎03-5766-6446 ☎7:00~22:00 (Closed at 18:00~18:45)	14
	3F-131	Travelex ☎03-5708-3180 ☎6:45~23:00	14
Travel insurance vending machine	3F-102	Tokio Marine & Nichido Fire Insurance  ☎Open 24 Hours	14
	3F-118, 119	Tokio Marine & Nichido Fire Insurance/ AIG General Insurance/ Mitsui Sumitomo Insurance  ☎Open 24 Hours	14
	3F-135, 136, 137	Tokio Marine & Nichido Fire Insurance/ AIG General Insurance/Mitsui Sumitomo Insurance  ☎Open 24 Hours	15
	3F-150, 151	Sompo Japan/ JI Accident & Fire Insurance  ☎Open 24 Hours	15
Lounge	3F-149	SKY LOUNGE SOUTH  ☎03-6428-0685 ☎Open 24 Hours	14
	4F-154	The Royal Park Hotel Tokyo Haneda Transit  ☎03-6830-1111 ☎Open 24 Hours	14
	4F-155	TIAT LOUNGE  ☎03-6428-0752 ☎Open 24 Hours	15
	4F-156	SKY LOUNGE  ☎03-6428-0752 ☎Open 24 Hours	15
	3F-104	Kids Space	14
Other Services	3F-153	Kids Space	15

HANEDA AIRPORT TERMINAL 3 SERVICE GUIDE

Haneda Airport Terminal Information (Telephone Center)

Available for inquiries about flight information, facilities inside the terminal and access to the airport. We are also available for assistance services and others.

Haneda Airport
Terminal Website



For more details
on services

【Phone Number】 03-5757-8111
【Fax Number】 03-6428-0889
【Reception Hours】 24 hours
(open everyday throughout the year)
Inquiries about domestic flights are
accepted between 5:00 - 25:00
【HP】 <https://tokyo-haneda.com>

*Please contact the following for lost items.

Lost items found inside the terminal
Airport Service Center TEL : 03-5757-8111

Before departure procedure
After immigration procedures
**Tokyo Customs Haneda Branch Customs
General Inspection Section** TEL : 050-5533-6931

*Please contact the company you used for items lost aboard the plane, in the station, train or bus.

羽田空港をもっと楽しめ！
お得＆便利が詰まったアプリ

HANEDA アプリ

クーポン

イベント
情報

フライト
案内

レストラン

ショッピング

◀QRコードからインストール

GET IT ON
Google Play

Download on the
App Store

Due to Act on the Protection of Personal Information, this app can be downloaded
and installed only if the smartphone's country setting is set to Japan.

Information & Inquiries

Information Counter

There are five information counters with concierge staffs who may help our customers provide flight information, facility guidance, lend wheelchairs and strollers, and available to make public announcements if necessary. Feel free to consult with our concierges for help.



Information Phone

Installed at various locations within the terminal. Telephone center concierges provide 24-hour support. If you have a problem, please contact the center any time.



Touch Panel

Installed at various locations in the airport to provide guidance with information about shops within the terminal.



Tourist Information Counter (Before departure procedure)

Provides tourist and industrial information for Tokyo, Ota Ward and the metropolitan area. Sells JR tickets and tourist tickets, and also accepts reservations for accommodation. Customers from foreign countries can also use this service. You can also obtain tourist information at the Internet terminal.

Flight Information

You can check flight information for Haneda Airport from the website.



Customers Who Require Special Assistance

Special Assistance

(Before departure procedure・
After departure procedure)

Special assistance is provided for customers with disabilities and elderly customers. Concierges who are qualified as "special assistance providers" are available to help you.



Wheelchair Rental

(Before departure procedure / After departure procedure)

Wheelchairs are available at various locations.



Writing Board & Communication Support Board

We have a communication support boards at the information counter to help customers who require assistance in speaking communication. There will be a writing communication board and also other.



Passenger Carts

Free rides on electric carts are available inside the departure gate and arrivals area for assistance. Please ask an airport staff, at an information counter or the driver for a ride on the day of your departure.



Calm down, cool down

This facility provides universal design services that facilitate a relaxing environment for those with developmental or intellectual disabilities.



Assistance Dog Toilet

Assistance dog toilet is on the 1st floor. It is indicated by the symbol shown in the photo.



Customers with Children

Stroller Rental

(Before departure procedure
/ After departure procedure)

Please use Strollers available at various locations within the airport.



Nursing Rooms

Nursing booths, baby seats, washstands, and hot water facilities are available here. Male visitors may enter all areas except the nursing booths.

*Women-only baby nurseries are available in some locations.



Kids Space

A kids space has been set up in the departure concourse. Only customers who have finished departure procedure can use this. For the safety of children, they must be accompanied by a parent or guardian.



IT Services

Free Wi-Fi

You can use the free Wi-Fi service from your computer or smartphone.

1. Please select "HANEDA-FREE-WIFI" for the network name (ESS-ID). There is no need to set a WEP key.
2. Start the web browser.
3. Proceed by following the instructions displayed on the screen to connect to the Internet.

*If you are concerned about security, it is recommended that you use the free Wi-Fi service provided by the carrier to which you are subscribed.

Charging Corner

(Before departure procedure / After departure procedure)

Power outlets are available at various locations. You can use them to charge electronic devices such as mobile phones and tablets.



Other Services

Medical Clinic

Toho University Haneda Airport Terminal 3 Clinic

Location: 1F Entrance Plaza 1F-3

Clinic Hours: 9:00~23:00

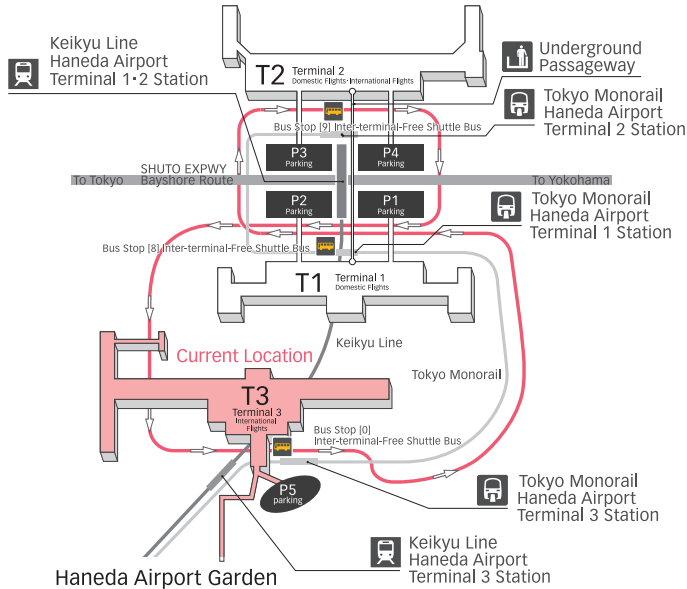
(12:00~13:00 Lunch Break. Reception Closes at 22:30)

Phone Number: 03-5708-8011

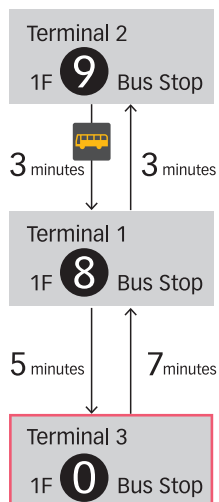
HANEDA AIRPORT TERMINAL 3 ACCESS

Travel Between Terminals

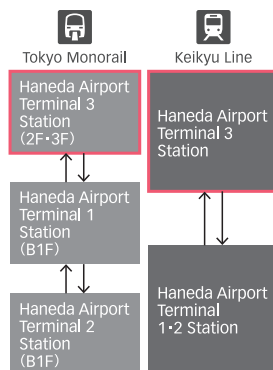
Haneda Airport Overall View



Inter-terminal Free Shuttle Bus



When Using Rail Services



Free terminal transfer ticket

If you are transferring via a different inter national/domestic terminal, you can get a free train ticket to reach your terminal. Please visit the Information Counter on the arrival floor (2F).

When Using Rail Services

At Haneda Airport Terminal 3, the Keikyu Line and Tokyo Monorail is directly connected at the Haneda Airport Terminal 3 Station. The ticket barriers for each line are located on 2F and 3F.

First Train and Last Train Information

Tokyo Monorail

Haneda Airport Terminal 3 Station	5:18	5:33	Hamamatsuchō Station
	0:08	0:24	

Keikyu Line

Haneda Airport Terminal 3 Station	5:26	5:45	Shinagawa Station
	23:51	0:10	

Haneda Airport Terminal 3 Station	5:26	(Transfer) Keikyu -Kamata Station	5:53	6:05	Yokohama Station
	0:01		0:11	0:24	

→ First Train
→ Last Train/ Bus

*As of October 2024

*These are the departure and arrival schedules for weekdays.

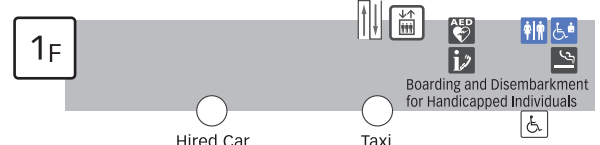
Bus Stop

From 2F passageway to 1F



Taxi Stand

From the 2F central escalator or elevator to 1F



When Using a Car

The passageway to P5 parking is on 2F arrival lobby.

Haneda Airport
Access Navigation

Haneda Airport Official Website



The information contained in this brochure is based on information available as of October 2024 and subject to change. For the latest information, please visit the official Haneda Airport website. This brochure is printed with VOC-free ink.