

T2

HANEDA AIRPORT TERMINAL 2 FLOOR GUIDE



Haneda Airport
Terminal Website



Haneda Airport Official
Online Shopping Site



HANEDA Navigator
(App Store)



HANEDA Navigator
(Google Play)

T2

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HANEDA AIRPORT TERMINAL 2

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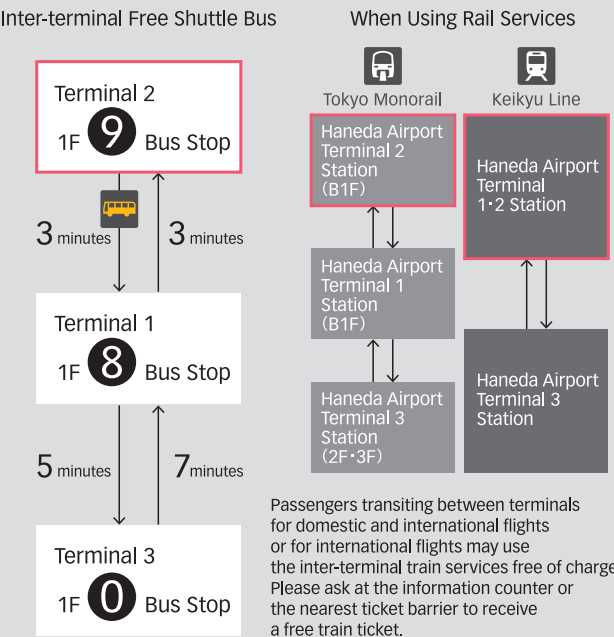
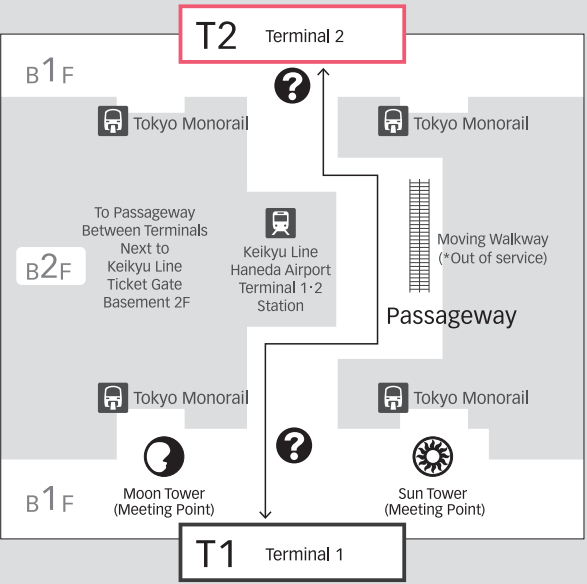
- Haneda Airport Terminal Information Center
- Information Counter ■ Touch Panel
- Customers Who Require Special Assistance
- Special Assistance Wheelchair & Stroller Rental
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- Nursing Room
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ACCESS

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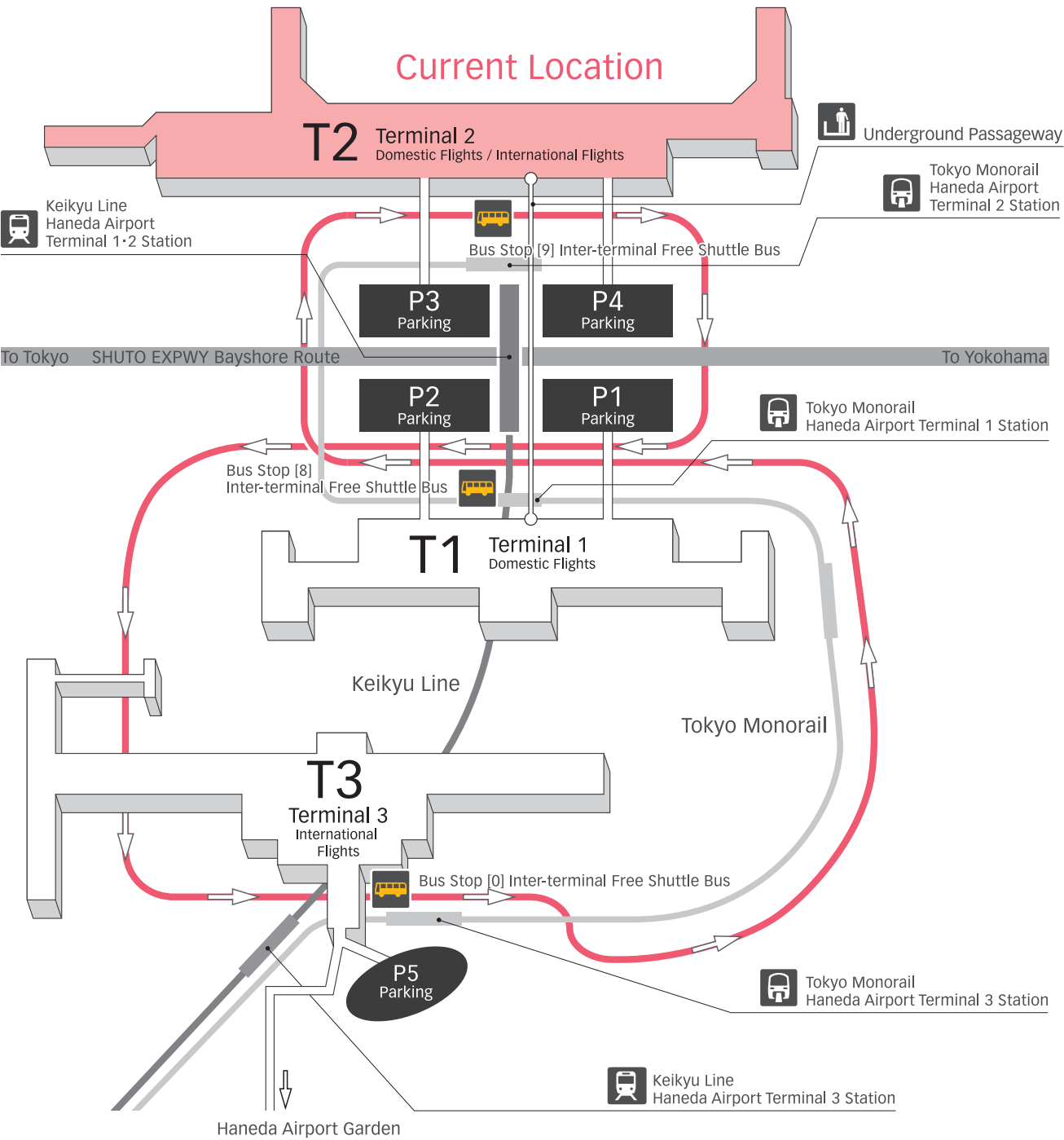
Travel Between Terminals

For Terminal 1, Please use the underground passageway
(400 meter walk: moving walkway available)(*Out of service)
or ride the Inter-terminal Free Shuttle Bus.
For Terminal 3, Please ride the free shuttle bus or train.



*Information listed here may change without notice. Thank you for your understanding.
*For the latest information, please visit the official Haneda Airport website.

HANEDA AIRPORT OVERALL VIEW



HANEDA AIRPORT TERMINAL 2 GUIDE MAP

5F

Restaurants
Observation Deck

- MARKETPLACE
- FLIGHT DECK TOKYO

4F

Shops & Restaurants

- MARKETPLACE

3F

International Flights Departure Lobby
International Flights Departure Area
Shops & Restaurants
Parking Access Bridge

- MARKETPLACE
- UPPER DECK TOKYO
- TERRACE RESTAURANTS

2F

Domestic Flights Departure Lobby
Domestic Flights Departure Gate Area
International Flights Arrival Lobby
Shops & Restaurants

- MARKETPLACE
- Check-in Counter
- Clock Tower 1 to 6
- HANEDA EXCEL HOTEL TOKYU

1F

Domestic Flights Arrival Lobby
Shops & Restaurants

- MARKETPLACE
- Bus & Taxi Departure Lounge
- Bus Ticket
- Inter-terminal Free Shuttle Bus (Bus Stop No. 9)
- Meeting Points 1 & 2

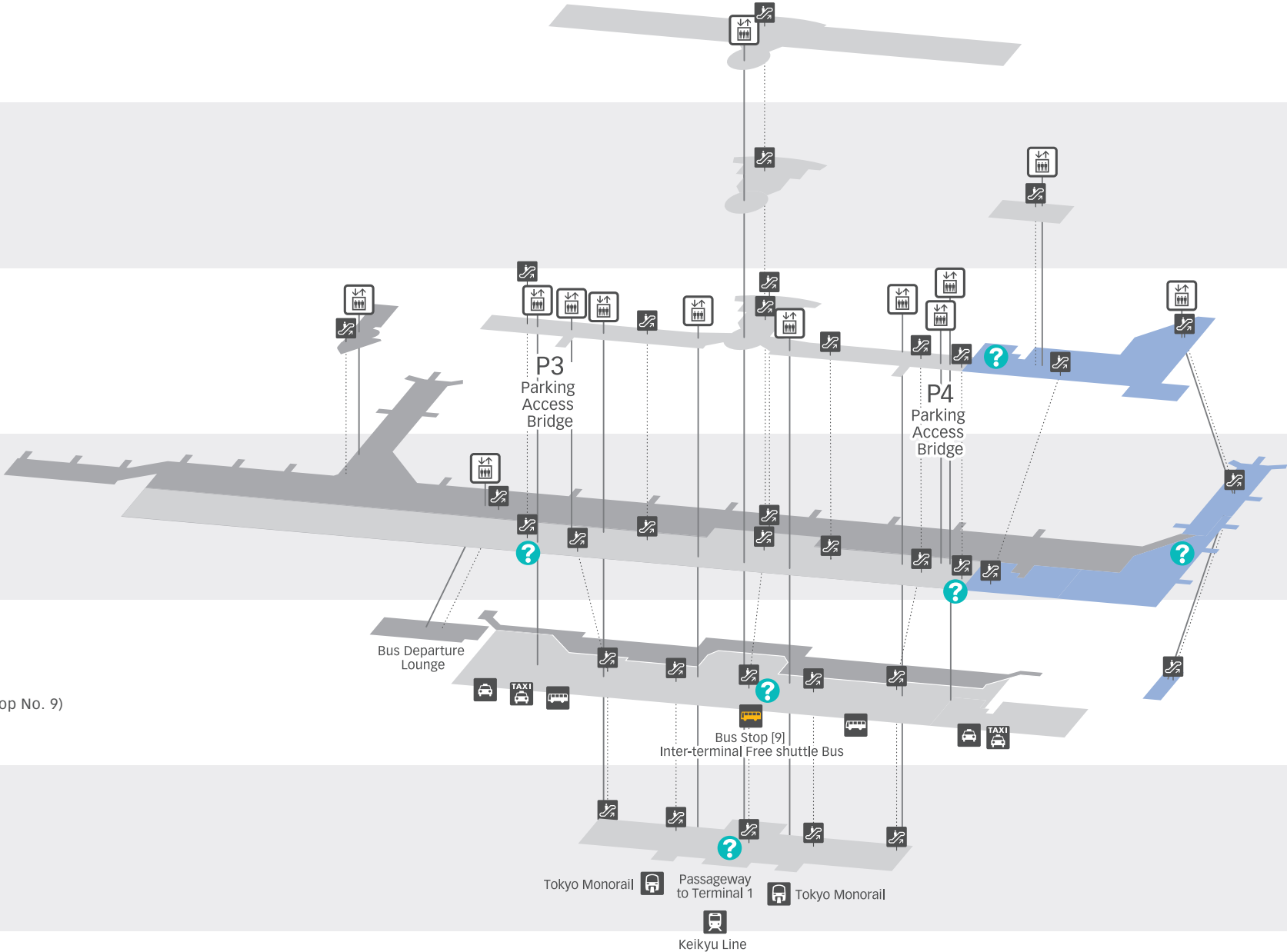
B1F

Passageway to Terminal 1
Keikyu Line & Tokyo Monorail Ticket Gate
Shops & Restaurants

- MARKETPLACE

- Information
- Elevator
- Escalator
- Bus
- Taxi
- Hired car
- Tokyo Monorail
- Keikyu Line

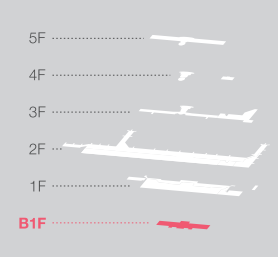
- General Area
- Domestic Flights Departure Gate Area
- International Flight Facilities



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2F Departure Lobby (Domestic)
2F Domestic Flights Departure Gate Area
2F Arrival Lobby (International)
2F Flights Transfer Information
3F Departure Lobby (International)
International Flights Departure Area
4~5F
SHOPS & FACILITIES LIST
SERVICE GUIDE
ACCESS

B1F

Passageway to Terminal 1
Keikyu Line & Tokyo Monorail Ticket Gate



- Information

Toilets

Elevator

Escalator

Automated External Defibrillator
- Cart Pool

Smoking Room

Telephones

Drinking Fountains

Tokyo Monorail

Keikyu Line



Restaurants

7

Tachigui Soba Sakedokoro TSUKIJITEI

[Soba]

13

Krispy Kreme Doughnuts Mercedes me Haneda Airport Shop

[Cafe]

14

The Minatoya Lounge

[Soba]

18

MARUGAME SEIMEN

[Udon]

19

Gyu-tan ARA / Kaisen Hitsumabushi YAKICHI

[Japanese Food]

Shops

5

FamilyMart Haneda Airport Terminal 2

[Convenience Store]

6

Airport Drug

[Medicine, Cosmetics, Travel Esentials]

10

ANA FESTA GO / ANA FESTA B1 Gift Shop

[Souvenirs, Miscellaneous Goods]

11

Tanabe Book Shoten

[Books, Magazines]

12

Mercedes me Haneda Airport

[Automobile display]

15

Sembikiya

[Fruit, Western Confectionery, Juice Stand]

Services

1

Baggage Storage & Cleaning Service

[Baggage Storage, Cleaning Service]

2

Shoe Shine 21

[Shoe polishing]

3

Riat!

[Shoe Repair, Spare Key Cutting, Shoe Care Products, Watch Battery Replacement]

9

SEVEN BANK

[Bank ATM]

16

Mizuho Bank

[Bank ATM]

17

SMBC

[Bank ATM]

35

Telecube Service(North)

[Private Service]

36

Telecube Service(South)

[Private Service]

List of Shops along the Passageway

B1F

20

TENDON TENYA Haneda Airport Shop

[Tempura Bowl]

21

YOJIYA

[Merchandise]

22

TO&FRO

[Travel Essentials]

23

Raffine

[Relaxation]

24

Air LAWSON

[Convenience Store]

25

McDonald's

[Fast Food]

26

AEON BANK

[Bank ATM]

27

Nakagawa Masashichi Shoten Buntentabi Haneda Airport Terminal 2 Store

[Miscellaneous Goods]

33

YOSHINOYA Haneda Airport T2 Shop

[Beef Bowl]

34

SEVEN BANK

[Bank ATM]

B2F

28

SEVEN BANK



[Bank ATM]



Restaurants

- 2 **TULLY'S COFFEE** Haneda Airport Terminal 2 Store
[Cafe]
 - 11 **Gyoza and Tanmen TEN**
[Ramen noodles and Gyoza (Fried Dumpling)]
 - 12 **Soba Sakedokoro TSUKIJIAN**
[Soba]
 - 24 **Wakuraba**
[Cafe]

Shops

- 8 **ANA FESTA Arrival Lobby Gift Shop**
[Airline Specially Selected Goods, Carry-On Bags, Box Lunch, Confectionery]
 - 9 **BLUE SEAL**
[Ice Cream, Crepe] 
 - 17 **Doctor Belee**
[Ties & Shirts]
 - 18 **DRASTIC THE BAGGAGE**
[Bags] 

19 DELEETS
[Japanese Sw]

- ## Services
- 1 **Gourmet Twenty four**
[food vending machine]
 - 3 **ORIX Rent-A-Car**
[Car Rental]
 - 4 **NIPPON Rent-A-Car**
[Car Rental]

5 **NISSAN Rent a Car**
[Car Rental]

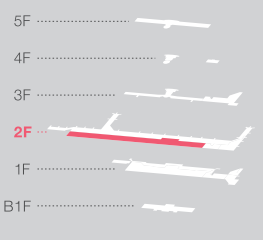
- 7 **POCKET CHANGE**
[Self-Service Coin Exchange Kiosk]
 - 10 **QB HOUSE**
[Haircuts, Hair Styling]
 - 13 **MUFG Bank**
[Bank ATM]
 - 14 **JAPAN POST BANK**
[Bank ATM]

15 **SBJ BANK Money Exchange**
[Currency Exchange]

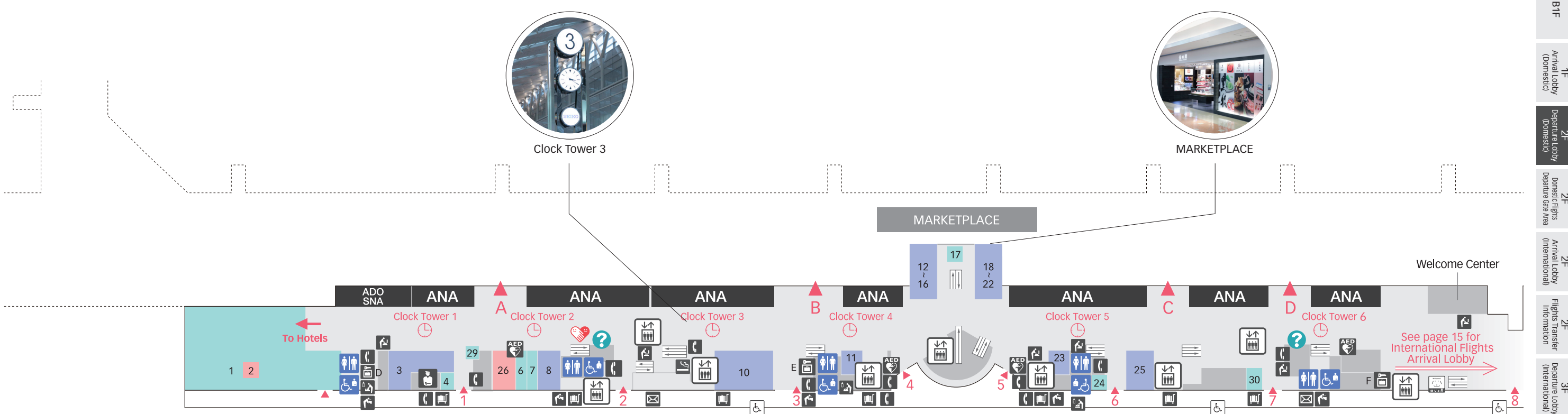
- 16 **Toho University Haneda Airport Clinic**
[Medical Clinic]
 - 20 **Yamato Transport**
[Delivery Service]
 - 21 **TOYOTA Rent a Car**
[Car Rental]
 - 22 **Times CAR RENTAL**
[Car Rental]

25 SHOWER ROOMS

- 26 **SAGAWA Haneda Airport Terminal 2**
[Delivery Service, Baggage Storage]
-
- 27 **Kiraboshi BANK**
[Bank ATM]



- Information
- Clock Tower
- Toilets
- Nursing Room
- Elevator
- Escalator
- Automated External Defibrillator
- Assistant Dog Toilet
- Police
- Cart Pool
- Smoking Room
- Telephones
- MailBox
- Coin Lockers
- Accessible Parking
- Packing Area
- Drinking Fountains
- Telecommunications Relay Service Booth
*This service is available only in Japanese.



Restaurants

2 HANEDA EXCEL HOTEL TOKYU
cafe & dining 「FLYER'S TABLE」
[Japanese Cuisine, Western Cuisine, Chinese Cuisine, Cafe]

26 MMC Organic Café
[Cafe]

Shops

3 Tokyo Shokuhin-kan Clock Tower 1 Store
[Western and Japanese Confectionery]

8 Soraben Kobo
[Lunch Box Shop]

10 Tokyo Shokuhin-kan Clock Tower 3 Store
[Western and Japanese Confectionery, Side Dishes]

11 Art Deli
[Lunch Box, Beverage]

12 ~ 16 KIN NO TSUBASA
[Specially Selected Western Confectionery]

12 cote cour
[Western Confectioneries]

13 LADURÉE
[Western Confectioneries]

14 Sembikiya
[Western Confectioneries]

15 Le Chocolat Alain Ducasse
[Western Confectioneries]

16 CLUB HARIE
[Western Confectioneries]

18 ~ 22 KIN NO TSUBASA
[Specially Selected Japanese Confectionery]

18 Toraya
[Japanese Confectioneries]

19 MINAMOTO KICHOAN
[Japanese Confectioneries]

20 QUOLOFUNE
[Japanese Confectioneries]

21 KEISHINDO
[Japanese Confectioneries]

22 Kanou Shoujuan
[Japanese Confectioneries]

23 GOOD NEWS TOKYO Haneda Airport Terminal 2
[Gift, Confectionery]

25 SMILE TOKYO
[Western and Japanese Confectionery, Side Dishes]

Services

1 HANEDA EXCEL HOTEL TOKYU
[Hotel]

4 JAPAN POST BANK
[Bank ATM]

6 SEVEN BANK
[Bank ATM]

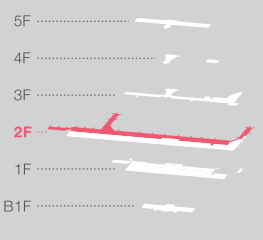
7 Mizuho Bank
[Bank ATM]

17 Kid's Space

24 SEVEN BANK
[Bank ATM]

29 Telecube Service(near Exit 1)
[Private Service]

30 Telecube Service(near Exit 7)
[Private Service]



- Toilets

Nursing Room

Elevator

Escalator

Automated External Defibrillator
- Moving Side Walk

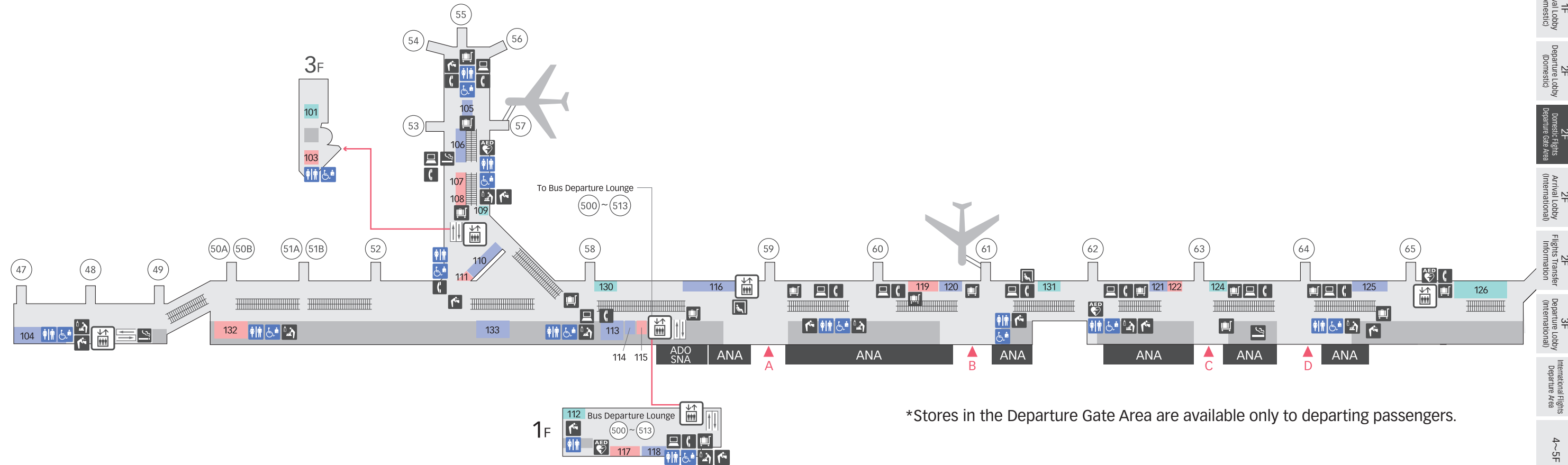
Cart Pool

Smoking Room

Telephones

PC Internet
- Calm down, cool down

Drinking Fountains



*Stores in the Departure Gate Area are available only to departing passengers.

Restaurants

3F
103

Cafe Lounge Gate 53

[Cafe]

107

ANA FESTA Gate 53 Food Shop

[Soba, Udon]

108

Starbucks Haneda Airport Terminal 2 Domestic Gate Area Store

[Specialty Coffee Store.]

111

CAFÉ Nenrinya

[Cafe]

115

TULLY'S COFFEE Haneda Airport Terminal 2 Departure Gate Store

[Cafe]

1F
117

ANA Hangar bay Kitchen

[Snacks, Cafe]

119

ANA FESTA Gate 60 Food Shop

[Rice Balls, Soba, Udon]

122

COMEL Haneda Gate 63 Shop

[Snacks, Fast food]

132

Matakoiya

[Sushi]

Shops

104

ANA FESTA Gate 47 Shop

[Gifts, Box Lunch, Beverage, Magazines]

105

Seaside Café #1

[Lunch Box, Beverage]

106

ANA FESTA Gate 53 Shop

[Gifts, Box Lunch, Beverage, Magazines]

110

Nenrinya

[Western Sweets]

113

Isetan Haneda Store(Men's)

[Fashion]

114

PIER Gate 58

[Western and Japanese Confectionery]

116

Samantha Thavasa Global Island

[Fashion]

1F
118

ANA FESTA North Bus Lounge Gift Shop

[Souvenirs]

120

ANA FESTA Gate 61 Shop

[Gifts, Box Lunch, Beverage, Magazines]

121

PIER Gate 63

[Western and Japanese Confectionery]

125

ANA FESTA Gate 65 Food Shop

[Gifts, Box Lunch, Beverage, Magazines]

133

Seven-Eleven Haneda Airport Terminal 2 Departure Gate Store

[Convenience Store]

Services

3F
101

POWER LOUNGE NORTH

[Pay Lounge]

109

Kid's Space

1F
112

Kid's Space

124

Mizuho Bank

[Bank ATM]

126

Airport Lounge (South)

[Pay Lounge]

130

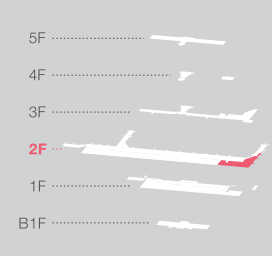
STATION BOOTH(Near Gate 58)

[Private Workspace]

131

H'T BOX(Near Gate 62)

[Private Workspace]

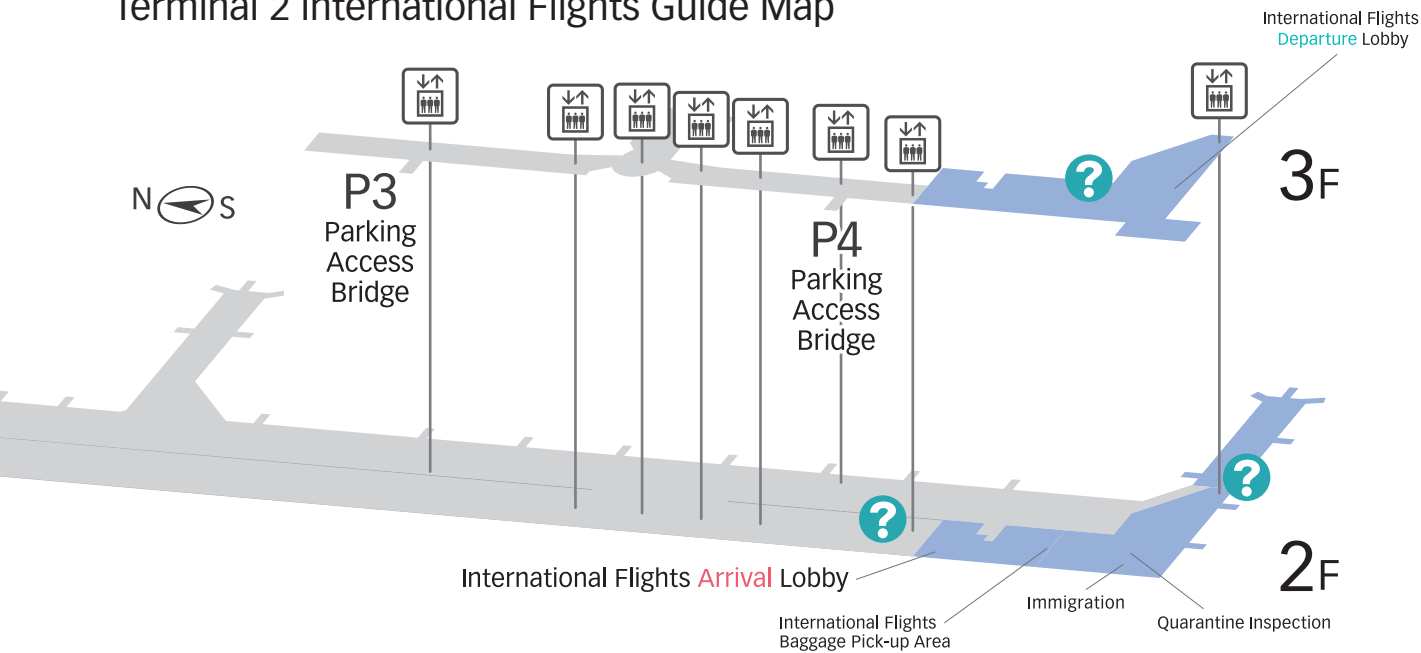


- Information
- Clock Tower
- Toilets
- Nursing Room
- Elevator
- Escalator
- Assistant Dog Toilet
- Stairs
- Cart Pool
- Coin Lockers
- Drinking Fountains
- Packing Area

Passengers using International Flights

International flights are available in some parts of Terminal 2 and Terminal 3.
Please confirm the terminal you will be using.

Terminal 2 International Flights Guide Map

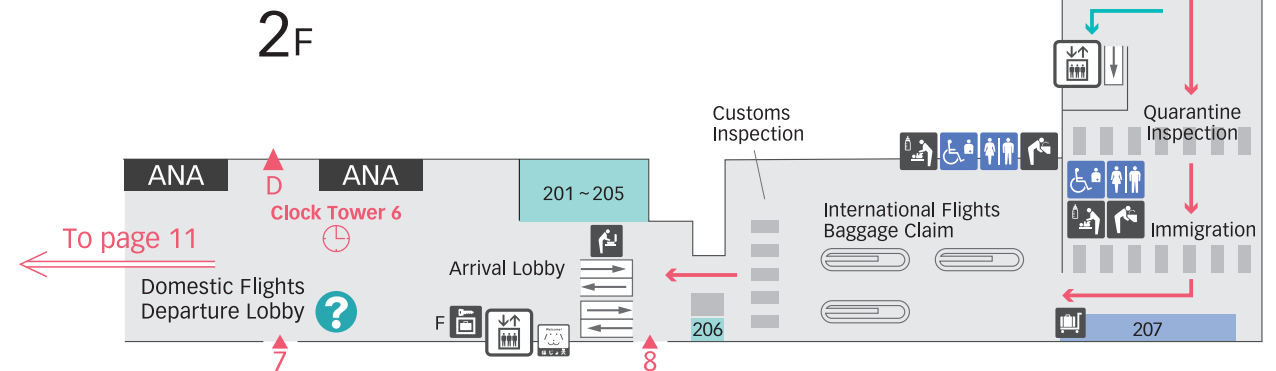


Passengers departing on international flights from Terminal 2

- ▶ Please proceed to the international flights departure lobby in the South Pier on the third floor.
- ▶ The check-in counter is located on B1F central and at International Flights Departure Lobby on 3F.
- ▶ Please proceed to the international flights security check point on the south side of 3F after the check-in procedure.

To our Passengers using international flights at Terminal 2

- ▶ The international flights arrival lobby is located on the south side of 2F.
- ▶ For more information on connecting flights, please see page 16 to 17.



Shops

207

TIAT ARRIVAL DUTY FREE SHOP [Duty-free Shops]
*This is only available for passengers arriving from international flights.

Services

201 ~ 205

Welcome Center

201

Tourist Information Center
[Tourist Information]

202

Ticket Counter
[Ticket Sales]

203

Yamato Transport
[Delivery Service]

204

J WiFi & Mobile / GLOBAL WiFi
[Wi-Fi Rental]

205

SEVEN BANK
[Bank ATM]

206

Bonded Baggage Storage
[Bonded Baggage Storage]

24

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Haneda Airport Overall View
GUIDE MAP
B1F
1F Arrival Lobby (Domestic)
2F Departure Lobby (Domestic)
2F Domestic Flights Departure Gate Area
2F Arrival Lobby (International)
2F Flights Transfer Information
3F Departure Lobby (International)
International Flights Departure Area
4~5F
SHOPS & FACILITIES LIST
SERVICE GUIDE
ACCESS

International Flights Transfer, Domestic Flights Transfer



- Information
- Clock Tower
- Toilets
- Nursing Room
- Elevator
- Escalator
- Information Phone
- Automated External Defibrillator
- Assistant Dog Toilet
- Stairs
- Cart Pool
- Coin Lockers
- Drinking Fountains
- Packing Area

Connecting to International Flights

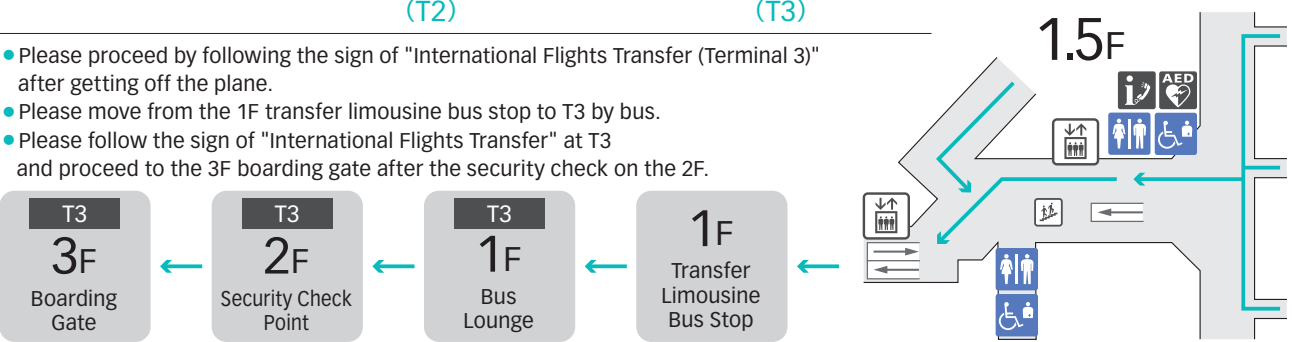
Connecting from International Flights to International Flights (T2)

- Please proceed by following the sign of "International Flights Transfer (Terminal 2)" after getting off the plane.
- Please proceed to the 2F boarding gate after the security check on the 3F.
- You cannot enter the country.



Connecting from International Flights to International Flights (T2) to (T3)

- Please proceed by following the sign of "International Flights Transfer (Terminal 3)" after getting off the plane.
- Please move from the 1F transfer limousine bus stop to T3 by bus.
- Please follow the sign of "International Flights Transfer" at T3 and proceed to the 3F boarding gate after the security check on the 2F.



Connecting from Domestic Flights to International Flights (T2)

- Please proceed to the International flights departure lobby (south side of 3F) from the domestic flights arrival lobby (1F).

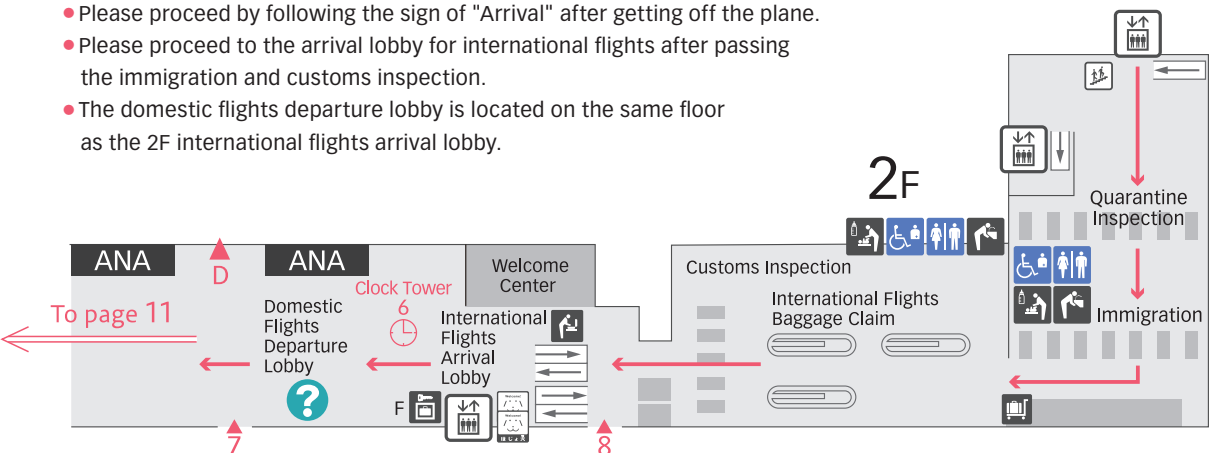
Connecting from Domestic Flights to International Flights (T2) to (T3)

- Please proceed by following the sign of "International Flights Transfer" after getting off the plane.
- Please move from the 1F International Flights Transfer (Terminal 3) limousine bus stop to T3 by bus.
- Upon arrival at T3, please proceed to the 3F flights departure lobby.

Connecting to Domestic Flights

Connecting from International Flights to Domestic Flights (T2)

- Please proceed by following the sign of "Arrival" after getting off the plane.
- Please proceed to the arrival lobby for international flights after passing the immigration and customs inspection.
- The domestic flights departure lobby is located on the same floor as the 2F international flights arrival lobby.



Connecting from International Flights to Domestic Flights (T2) to (T1)

- Please proceed by following the sign of "Arrival" after getting off the plane.
- Please proceed to the arrival lobby for international flights after passing the immigration and customs inspection.
- Please move from bus stop No. 9 on the 1F to T1 by the inter-terminal Free Shuttle Bus.
- Please proceed to the 2F domestic flights departure lobby.
- Please see page 2 for details on how to transfer between terminals.

*This page provides information on the main flight transfer methods. Please check in advance with your airline whether you can transfer using this method.

3F・4F

Shops & Restaurants, Parking Access Bridge, International Flights Departure Lobby



- Information

Toilets

Nursing Room

Elevator

Escalator

Automated External Defibrillator
- Information Phone

Moving Side Walk

Cart Pool

Smoking Room

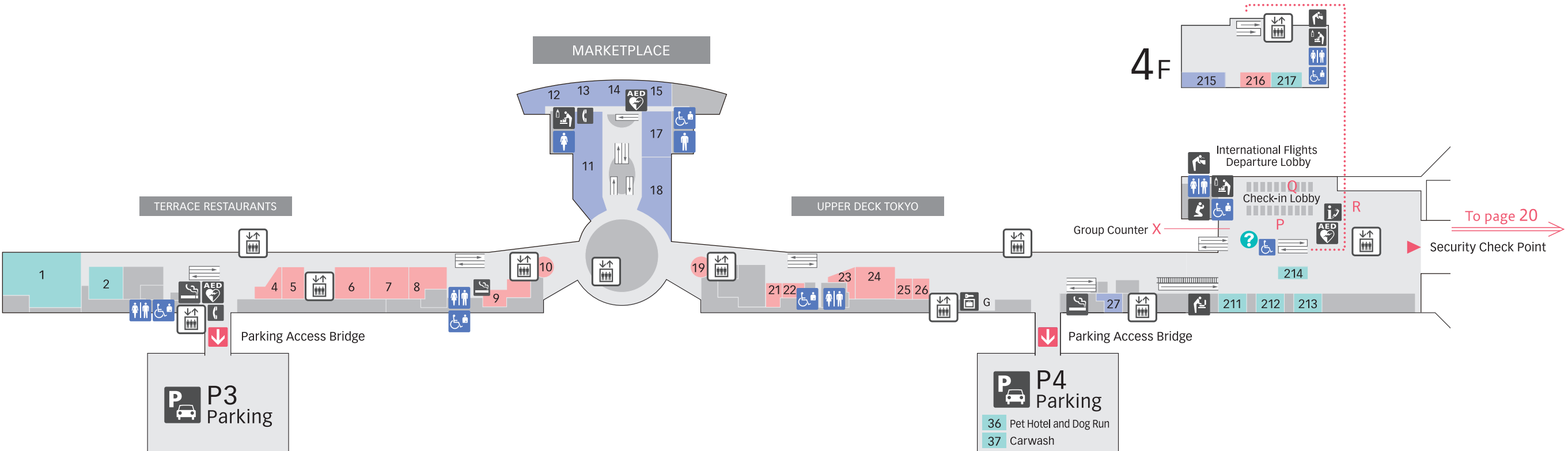
Telephones

Coin Lockers
- Prayer Room

Parking

Drinking Fountains

Packing Area



Restaurants	
4	RAMEN TORIDASHIYA [Ramen]
5	Komeraku [Ochazuke (rice with dashi soup)]
6	Ginza Kiya [Udon Shop]
7	TOKYO KARUBI [Grilled Meat Shop]
8	Tempura Soba Monzaemon [Japanese Cuisine, Tempura]

9	GGG CAFÉ [Cafe Cuisine, Fresh Vegetables]
10	BEER CAFÉ+ [Beer Stand & Cafe]
19	World Wine Bar by Pieroth [Wine Bar]
21	JIYUGAOKA BURGER [Hamburger]
22	Mrs Istanbul [Turkish Cuisine]
23	Sanuki Udon Hannyarin [Udon]

24	Gansozushi [Conveyor Belt Sushi]
25	Chinatown DELI [Chinese Food]
26	Miss Korea [Korean Food]
4F 216	Starbucks Coffee Haneda Airport Tsutaya Bookstore [Specialty Coffee Store]
Shops	
11	Food Plaza [Japanse Sweets, Bakery]

12	PORTVENIR [Selected miscellaneous goods]
13	SWAROVSKI [Jewelry, Watches]
14	GINZA WAKO [Lady's Accessories, Home Accessories, Clocks]
15	Minami Aoyama Shosaikan [Lady's Accessories, Home Accessories, watches]
17	Tokyo's Tokyo [Books, Stationery, Merchandise, Toys]
18	PLAZA [Imported household goods]

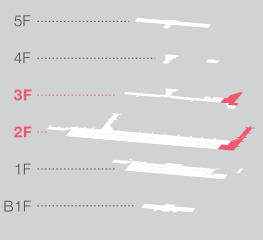
27	FamilyMart Haneda Airport International Terminal 2 [Convenience Store]
4F 215	HANEDA TSUTAYA BOOKS [Books, Stationery, Merchandise]
Services	
1	POWER LOUNGE CENTRAL [Pay Lounge]
2	Seiyo-kan [Relaxation]
211	YAMATO TRANSPORT [Delivery Service]

212	MOBILE CENTER Haneda Airport Terminal 2 Departure Lobby 3F [Wi-Fi Rental]
213	Japan Airport Terminal Currency Exchange [Currency Exchange]
214	Tokio Marine & Nichido Fire Insurance (Domestic/Overseas Travel) / Somo Japan Insurance (Overseas Travel) [Travel Insurance]
4F 217	Paid Waiting Rooms [Pay Lounge]
1F 36	Pet Hotel and Dog Run
1F 37	Carwash

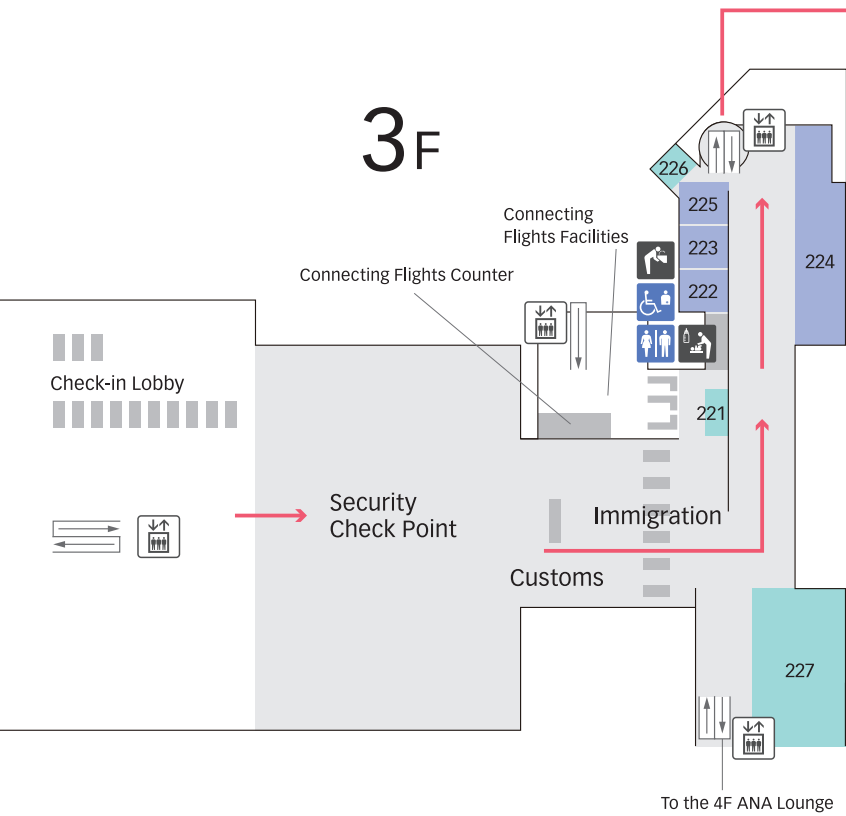
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International Flights Departure Area
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3F·2F·1F

International Flights
Departure Area



- Information
- Toilets
- Nursing Room
- Elevator
- Escalator
- Information Phone
- Automated External Defibrillator
- Moving Side Walk
- Smoking Room
- Telephones
- PC Internet
- Prayer Room
- Water (Hot/Cold)
- Drinking Fountains



*Available to customers who have already checked-in.

Shops

222

TIAT DUTY FREE SOUVENIR
[Duty-free Shops]

223

HANEDA VIRTUAL BOUTIQUE
[Duty-free Shops]

224

TIAT DUTY FREE BEAUTY
[Duty-free Shops]

225

SAINT LAURENT
[Duty Free Boutique]

Services

221

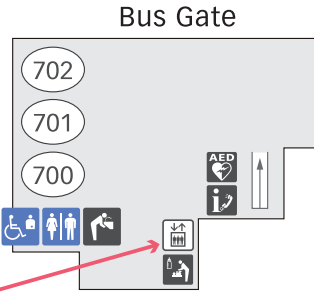
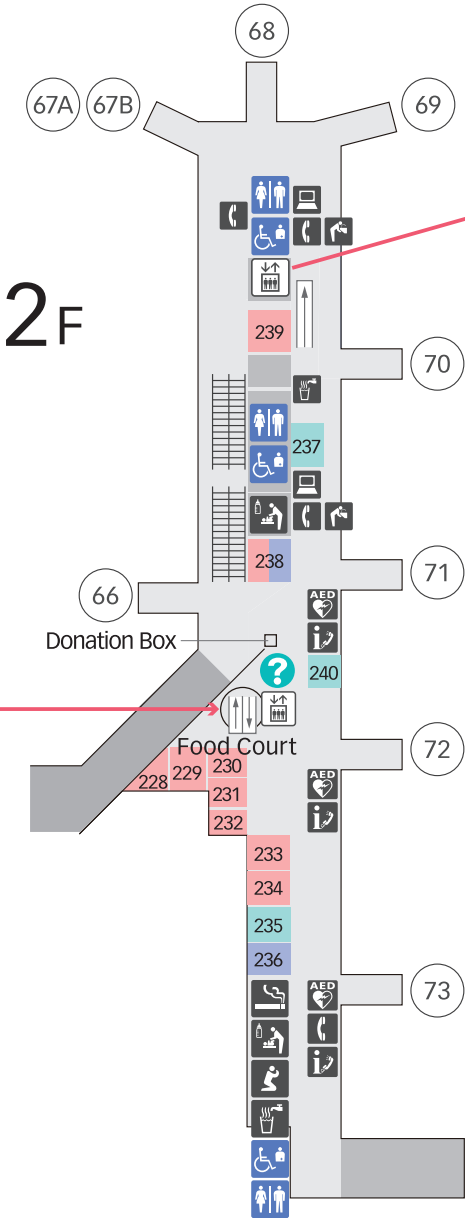
Travelex
[Currency Exchange]

226

DUTY FREE PICK UP / TIAT DUTY FREE COUNTER
[DUTY FREE PICK UP]

227

POWER LOUNGE PREMIUM
[Premium Lounge]



Restaurants

228

Matakoiya
[Stand-up sushi bar]

229

Hitoshinaya
[Japanese Cuisine, Rice Bowl]

230

Ginza Kiya
[Tempura, Udon]

231

Mugi to Olive
[Ramen]

232

Kangei Gyoza
[Pan-fried Gyoza]

233

SCHMATZ
[Beer Pub]

234

Starbucks
[Specialty Coffee Store]

238

ISHIYA CAFÉ AIRPORT
[Cafe] *Opening hours may vary depending on the time of day.

239

MITSUMOTO COFFEE SHOP
[Cafe]

Shops

236

BOOKS & DRUGS
[Medicine, Travel Essentials, Books]

238

PIER Gate 71 [Western and Japanese Confectionery, Cafe]
*Opening hours may vary depending on the time of day.

Services

235

SBJ Bank
[Currency Exchange]

237

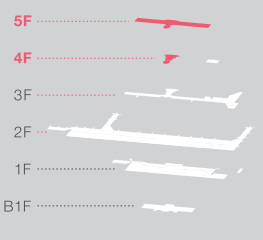
Mitsui Sumitomo Insurance /AIG General Insurance
[Travel Insurance Vending Machine]

240

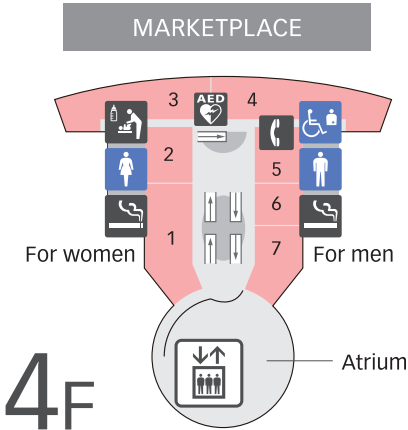
Kid's Space

4~5F

Shops & Restaurants,
Observation Deck



- Toilets
- Nursing Room
- Elevator
- Escalator
- Automated External Defibrillator
- Smoking Room
- Telephones



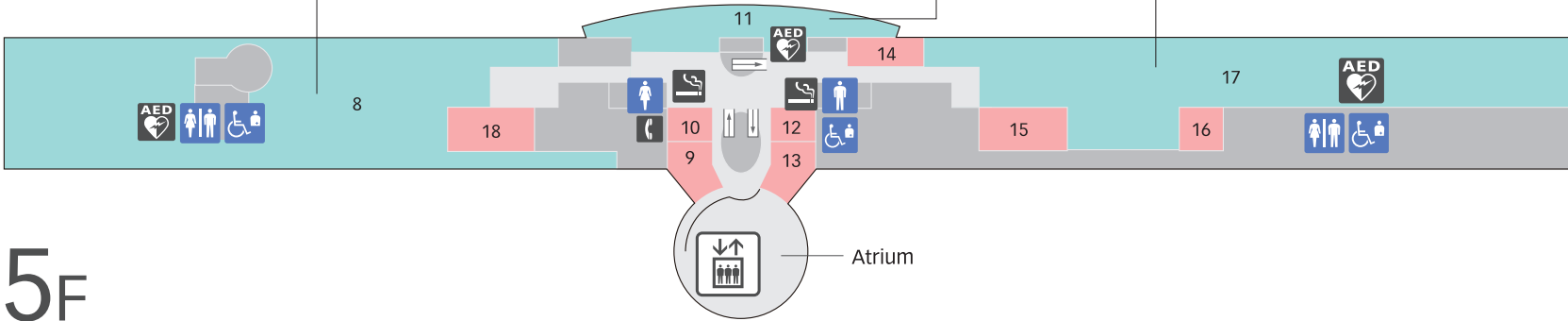
Observation Deck
Rainbow & Aurora Stage



Observation Deck
Indoor Observation Floor



Observation Deck
Stardust Stage



5F

4F

Restaurants		
1	DONSABATINI [Italian]	
2	TONKATSU WAKO [Japanese Food]	
3	Airport Grill & Bar [Hamburger Steak]	
4	NANGOKUSYUKA [Chinese Food]	
5	NUMAZU UOGASHIZUSHI [Sushi]	
6	SHINJUKU ACACIA [Western Food]	
7	cuud [Curry Udon noodles]	

5F

Restaurants		
9	MANJIDO [Udon]	
10	KURO CHO BEI [Japanese Cuisine, Izakaya]	
12	Ozashiki Tempura TENMASA [Tempura]	
13	Soba Kappo Azumino [Soba]	
14	Amici del te [Cafe]	
15	CASTELMOLA [Grilled Meal, Pizza]	
16	SCENIC CAFÉ [Cafe]	
18	HUB Haneda Airport Terminal 2 branch [British Pub]	
Services		
8	Observation Deck [Rainbow & Aurora Stage]	
11	Indoor observation floor [FLIGHT DECK TOKYO]	
17	Observation Deck [Stardust Stage]	

HANEDA AIRPORT TERMINAL 2








SHOPS & FACILITIES LIST

Haneda Airport Website




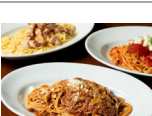


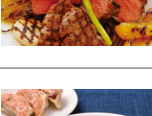
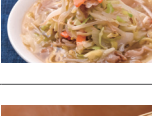




*Please check the website for the latest information on opening hours.



Genre	Location	Shop Name	Page
Restaurants			

General Area			
Snacks, Cafe	B1F-13	Krispy Kreme Doughnuts Mercedes me Haneda Airport [Cafe] ☎03-6428-9090 🕒08:30~20:30 L.O. 20:00	 6
	1F-2	TULLY'S COFFEE Haneda Airport Terminal 2 Store [Cafe] ☎03-5579-7688 🕒07:30~21:30	 8
	1F-24	Wakuraba [Cafe] ☎03-6459-9565 🕒12:00~20:00 L.O. 19:00	 9
	2F-26	MMC Organic Café [Cafe] ☎03-6428-8554 🕒06:00~17:00	 10
	3F-9	GGG CAFÉ [Cafe Cuisine, Fresh Vegetables] ☎03-6428-8535 🕒09:00~17:00 L.O. 16:30	 18
	3F-10	BEER CAFÉ+ [Beer Stand & Cafe] ☎03-6428-8537 🕒07:00~18:00 L.O. 17:45	 18
	3F-21	JIYUGAOKA BURGER [Hamburger] ☎03-6459-9313 🕒08:00~20:00 L.O. 20:00	 19

Genre	Location	Shop Name	Page
	4F-216	Starbucks Coffee Haneda Airport Tsutaya Bookstore [Specialty Coffee Store] ☎03-5579-7870 🕒06:30~20:00 L.O. 20:00	 19
	5F-14	Amici del te [Cafe] ☎03-6428-9333 🕒09:00~19:30 L.O. 19:00	 23
	5F-16	SCENIC CAFÉ [Cafe] ☎03-6428-9410 🕒09:00~18:00 L.O. 17:30 Closed on Tuesday and Wednesday *Business hours may change due to climate	 23
General Restaurants	2F-2	HANEDA EXCEL HOTEL TOKYU café & dining 「FLYER'S TABLE」 [Japanese Cuisine, Western Cuisine, Chinese Cuisine, Cafe] ☎03-5756-6000 🕒05:00~24:00 L.O. 23:30	 10
Japanese Food	B1F-7	Tachigui Soba Sakedokoro TSUKIJITEI [Soba] ☎03-6428-9118 🕒07:00~20:30 L.O. 20:30	 6
	B1F-14	The Minatoya Lounge [Soba] ☎03-6428-9000 🕒08:30~21:30 L.O. 21:00	 7
	B1F-18	MARUGAME SEIMEN [Udon] ☎03-5756-6057 🕒07:30~22:00 L.O. 21:30	 7
	B1F-19	Gyu-tan ARA / Kaisen Hitsumabushi YAKICHI [Japanese Food] ☎ARA 03-5756-0078 ／YAKICHI 03-5756-1188 🕒09:00~22:00 L.O. 21:00	 7
	1F-12	Soba Sakedokoro TSUKIJIAN [Soba] ☎03-6428-9119 🕒09:00~22:30 L.O. 22:00	 9
	3F-5	Komeraku [Ochazuke (rice with dashi soup)] ☎03-5579-7988 🕒07:00~21:00 L.O. 20:30	 18
	3F-6	Ginza Kiya [Udon Shop] ☎03-6428-9200 🕒06:00~21:00 L.O. 20:45	 18

Genre	Location	Shop Name	Page
	3F-7	TOKYO KARUBI [Grilled Meat Shop] ☎03-5579-7788 🕒07:00~19:30 L.O. 19:00	 18
	3F-8	Tempura Soba Monzaemon [Japanese Cuisine, Tempura] ☎03-6428-9505 🕒07:00~19:30 L.O. 19:00	 18
	3F-23	Sanuki Udon Hannyarin [Udon] ☎03-5756-6163 🕒07:00~19:30 L.O. 19:00	 19
	3F-24	Gansozushi [Conveyor Belt Sushi] ☎03-3747-0373 🕒11:00~19:00 L.O. 18:45	 19
	4F-2	TONKATSU WAKO [Japanese Food] ☎03-6428-9100 🕒11:00~22:00 L.O. 21:00	 22
	4F-5	NUMAZU UOGASHIZUSHI [Sushi] ☎03-5757-6600 🕒10:30~21:30 L.O. 21:00	 22
	4F-7	cuud [Curry Udon] ☎03-6428-8525 🕒11:00~20:00 L.O. 19:30	 22
	5F-9	MANJIDO [UDON] ☎03-5757-6611 🕒10:30~21:30 L.O. 21:00	 23
	5F-10	KURO CHO BEI [Japanese Cuisine, Izakaya] ☎03-5757-6096 🕒11:00~21:30 L.O. Food 20:30 Drink 21:00	 23
	5F-12	Ozashiki Tempura TENMASA [Tempura] ☎03-6428-9110 🕒11:30~22:00 (Sat, Sun & holiday 11:00~) L.O. 20:30	 23
	5F-13	Soba Kappo Azumino [Soba] ☎03-6428-8521 🕒11:00~15:00 L.O. 14:30 🕒16:30~19:00 L.O. 18:30	 23


Genre	Location	Shop Name	Page
Western Food	3F-19	World Wine Bar by Pieroth [Wine Bar] ☎03-5756-6157 🕒07:00~21:30 L.O. 21:15	 18
	4F-1	DONSABATINI [Italian] ☎03-6428-9210 🕒11:00~15:00 L.O. 14:30 17:00~21:30 L.O. 21:00	 22
	4F-3	Airport Grill & Bar [Hamburger Steak] ☎03-5756-0033 🕒11:00~20:30 L.O. 20:00	 22
	4F-6	SHINJUKU ACACIA [Western Food] ☎03-6428-9511 🕒11:00~20:00 L.O. 19:30	 22
	5F-15	CASTELMOLA [Grilled Meal, Pizza] ☎03-6459-9555 🕒11:00~15:00 L.O. 14:00 17:00~21:00 L.O. 20:30	 23
Chinese Food	1F-11	Gyoza and Tanmen TEN [Ramen noodles and Gyoza (Fried Dumpling)] ☎03-6428-8558 🕒11:00~20:30 L.O. 20:00	 8
	3F-4	RAMEN TORIDASHIYA [Ramen] ☎03-6428-8531 🕒10:00~20:30 L.O. 20:00	 18
	3F-25	Chinatown DELI [Chinese Food] ☎03-5579-7779 🕒09:00~20:00 L.O. 19:30	 19
	4F-4	NANGOKUSYUKA [Chinese Food] ☎03-6428-9130 🕒10:30~21:30 L.O. 21:00	 22
	3F-22	Mrs Istanbul [Turkish Cuisine] ☎03-5756-6183 🕒07:30~20:30 L.O. 20:00 *Sat, Sun & holiday 8:00~20:30	 19


Genre	Location	Shop Name	Page
	3F-26	Miss Korea [Korean Food] ☎03-5756-6168 🕒08:00~22:00  21:30	19
	5F-18	HUB Haneda Airport Terminal 2 branch [British Pub] ☎03-5579-7715 🕒011:00~22:00  21:45	23

Domestic Flights Departure Gate Area

Snacks, Cafe	3F-103	Cafe Lounge Gate 53 [Cafe] ☎03-5757-6147 🕒06:30~20:00  19:30	12
	2F-108	Starbucks Haneda Airport Terminal 2 Domestic Gate Area Store [Specialty Coffee Store] ☎03-6428-4937 🕒06:00~20:00  20:00	12
	2F-111	CAFÉ Nenrinya [Cafe] ☎03-6428-8710 🕒07:00~19:00	12
	2F-115	TULLY'S COFFEE Haneda Airport Terminal 2 Departure Gate Store [Cafe] ☎03-5579-7726 🕒07:00~20:00  20:00	12
	1F-117	ANA Hanger bay Kitchen [Snacks, Cafe] ☎03-5539-9000 🕒06:00~20:00  19:50	12
	2F-122	COMEL Haneda Gate 63 Shop [Snacks, Fast food] ☎03-5539-9000 🕒06:00~20:00  19:50	13
	2F-107	ANA FESTA Gate 53 Food Shop [Soba, Udon] ☎03-5539-9000 🕒06:00~20:00(Soba 6:20~)  19:50	12
	2F-119	ANA FESTA Gate 60 Food Shop [Rice Balls, Soba, Udon] ☎03-5539-9000 🕒06:00~20:00(Soba 6:20~)  19:50	12
Japanese Food	2F-132	Matakoiya [Sushi] ☎03-5579-7702 🕒10:00~20:00	12

Genre	Location	Shop Name	Page
International Flights Departure Area * Please check the website for the latest information on opening hours.			
Snacks, Cafe	2F-238	ISHIYA CAFÉ AIRPORT [Cafe] ☎03-5539-9000 🕒06:35~25:00(Closed from 10:40 to 11:50)	21
	2F-239	MITSUMOTO COFFEE SHOP [Cafe] ☎03-5579-7855 🕒07:30~23:00  22:30 (Closed from 13:00 to 17:00)	12
Food Court	2F-228	Matakoiya [Stand-up Sushi bar] ☎03-5579-7752 🕒07:00~22:00(Closed from 12:00 to 18:30)	21
	2F-229	Hitoshinaya [Japanese Cuisine, Rice Bowl] ☎03-6428-5860 🕒06:30~13:30 18:30~22:30	21
	2F-230	Ginza Kiya [Tempura-Udon] ☎03-5708-7715 🕒06:45~12:00  12:00 18:30~22:30  22:00	21
	2F-231	Mugi to Olive [Ramen] ☎03-5539-9000 🕒06:30~16:00  15:30 18:00~25:00  24:30	21
	2F-232	Kangei Gyoza [Pan-fried Gyoza] ☎03-5579-7797 🕒07:30~22:00(Closed from 11:30 to 18:00)	21
	2F-233	SCHMATZ [Beer Pub] ☎03-5579-7765 🕒07:00~22:30  22:00	21
	2F-234	Starbucks [Specialty Coffee Store] ☎03-6700-5263 🕒07:00~24:00(Closed from 13:00 to 17:00)	21

Shops 			
General Area			
Convenience Store	B1F-5	FamilyMart Haneda Airport Terminal 2 ☎03-5756-7730 🕒05:30~23:00	6
	3F-27	FamilyMart Haneda Airport International Terminal 2 ☎03-5708-7422 05:00~Arrival Time of Last Flight of Domestic Flight	19
Drugstore	B1F-6	Airport Drug ☎03-6428-8703 🕒07:30~20:00	6

Genre	Location	Shop Name	Page
Books	B1F-11	Tanabe Book Shoten ☎03-6428-9111 🕒07:30~20:00	6
	4F-215	HANEDA TSUTAYA BOOKS ☎03-5579-7575 🕒07:00~20:00	19
Miscellaneous Goods, Small Items	1F-18	DRASTIC THE BAGGAGE ☎03-5756-6610 🕒09:30~20:00	9
	3F-12	PORTVENIR ☎03-6428-8753 🕒09:00~19:30	18
	3F-13	SWAROVSKI ☎03-6428-8752 🕒09:00~19:30	18
	3F-15	Minami Aoyama Shosaikan ☎03-6428-8730 🕒09:00~19:30	18
	3F-17	Tokyo's Tokyo ☎03-6428-8732 🕒09:00~19:30	18
	3F-18	PLAZA ☎03-5757-6211 🕒09:00~19:30 (Weekday) / 9:00~20:00 (Sat, Sun & holiday)	18
Fashion	1F-17	Doctor Belee ☎03-5708-0495 🕒09:30~20:00	9
	3F-14	GINZA WAKO ☎03-6428-8751 🕒09:00~19:30	18
Food Products	1F-9	BLUE SEAL ☎03-6459-9078 🕒11:00~20:00 (Weekdays) / 10:00~20:00 (Sat, Sun & holiday)  19:00 (Crepe only)	8
	2F-8	Soraben Kobo ☎03-6428-8775 🕒06:00~19:00	10
	2F-11	Art Deli ☎03-6428-8553 🕒06:00~20:00	11
Famous Confectionery, Souvenirs	B1F-10	ANA FESTA GO / ANA FESTA B1 Gift Shop ☎03-5539-9000 🕒08:00~20:00	6
	B1F-12	Mercedes me Haneda Airport ☎03-6428-9000 🕒09:00~20:00	6
	B1F-15	Sembikiya ☎03-6428-8704 🕒08:00~20:00	7
	1F-8	ANA FESTA Arrival Lobby Gift Shop ☎03-5539-9000 🕒08:30~22:30	8

Genre	Location	Shop Name	Page
	1F-19	DELEETS ☎03-6428-8362 🕒08:30~22:30	9
	2F-3	Tokyo Shokuhin-kan Clock Tower 1 Store ☎03-6428-8713 🕒05:45~20:30	10
	2F-10	Tokyo Shokuhin-kan Clock Tower 3 Store ☎03-6428-8716 🕒05:45~20:30	10
	2F	KIN NO TSUBASA [Specially Selected Western Confectionery] 🕒06:30~20:00	11
	12	cote cour ☎03-6459-9911	11
	13	LADURÉE ☎03-5756-0054	11
	14	Sembikiya ☎03-5708-8818	11
	15	Le Chocolat Alain Ducasse ☎03-5708-0125	11
	16	CLUB HARIE ☎03-5579-7720	11
	2F	KIN NO TSUBASA [Specially Selected Japanese Confectionery] 🕒06:30~20:00	11
	18	Toraya ☎03-5757-0630	11
	19	MINAMOTO KICHOAN ☎03-5757-0160	11
	20	QUOLOFUNE ☎03-5756-0276	11
	21	KEISHINDO ☎03-3747-0304	11
	22	Kanou Shoujuan ☎03-6459-9720	11
	2F-23	GOOD NEWS TOKYO Haneda Airport Terminal 2 ☎070-1226-4025 🕒08:00~20:00	11
	2F-25	SMILE TOKYO ☎03-6428-8725 🕒05:45~20:30	11
	3F-11	Food Plaza ☎03-6428-8750 🕒08:00~19:30	18

Domestic Flights Departure Gate Area

Convenience Store	2F-133	Seven-Eleven Haneda Airport Terminal 2 Departure Gate Store ☎090-6983-0032 🕒07:00~20:00	12
Fashion	2F-113	Isetan Haneda Store(Men's) ☎03-6428-8800 🕒08:00~20:00	12

CONTENTS	Haneda Airport Overall View
GUIDE MAP	
B1F	
1F	Arrival Lobby (Domestic)
2F	Departure Lobby (Domestic)
2F	Domestic Flights Departure Gate Area
2F	Arrival Lobby (International)
2F	Flights Transfer Information
3F	Departure Lobby (International)
International Flights Departure Area	
4~5F	
SHOPS & FACILITIES LIST	
SERVICE GUIDE	
ACCESS	

Genre	Location	Shop Name	Page
	2F-116	Samantha Thavasa Global Island ☎03-6428-8755 ⌚10:00~18:00	12
Famous Confectionery, Souvenirs, Travel Essentials	2F-104	ANA FESTA Gate 47 Shop ☎03-5539-9000 ※Hours are open depending on flight status	12
	2F-105	Seaside Cafe#1 [Lunch Box, Beverage] ☎03-6428-8571 ⌚6:00~20:00	12
	2F-106	ANA FESTA Gate 53 Shop ☎03-5539-9000 ⌚6:15~20:00	12
	2F-110	Nenrinya ☎03-6428-8710 ⌚6:00~20:00	12
	2F-114	PIER Gate 58 ☎03-6428-8711 ⌚6:00~20:00	12
	1F-118	ANA FESTA North Bus Lounge Gift Shop ☎03-5539-9000 ⌚6:00~19:00 *Between 6:00 and the last ride at 19:00	12
	2F-120	ANA FESTA Gate 61 Shop ☎03-5539-9000 ⌚6:15~20:00	12
	2F-121	PIER Gate 63 ☎03-6428-8712/Tokyo Milk Cheese ☎03-3747-0051 /PRESS BUTTER ☎0120-319-235 ⌚6:00~20:00	13
	2F-125	ANA FESTA Gate 65 Food Shop ☎03-5539-9000 ⌚6:15~20:00	13

International Flights Departure Area

* Please check the website for the latest information on opening hours.

Duty-free (Brand)	3F-225	SAINT LAURENT ☎0120-610-489 ⌚(Mon, Wed, Sat) 6:15~25:00 / (Tue, Thu, Fri, Sun) 6:35~25:00 ※Closed from 12:50 to 14:10 and 15:40~16:35	20
Duty-free Shops (Etc.)	3F-222	TIAT DUTY FREE SOUVENIR ☎0120-029-023 ⌚(Mon, Wed, Sat) 6:15~25:00 / (Tue, Thu, Fri, Sun) 6:35~25:00 ※Closed from 12:50 to 14:10 and 15:40~16:35	20
	3F-223	HANEDA VIRTUAL BOUTIQUE ☎0120-610-489 ⌚(Mon, Wed, Sat) 6:15~25:00 / (Tue, Thu, Fri, Sun) 6:35~25:00 ※Closed from 12:50 to 14:10 and 15:40~16:35	20
	3F-224	TIAT DUTY FREE BEAUTY ☎0120-610-489 ⌚(Mon, Wed, Sat) 6:15~25:00 / (Tue, Thu, Fri, Sun) 6:35~25:00 ※Closed from 12:50 to 14:10 and 15:40~16:35	20
Medicine, Travel Essentials, Books	2F-236	BOOKS&DRUGS ☎03-6428-5810 ⌚6:30~24:15	21
Souvenirs	2F-238	PIER Gate 71 ☎03-6428-8709 ⌚(Mon, Wed, Sat) 6:15~25:00 / (Tue, Thu, Fri, Sun) 6:35~25:00 ※Closed from 12:50 to 14:10 and 15:40~16:35	21

International flights immigration procedures area

* Please check the website for the latest information on opening hours.

Duty-free Shops (Etc.)	2F-207	TIAT ARRIVAL DUTY FREE SHOP ☎0120-610-489 ⌚Depending on flight status. *This is only available for passengers arriving from international flights.	15
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Genre	Location	Shop Name	Page
Services			S

General Area

Bank ATM	B1F-9	SEVEN BANK ⌚5:00~24:00	6
	B1F-16	Mizuho Bank ⌚6:00~23:00 (Weekdays) / 6:00~22:00 (Sat) / 8:00~21:00 (Sun/ holidays) *Closed 6:00~7:00 on Mondays	7
	B1F-17	SMBC ⌚7:00~24:00 (Monday~Saturday)/7:00~21:00 (Sunday) *Operating hours are the same as the corresponding day of the week on national holidays	7
	1F-13	MUFG Bank ⌚5:00~24:00(Cannot be used from the 2nd Saturday of the month 21:00 until 7:00 on the next day)	9
	1F-14	JAPAN POST BANK ⌚7:00~23:00 (8:00~21:00 (Saturday)/8:00~20:00 (Sunday and national holidays))	9
	1F-27	Kiraboshi BANK ⌚7:00~23:00 (Weekday) / 7:00~21:00 (Sat, Sun & holiday)	9
	2F-4	JAPAN POST BANK ⌚7:00~23:00 (8:00~21:00 (Saturday)/8:00~20:00 (Sunday and national holidays))	10
	2F-6	SEVEN BANK ⌚5:00~24:00	10
	2F-7	Mizuho Bank ⌚6:00-23:00 (Weekdays)/6:00-22:00 (Sat) /8:00-21:00 (Sun/ holidays) *Closed 6:00-7:00 on Mondays	10
	2F-24	SEVEN BANK ⌚5:00~24:00	11
Currency Exchange	1F-15	SBJ BANK Money Exchange ☎03-5756-6125 ⌚9:00~18:00	9
	3F-213	Japan Airport Terminal Currency Exchange ☎03-6428-8219 (Reception hours Weekdays 9:00~12:00 / 13:00~17:00) ⌚6:30~21:30	19
	3F-214	Tokio Marine & Nichido Fire Insurance (Domestic/Overseas Travel) / Sompo Japan Insurance (Overseas Travel) ☎03-6428-0404 ⌚6:30~13:00	19
Travel Insurance	3F-214	Tokio Marine & Nichido Fire Insurance (Domestic/Overseas Travel) / Sompo Japan Insurance (Overseas Travel) ☎03-6428-0404 ⌚6:30~13:00	19
	3F-214	Tokio Marine & Nichido Fire Insurance (Domestic/Overseas Travel) / Sompo Japan Insurance (Overseas Travel) ☎03-6428-0404 ⌚6:30~13:00	19
	3F-214	Tokio Marine & Nichido Fire Insurance (Domestic/Overseas Travel) / Sompo Japan Insurance (Overseas Travel) ☎03-6428-0404 ⌚6:30~13:00	19
Delivery Service	1F-20	Yamato Transport ☎03-5757-6166 ⌚5:45~21:00	9
	2F-203	Yamato Transport ☎03-6459-9950 ⌚5:45~23:00	15
	3F-211	Yamato Transport ☎03-6459-9140 ⌚6:00~23:00	19
Delivery Service, Baggage Storage	1F-26	SAGAWA Haneda Airport Terminal 2 ☎070-1412-2221 ⌚7:00~20:00	8
Baggage Storage, Cleaning	B1F-1	Baggage Storage & Cleaning Service ☎03-6428-8341 (Cleaning Service 03-6428-8342) ⌚8:00~19:30 (Cleaning Service 9:00~16:00)	6

Genre	Location	Shop Name	Page
Bonded Baggage Storage	2F-206	Bonded Baggage Storage ☎03-6428-5835 ⌚Open 24 Hours	15
Wi-Fi Rental, Communication Devices	2F-204	J WiFi & Mobile / GLOBAL WiFi J WiFi & Mobile ☎0120-345-297 / GLOBAL WiFi ☎0120-510-670 ⌚5:45~23:00	15
	3F-212	MOBILE CENTER Haneda Airport Terminal 2 Departure Lobby 3F ☎03-5708-7035 ⌚7:00~22:00	19
	3F-212	MOBILE CENTER Haneda Airport Terminal 2 Departure Lobby 3F ☎03-5708-7035 ⌚7:00~22:00	19
Rent a Car	1F-3	ORIX Rent-A-Car ☎03-5756-6617 ⌚8:00~20:00	8
	1F-4	NIPPON Rent-A-Car ☎03-5757-6190 ⌚8:00~22:00	8
	1F-5	NISSAN Rent a Car ☎03-6428-9123 ⌚8:00~20:00	8
	1F-21	TOYOTA Rent a Car ☎03-3744-0100 ⌚7:00~22:00	9
	1F-22	Times CAR RENTAL ☎03-5708-3131 ⌚8:00~21:00	9
Relaxation	1F-25	SHOWER ROOMS ☎03-6428-5831 ⌚5:00~22:00 (Reception ends at 21:30)	9
	3F-2	Seiyo-kan ☎03-6428-9191 ⌚9:00~20:30 (Reception ends at 20:00)	18
	3F-2	Seiyo-kan ☎03-6428-9191 ⌚9:00~20:30 (Reception ends at 20:00)	18
Pay Lounge	3F-1	POWER LOUNGE CENTRAL ☎03-6428-8250 ⌚6:00~20:00	18
	4F-217	Paid Waiting Rooms ⌚7:00~20:00	19
Medical Clinic	1F-16	Toho University Haneda International Airport Clinic ☎03-6428-8121 ⌚9:00~13:00 (Reception ends at 12:30) / 14:00~22:00 (Reception ends at 21:30)	9
Private Workspace	B1F-35,36 2F-29,30	Telecube Service ☎0120-595-656 ⌚7:00~22:00	7・11
Other Service	B1F-2	SHOE SHINE 21 ⌚8:30~17:30 (Weekdays) *Available on national holidays (Closed on Saturday & Sunday)	6
	B1F-3	Riat ! ☎03-3747-0520 ⌚9:00~19:00 (Reception ends at 18:45) Closed on Sunday	6
	1F-1	Gourmet Twenty four	8
	1F-7	POCKET CHANGE	8
	1F-10	QB HOUSE ☎0120-585-919 ⌚10:00~21:00 (Reception ends at 20:00) *Closed on Tuesday and Thursday	8
	1F-36	Pet Hotel and Dog Run ☎03-5756-7111 ⌚7:00~22:00	19
	1F-37	Carwash ☎03-6428-8193 ⌚(Reception Hours 9:00~19:00) ※Vehicle pickup and parking is available 24 hours a day	19

Genre	Location	Shop Name	Page
	2F-1	HANEDA EXCEL HOTEL TOKYU ☎03-5756-6000 ⌚Open 24 Hours	10
	2F-17	Kid's Space	11
	2F-201	Tourist Information Center ☎03-6428-5840 ⌚5:45~23:00	15
	2F-202	Ticket Counter ☎03-6428-5840 ⌚5:45~23:00	15
	5F-8	Observation Deck [Rainbow Aurora Stage] ⌚6:30~22:00 *Business hours may change due to climate	23
	5F-11	Indoor observation floor [FLIGHT DECK TOKYO] ⌚5:00~23:00	23
	5F-17	Observation Deck [Stardust Stage] ⌚6:30~22:00 *Business hours may change due to climate	23

Domestic Flights Departure Gate Area

Bank ATM	2F-124	Mizuho Bank ⌚7:00~21:30 (Mon) / 6:00~21:30 (Tue~Sat) / 8:00~21:00 (Sun) *Open on holidays	13
Pay Lounge	2F-126	Airport Lounge (South) ☎03-6428-8260 ⌚6:00~20:00	13
	3F-101	POWER LOUNGE NORTH ☎03-6428-8255 ⌚6:00~21:30	12
Private Workspace	2F-130	STATION BOOTH (Near Gate 58) ⌚7:00~21:30 (Reception ends at 21:15)	12
	2F-131	H1T BOX (Near Gate 62) ☎0120-342-110 ⌚7:00~21:30 (Reception ends at 21:15)	13
Other Services	1F-112	Kid's Space	12
	2F-109	Kid's Space	12

International Flights Departure Area

* Please check the website for the latest information on opening hours.

Currency Exchange	2F-235	SBJ BANK Money Exchange ☎03-5708-7463 ⌚7:00~13:30 (Closed from 10:50 to 11:45)	21
	3F-221	Travelex ☎03-6459-9218 ⌚7:00~12:30 / 17:00~22:00	20
Duty-free Pick up Counter	3F-226	DUTY FREE PICK UP / TIAT DUTY FREE Counter DUTY FREE PICK UP ☎03-6428-5801 TIAT DUTY FREE Counter ☎0120-610-489 ⌚Depending on the reservation. *Closed from 12:10 to 13:55 and 15:25~18:00	20
Overseas Insurance	2F-237	Mitsui Sumitomo Insurance /AIG General Insurance ⌚6:00~13:00	21
Pay Lounge	3F-227	POWER LOUNGE PREMIUM ☎03-6428-5830 ⌚6:30~25:30 *Please check the website for the latest information on opening hours.	20
Other Services	2F-240	Kid's Space	21

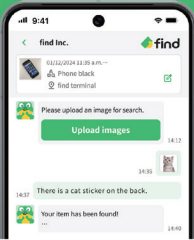
SERVICE GUIDE

Haneda Airport Terminal Information (Telephone Center)

Available for inquiries about flight information, facilities inside the terminal and access to the airport. We are also available for assistance services and others.

[Phone Number] 03-5757-8111
 [Fax Number] 03-6428-0889
 [Reception Hours] 5:00~24:00 (open everyday throughout the year)
 [HP] <https://tokyo-haneda.com>


Lost items found inside the terminal



Lost and found items at Haneda Airport* are handled through a dedicated chat service.
*Excluding some areas

Business Hours 9:00 ~ 21:00
New inquiries received after 9:00 p.m. will be handled sequentially after 9:00 a.m. the following morning.

Scan this QR code /



HANEDA × find

TEL : 03-5757-8111

*Please contact the company you used for items lost onboard the aircraft, in the station, train or bus.

HANEDA Airport Official App

closer and more convenient.








Information & Inquiries

Information Counter

Guide staff “concierges ” located at five information counters within the terminal provide flight information and facilities guidance, lend wheelchairs and strollers, and are ready to broadcast announcements within the airport. Feel free to ask the concierges for help at any time.



Touch Panel

Installed at various locations in the airport to provide guidance with information about shops within the terminal.



Welcome Center (2F)

Provides tourist information on various locations in Japan, sells JR tickets and tourist tickets, and also accepts reservations for accommodation.



Flight Information

You can check flight information for Haneda Airport from the website.



Customers Who Require Special Assistance

Special Assistance

Special assistance is provided for customers with disabilities and elderly customers. Concierges who are qualified as “special assistance providers” are available to help you.



Wheelchair Rental

Wheelchairs are available at various locations such as Information Counters, Check-in Counters.



Writing Board & Communication Support Board

We have a communication support boards at the information counter to help customers who require assistance in speaking communication. There will be a writing communication board and also other .



Telecommunication Relay Service

Booths are set up for persons with hearing or speech difficulties to use the Telecommunications Relay Service on their own smartphones or other devices.



Calm down, cool down

This facility provides universal design services that facilitate a relaxing environment for those with developmental or intellectual disabilities.



Other Services

Medical Clinic

An emergency hot line is connected to the Toho University Medical Center Omori Hospital Emergency

Toho University Haneda Airport Clinic
 Location : 1F Arrival Lobby (Domestic) 1F-16
 Clinic Hours : 9:00~13:00 (Reception ends at 12:30)
 /14:00~22:00 (Reception ends at 21:30)
 Phone Number : 03-6428-8121

Customers with Children

Stroller Rental

Please use Strollers available at various locations such as Information Counters, Check-in Counters within the airport.



Nursing Rooms

Nursing booths, baby seats, washstands, and hot water facilities are available here. Male visitors may enter all areas except the nursing booths.



For more details on services

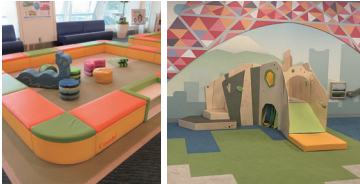
Children's Toilet / Auxiliary Toilet Seat

Available in certain restrooms / nursing rooms.



Kid's Space

A kids' space is available in the departure lobby and gate area. For the safety of children, they must be accompanied by a parent or guardian.



IT Services

Free Wi-Fi

You can use the free Wi-Fi service from your computer or smartphone.

1. Please select “HANEDA-FREE-WIFI” for the network name (ESS-ID). There is no need to set a WEP key.
2. Start the web browser.
3. Proceed by following the instructions displayed on the screen to connect to the Internet.

*If you are concerned about security, it is recommended that you use the free Wi-Fi service provided by the carrier to which you are subscribed.

Charging Corner

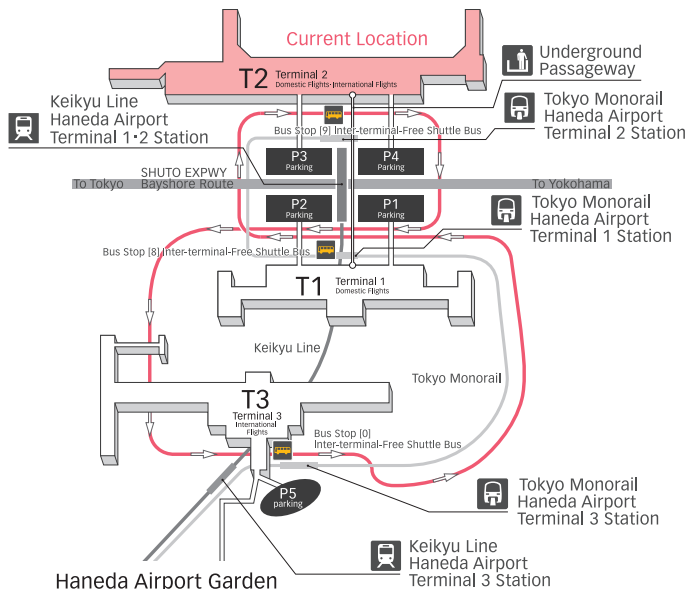
Power outlets are available at various locations. You can use them to charge electronic devices such as mobile phones and tablets.



HANEDA AIRPORT TERMINAL 2 ACCESS

Travel Between Terminals

Haneda Airport Overall View



When Using Rail Services

Haneda Airport Terminal 2 has a direct connection to the Keikyuu Line Haneda Airport Terminal 1・2 Station and the Tokyo Monorail Haneda Airport Terminal 2 Station. The Keikyuu Line & Tokyo Monorail ticket gate is located on B1F.

First Train and Last Train Information

Tokyo Monorail

Haneda Airport Terminal 2 Station	5:03	→	5:25	Hamamatsu-cho Station
	0:05	→	0:26	

Keikyuu Line

Haneda Airport Terminal 1-2 Station	5:23	→	5:45	Shinagawa Station
	0:05	→	0:20	

Haneda Airport Terminal 1-2 Station	5:23	→	(Transfer) Keikyuu-Kamata Station	5:53	→	6:05	Yokohama Station
	23:58	→		0:11	→	0:24	

→ First Train
→ Last Train, Bus

As of April 2025
These are the departure and arrival schedules for weekdays.

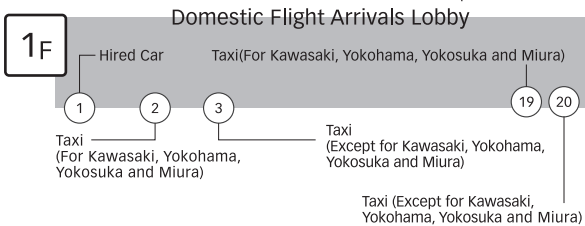
Bus Stop

*The bus ticket counter and bus stop is located on 1F.

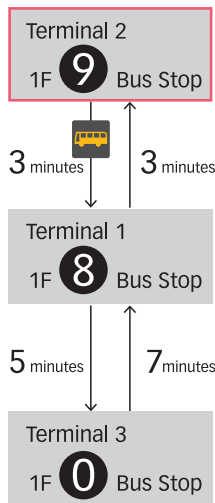


Taxi Stand

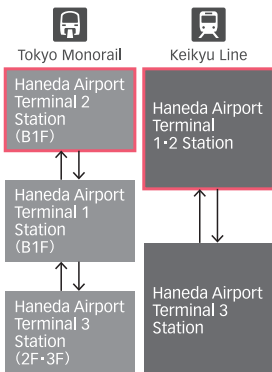
*The bus ticket counter and bus stop is located on 1F.



Inter-terminal Free Shuttle Bus



When Using Rail Services



Passengers transiting between terminals for domestic and international flights or for international flights may use the inter-terminal train services free of charge. Please ask at the information counter or the nearest ticket barrier to receive a free train ticket.

When Using a Car

The passageway to P3 and P4 parking access bridge is on 3F.

Haneda Airport
Access Navigation
Haneda Airport Official Website



The information contained in this brochure is based on information available as of April 2025 and subject to change. For the latest information, please visit the official Haneda Airport website. This brochure is printed with VOC-free ink.