



HANEDA AIRPORT TERMINAL 1
FLOOR GUIDE



Haneda Airport
Terminal Website



HANEDA App



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SERVICE GUIDE

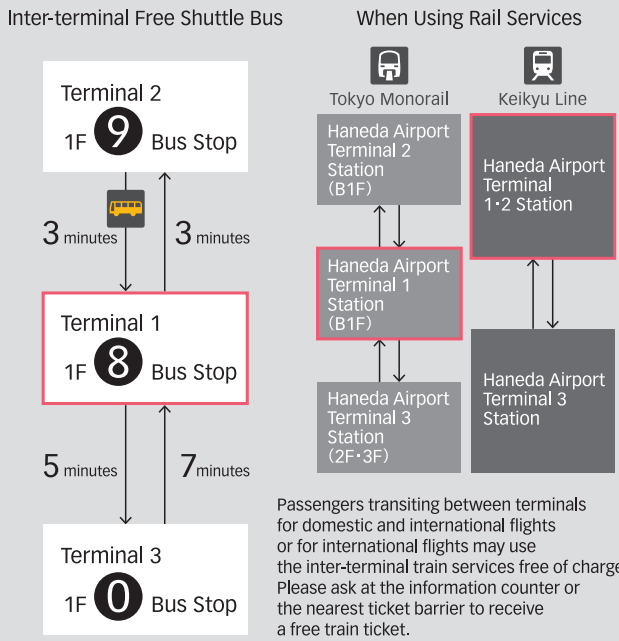
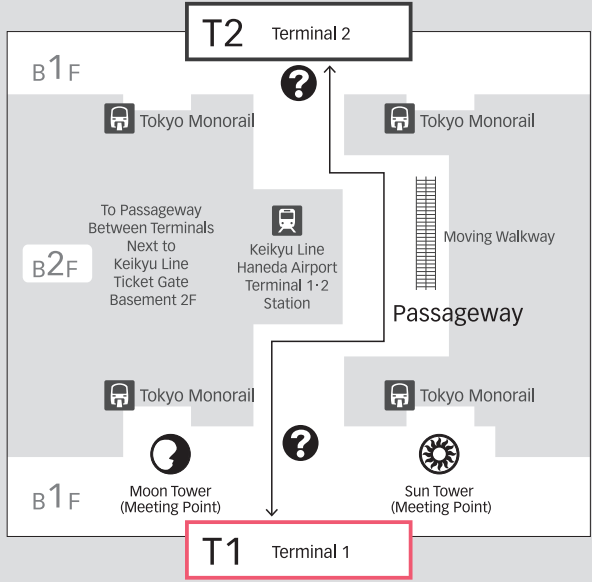
- Haneda Airport Terminal Information Center
- Information Counter ■Touch Panel
- Customers Who Require Special Assistance
- Assistance Service Wheelchair & Stroller Rental
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- Nursing Room
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ACCESS

- Travel Between Terminals ■When Using Rail Services
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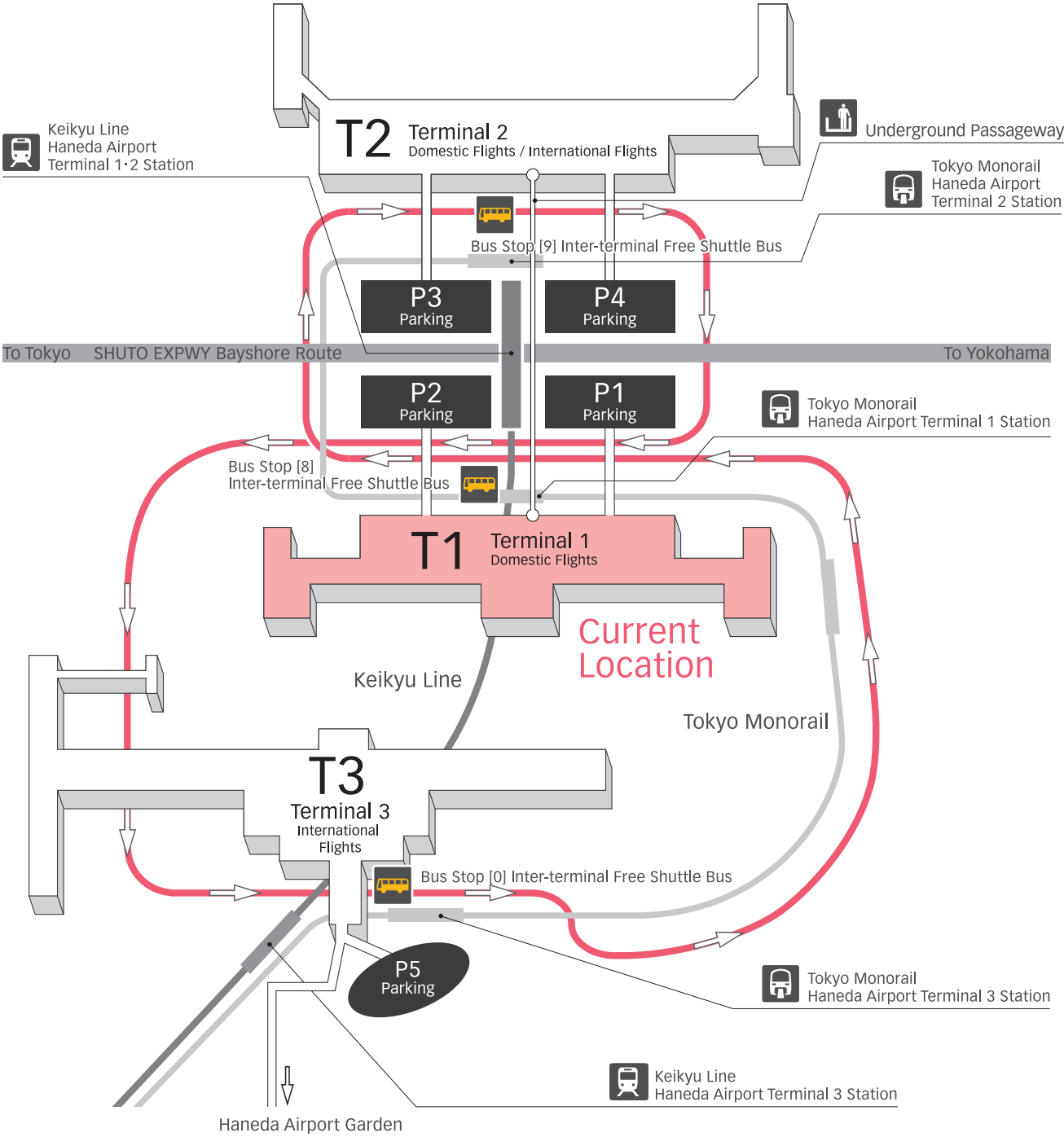
Travel Between Terminals

For Terminal 2, Please use the underground passageway (400 meter walk: moving walkway available) or ride the Inter-terminal Free Shuttle Bus.
For Terminal 3, Please ride the free shuttle bus or train.



*Information listed here may change without notice. Thank you for your understanding.
*For the latest information, please visit the official Haneda Airport website.

HANEDA AIRPORT OVERALL VIEW



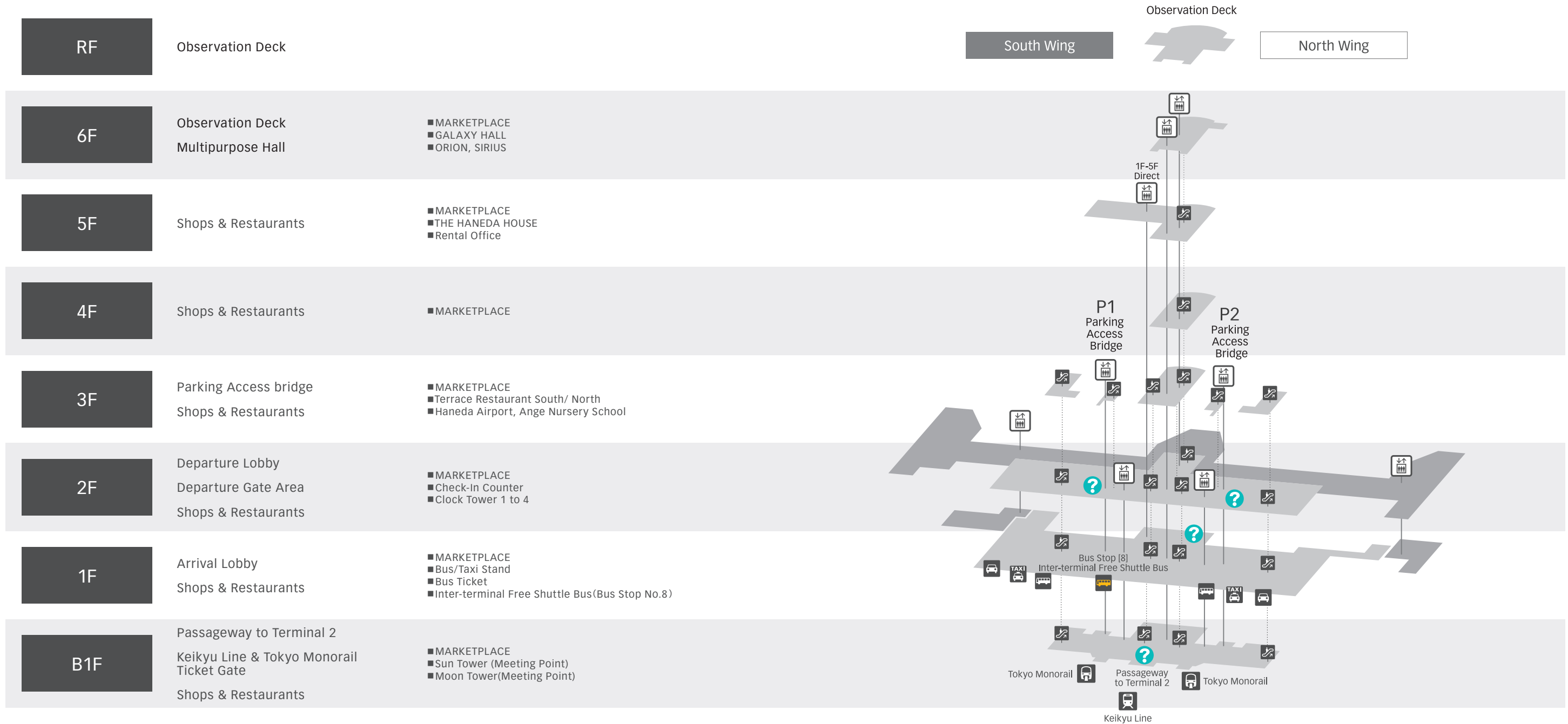
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HANEDA AIRPORT TERMINAL 1

GUIDE MAP

General Area

Domestic Flights Departure Gate Area





- Information

Toilets

Nursing Room

Elevator

Escalator

Automated External Defibrillator
- Cart Pool

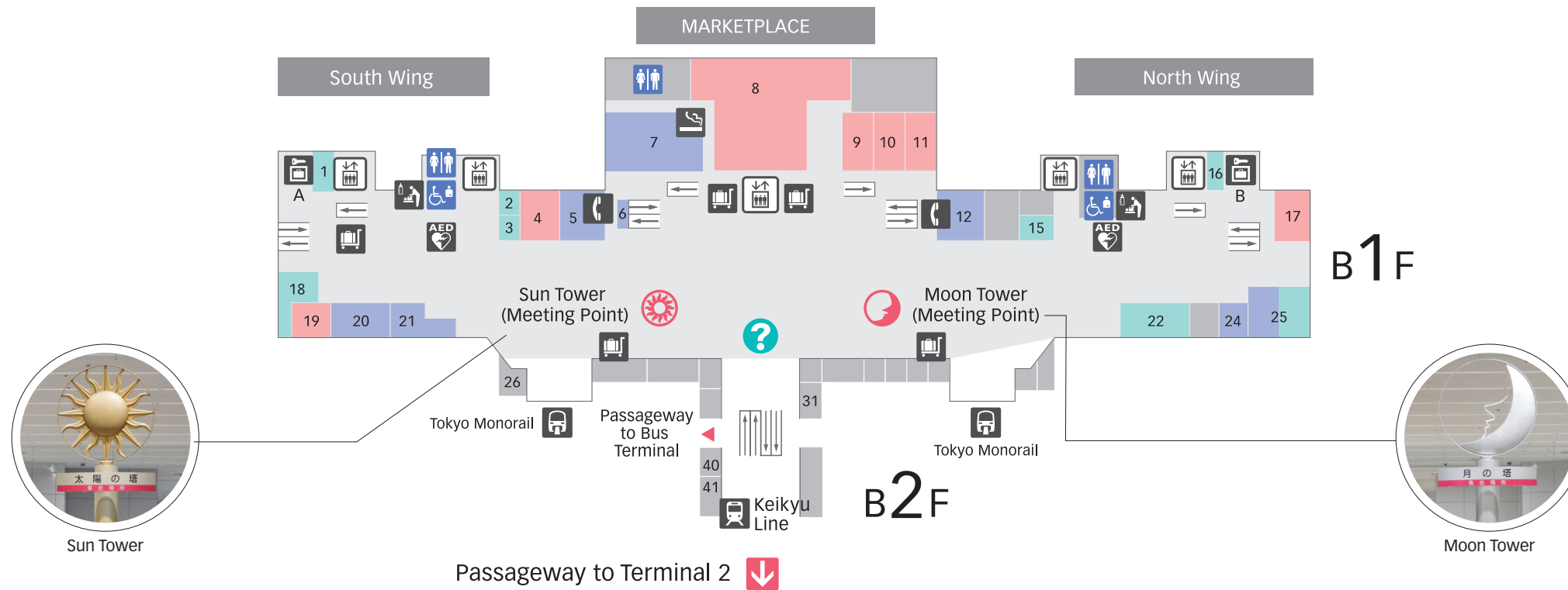
Smoking Room

Telephones

Coin Lockers

Tokyo Monorail

Keikyu Line



Restaurants

4

DEAN & DELUCA

[Cafe]

8

Tokyo Chef's Kitchen

[A Food Court of 7 Restaurants]

FLY-YA (Fried Cuisine)

Yoshikami (Western Cuisine)

Bairin (Tonkatsu pork cutlet, Katsudon rice bowl)

To The Herbs Express (Pizza, Pasta)

Drink Bar (Alcohol, Soft Drinks)

Chuka-Shokudo (Ramen noodles, fried and steamed dumplings)

Sobadokoro AZUMINO (Soba, Udon)

9

RingerHut Premium

[Nagasaki Champon, Sara Udon noodles]

10

TENDON TENYA Haneda Airport Shop

[Tempura Bowl]

11

Curry Dining AVION

[Curry]

17

TENHO

[Ramen noodles]

19

SUBWAY

[Sandwich]

Shops

5

YOJIYA

[Merchandise]

6

HANAZAKARI

[Flower Shop]

7

PLAZA

[Imported household goods]

12

KINOKUNIYA entrée

[Specialty foods]

20

COKE STATION

[Vending Machine]

21

Air LAWSON (South)

[Convenience Store]

24

COKE STATION

[Vending Machine]

25

Air LAWSON (North)

[Convenience Store]

Services

1

Shoe Shine 21 (South)

[Shoe polishing and shoe repairs]

2

SEVEN BANK (South)

[Bank ATM]

3

SMBC

[Bank ATM]

15

SEVEN BANK (North)

[Bank ATM]

16

Shoe Shine 21 (North)

[Shoe polishing and shoe repairs]

18

Temporary Baggage Storage & Cleaning

[Baggage Storage, Laundry Service]

22

HAIR DRESSER by atelier haruka

[Hair Salon and Nails]

25

LAWSON BANK

[Bank ATM]

List of Shops along the Passageway

B1F

26 Lottery

31 DOUTOR COFFEE SHOP

「German dog cafe」 [Cafe]

B2F

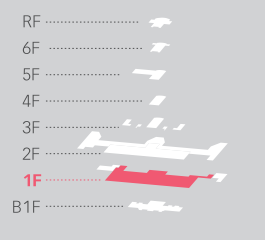
40 SEVEN BANK [Bank ATM]

41 Seven-Eleven [Convenience Store]

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Departure Lobby	2F
Departure Gate Area	2F
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SHOPS & FACILITIES LIST	
SERVICE GUIDE	
ACCESS	

1F

Arrival Lobby



- Information

Toilets

Nursing Room

Elevator

Escalator

Automated External Defibrillator
- Toilet for Service Dog

Police

Cart Pool

Smoking Room

Telephones

MailBox

Coin Lockers
- Changing Room

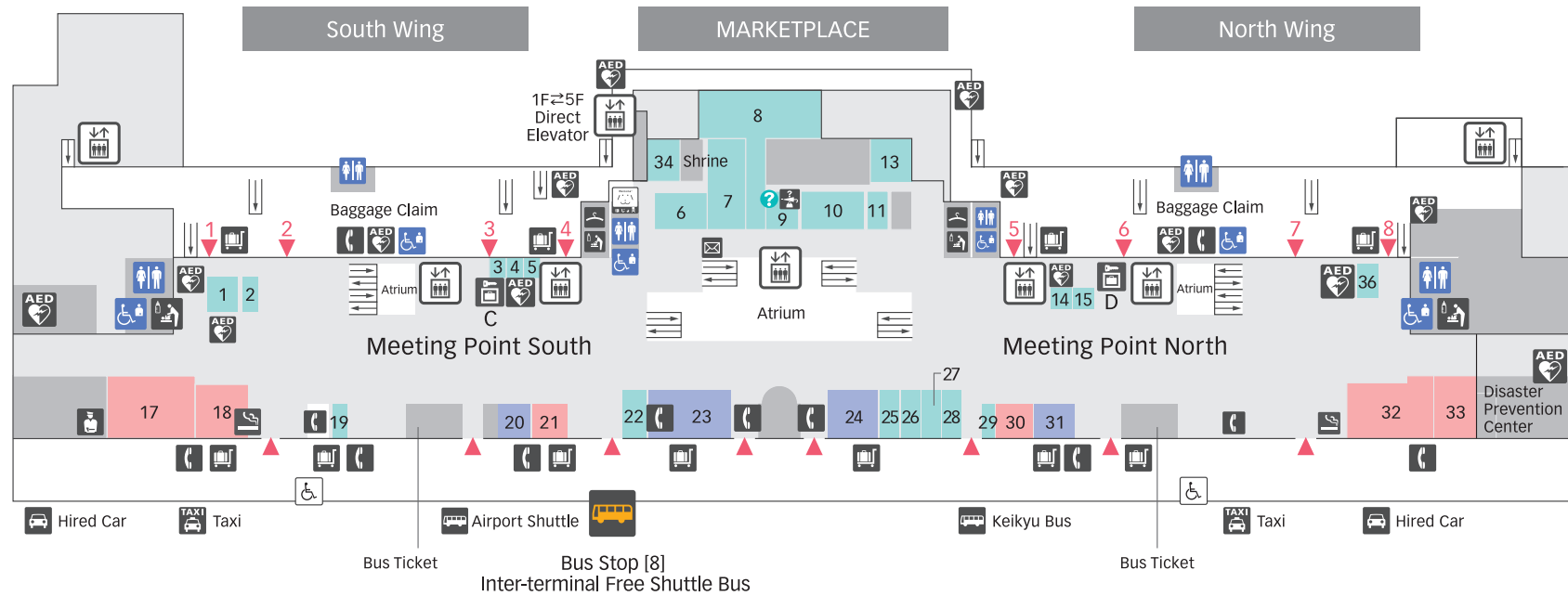
Lost Property

Bus

Taxi

Hired Car

Accessible Parking



- Restaurants
- 17

GINZA LION Haneda Airport Store

[Western Food]
- 18

YUKIAKARI Haneda Airport Store

[Ramen, Cafe, Bar]
- 21

Curry Smile

[Curry]
- 30

Marufuku Coffee Shop

[Cafe]
- 32

Azusa

[Soba, Udon, Ramen]

- 33

PRONTO

[Cafe & Bar]
- Shops
- 20

JAL PLAZA Haneda Airport Arrival Shop

[Japanese Sweets, Rice Crackers, Box Lunch, Soft Drinks & Beer]
- 23

JAL PLAZA Haneda Airport FLIGHT SHOP

[Merchandise, Bags, Models, Sweets]
- 24

UNIQLO

[Fashion]
- 31

Travel Aisle

[Japanese Sweets, Box Lunch, Tobacco]

- Services
- 1

Yamato Transport

[Delivery Service, Baggage Storage]
- 2

JAL Baggage Check-in Information Counter

[Airport Delivery Service]
- 3

Times CAR RENTAL

[Car Rental]
- 4

ORIX Rent-A-Car

[Car Rental]
- 5

NISSAN Rent a Car

[Car Rental]

- 6

POWER LOUNGE CENTRAL

[Pay Lounge]
- 7

Haneda Airport Post Office

[Postal Office, Bank Savings, Insurance]
- 8

First Cabin Haneda Terminal 1

[Compact budget Hotel]
- 9

Airport Service Center

[Information Counter, Lost Properties, Travel Insurance in Japan]
- 10

Mizuho Bank

[Bank]
- 11

Airport Barber

[Barber]

- 13

Tokyo International Medical Office at Haneda Airport

[Medical Clinic]
- 14

TOYOTA Rent a Car

[Car Rental]
- 15

NIPPON Rent-A-Car

[Car Rental]
- 19

POCKET CHANGE

[Self-Service Coin Exchange Kiosk]
- 22

Travelex

[Currency Exchange]
- 25

Bank of Yokohama

[Bank ATM]

- 26

Resona Bank

[Bank ATM]
- 27

AEON BANK

[Bank ATM]
- 28

SEVEN BANK

[Bank ATM]
- 29

MUFG Bank

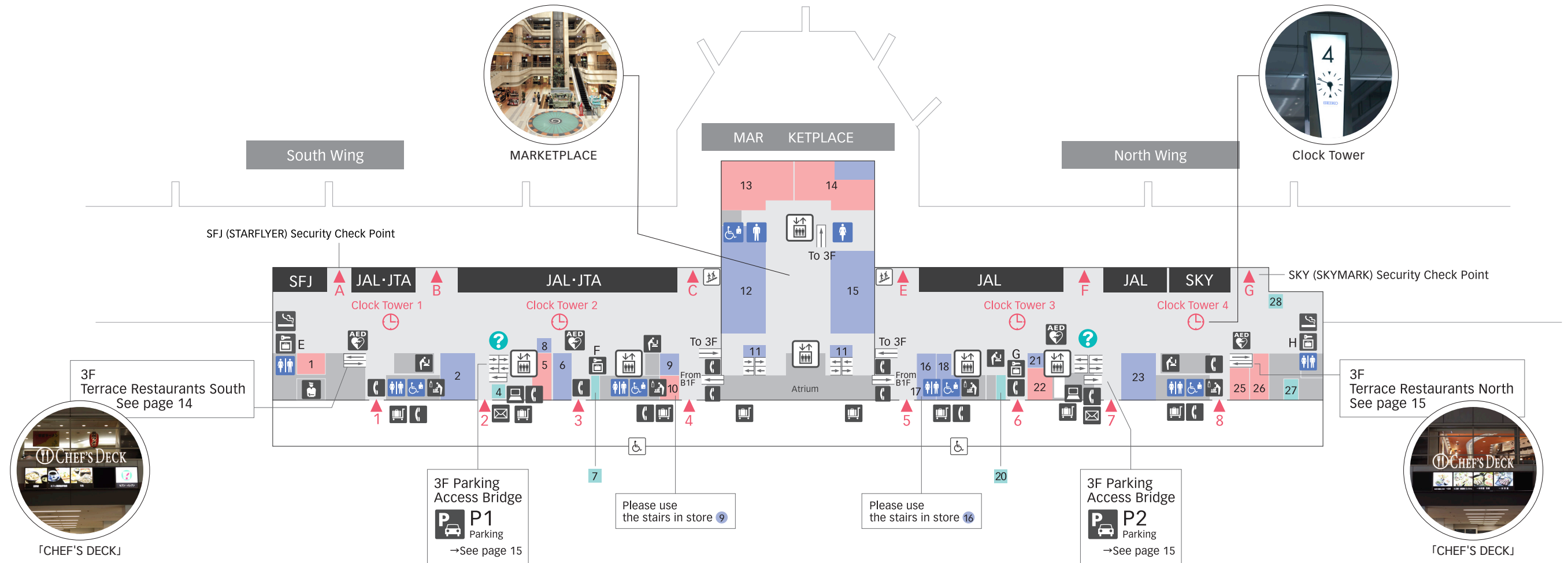
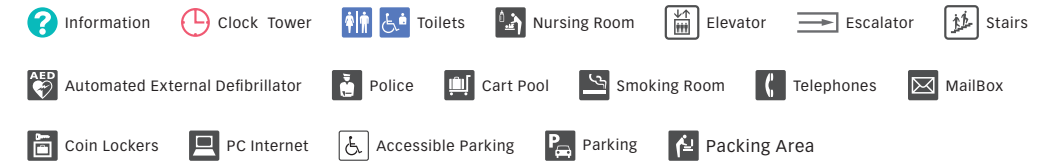
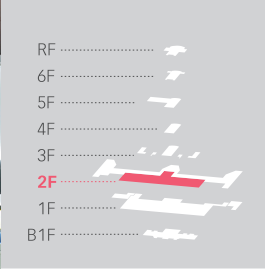
[Bank ATM]
- 34

Kanagawa Dental University Haneda Airport Terminal 1 Dentistry


[Dental Clinic]
- 36

SAGAWA Haneda Airport Terminal 1

[Delivery Service, Baggage Storage]



Restaurants

- 1 **CAFÉ & BEER RESTAURANT MIYA**
[Café, Western Food] 
 - 5 **cuud**
[Curry Udon]
 - 3F 10 **NORTH CAFÉ & BEER Haneda Airport**
[Hokkaido Cuisine] ※Please use the stairs in store [9](#). 
 - 13 **Shin-yamato**
[Japanese Meals, Set Meals]

14 Haneda Sanchokukan
[Light Meals, Local Specialties]

- 22 **Hitoshinaya**
[Breakfast, Rice Bowls, Ramen]
 - 25 **Haneda Taisho-ken**
[Ramen, Tsukemen Shop]
 - 26 **caffe LAT.25°**
[Cafe]

Shops

- 2 **PIER 1**
[Sweets, Deli, Box Lunch, Sake] 
 - 6 **HANEDA Sports**
(Tokyo Giants Wing Shop) [Miscellaneous Goods]
 - 8 **SORABEN KOUBOU**
[Grocery] 
 - 9 **Hokkaido Dosanko Plaza**
[Local Specialties] 
 - 11 **Haneda Star Sweets**
[Western, Japanese Sweets, Others] 

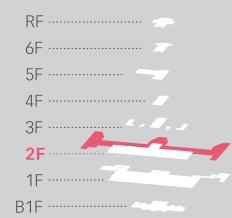
- 12 **Tokusen Wagashi-kan**
[Japanese Confectioneries] 
 - 14 **Haneda Sanchokukan**
[Famous Confectionery, Souvenirs]
 - 15 **Tokusen Yogashi-kan**
[Western Confectioneries] 
 - 16 **Tokyo Shokuhin-kan Gate E**
[Western & Japanese Confectionery] 
 - 3F
17 **Disney Classics MARKET**
[Character Goods] ※Please use the stairs in store 16.

- 18 **Airport Drug**
[Pharmacy & Travel Essentials]
 - 21 **Box Lunch**
[Box Lunch Specialty Shop]
 - 23 **PIER 4**
[Western & Japanese Confectionery, Deli & Sake]

Services
S

 - 4 **JAPAN POST BANK**
[Bank ATM]

- 7 **SEVEN BANK**
[Bank ATM]
 - 20 **Mizuho Bank**
[Bank ATM]
 - 27 **Haneda Airport Pet Hotel
Front Counter (Check-in counter)**
[Pet Hotel]
 - 28 **Kid's Space**



- Toilets

Nursing Room (★:For women only)

Elevator

Escalator

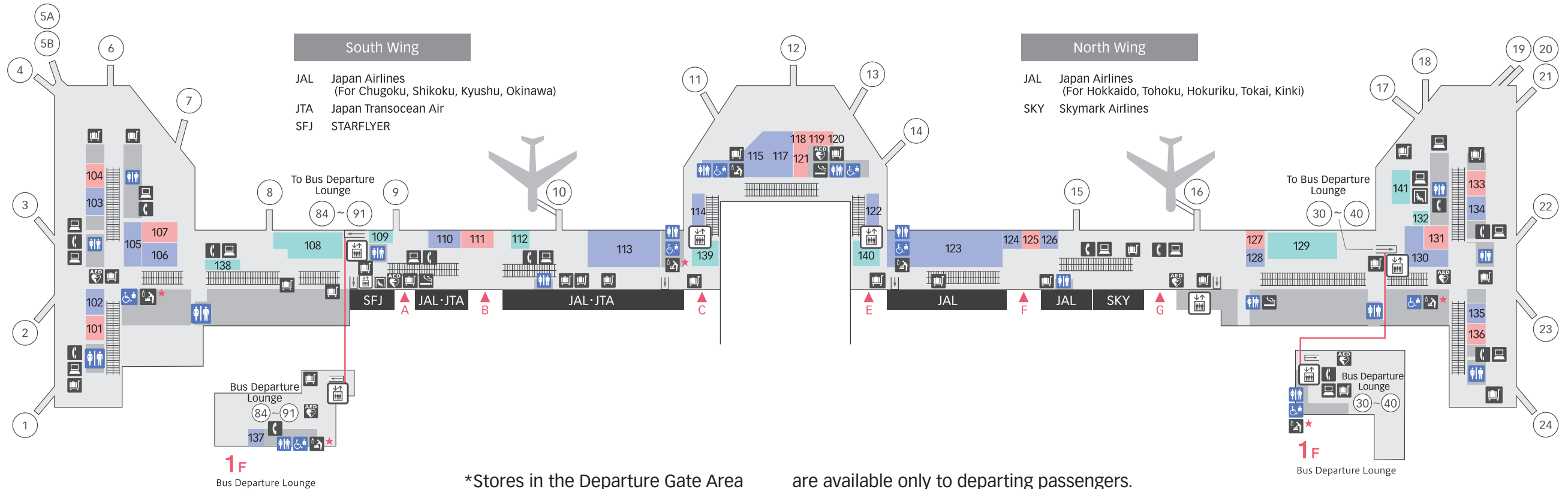
Automated External Defibrillator
- Moving Walkway

Smoking Room

Cart Pool

PC Internet

Calm down, cool down



*Stores in the Departure Gate Area

are available only to departing passengers.

Restaurants

101

MMC Organic Cafe, South

[Cafe]

104

Bayside Cafe #3

[Soba, Sake]

107

JAL PLAZA Haneda Airport Gate 7 Snack

[Ramen, Udon, Soba, Draft Beer, Coffee]

111

TULLY'S COFFEE Haneda Airport Terminal 1 Gate Shop

[Cafe]

118 ~ 121

CAPTAINS' TABLE

118

Matakoiya

[Stand-up sushi bar]

119

Gokoku Hojo Kuraichi

[Miso Soup, Onigiri(rice balls) Shop]

120

Ishiusuhiki Soba AZUMINO

[Soba, Tempura Shop]

121

Japan Gourmet Port

[Japanese Local Gourmet & Beer Station]

125

JAL PLAZA Haneda Airport Gate 15 Cafe

[Box Lunch, Beer, Coffee, Soft Drinks]

127

Bayside Cafe #8

[SNACK Cafe]

131

NANADASHIYA

[Chinese Noodles Shop]

133

Bayside Cafe #1

[Soba & Sake]

136

MITSUMOTO COFFEE SHOP HANEDA Terminal 1 North Wing

[Cafe]

Shops

102

JAL PLAZA Haneda Airport Gate 1 Shop

[Sweets, Rice Crackers, Newspaper, Box Lunch, Soft Drinks, Beer]

103

JAL PLAZA Haneda Airport Gate 3 Shop

[Sweets, Rice Crackers, Newspaper, Box Lunch, Soft Drinks, Beer]

105

PIER 5

[Sweets, Deli, Books, Sake, Tobacco]

106

JAL PLAZA Haneda Airport Gate 7 Shop

[Sweets, Rice Crackers, Newspaper, Seafood, Soft Drinks]

110

JAL PLAZA Haneda Airport Gate 9 Shop

113

Isetan Haneda Store (Lady's)

[Lady's Accessories, Merchandise, Cafe]

114

JAL PLAZA Haneda Airport Gate 11 Shop

[Sweets, Rice Crackers, Newspaper, Seafood, Soft Drinks]

115 ~ 117

CAPTAINS' MARKET

115

CAPTAINS' MARKET

[Western and Japanese Confectionery, Side Dishes]

117

KAIZO BOOKSTORE

[Books]

122

JAL PLAZA Haneda Airport Gate 14 Shop

[Sweets, Rice Crackers, Newspaper, Seafood, Soft Drinks]

123

Isetan Haneda Store (Men's)

[Men's Accessories, Merchandise, Cafe]

124

Samantha Thavasa Global Island Haneda Terminal 1

[Fashion, Sweets]

126

JAL PLAZA Haneda Airport Gate 15 Shop

[Sweets, Rice Crackers, Newspaper, Seafood, Soft Drinks]

128

PIER Gate 16

[Western & Japanese Confectionery]

130

PIER 7

[Sweets, Deli, Box Lunch, Books, Sake, Tobacco]

134

JAL PLAZA Haneda Airport Gate 22 Shop

[Sweets, Rice Crackers, Newspaper, Seafood, Soft Drinks]

135

SEVEN-ELEVEN HANEDA Airport Terminal 1 Gate Shop

[Convenience Store]

1F 137

JAL PLAZA Haneda Airport Gate Bus Lounge Shop

[Western & Japanese Confectionery, Books]

Services

108

POWER LOUNGE SOUTH

[Pay Lounge]

109

Kid's Space

112

Mizuho Bank

[Bank ATM]

129

POWER LOUNGE NORTH

[Pay Lounge]

132

Kid's Space

138

STATION BOOTH (Near South Wing Gate 8)

[Private Workspace]

139

STATION BOOTH (South Wing Central Area)

[Private Workspace]

140

H'T BOX (North Wing Central Area)

[Private Workspace]

141

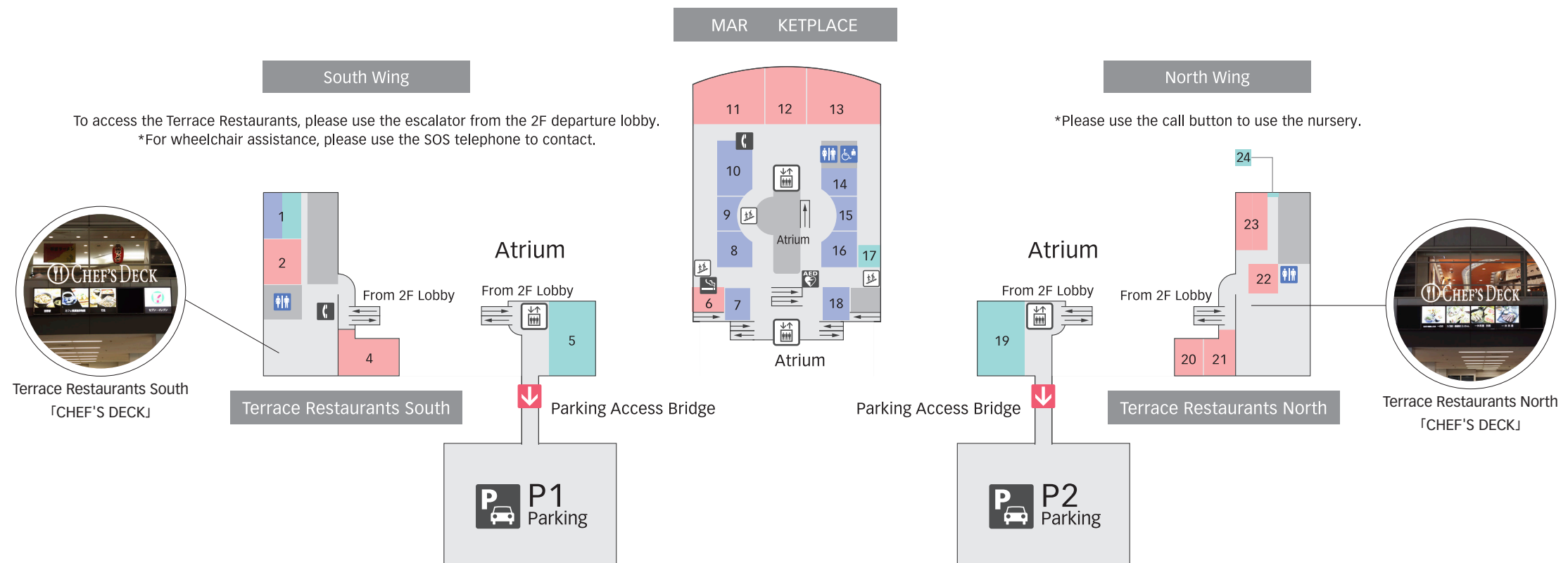
H'T BOX (Near North Wing Gate 17)

[Private Workspace]

Shops & Restaurants
Parking Access Bridge



- Toilets
- Elevator
- Escalator
- Stairs
- Automated External Defibrillator
- Smoking Room
- Telephones
- Parking

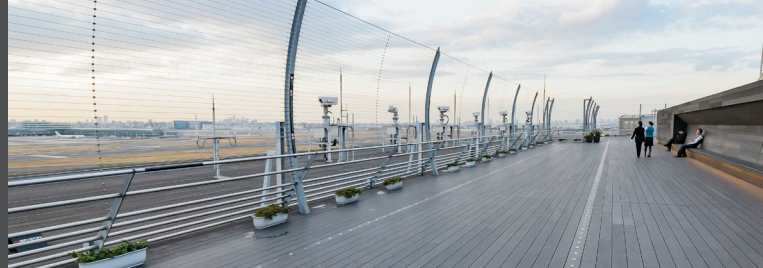


*A passageway is not connected between the MARKETPLACE, Terrace Restaurants and Parking Access Bridge.

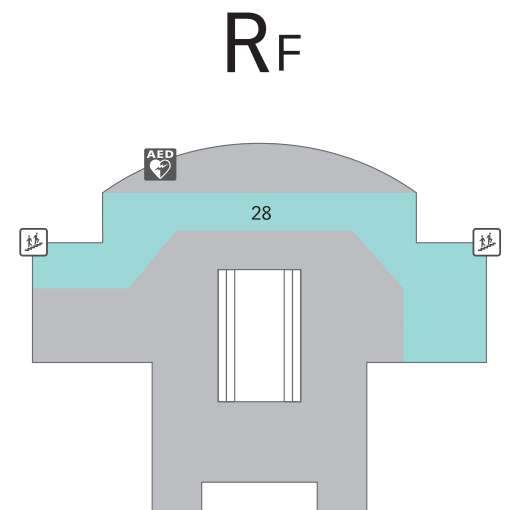
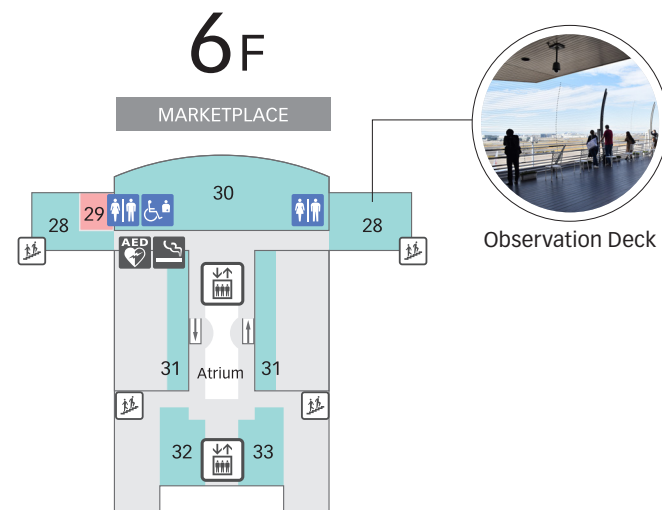
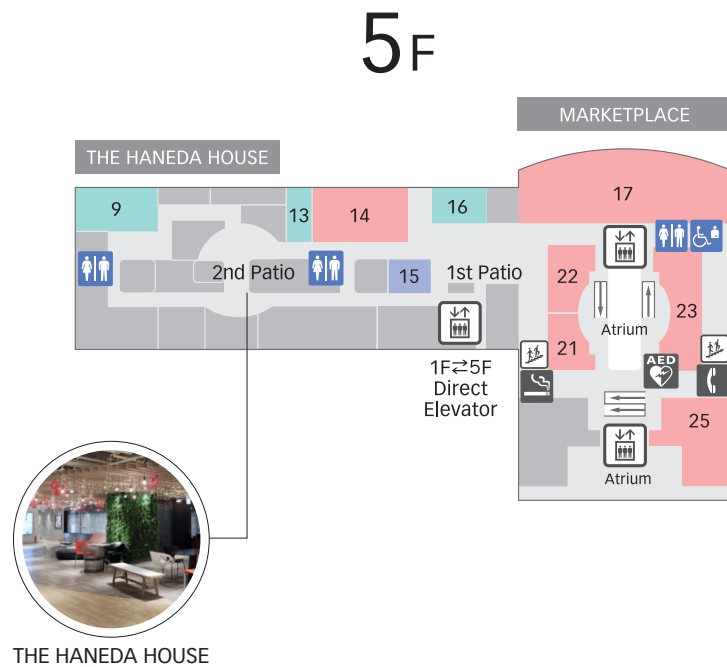
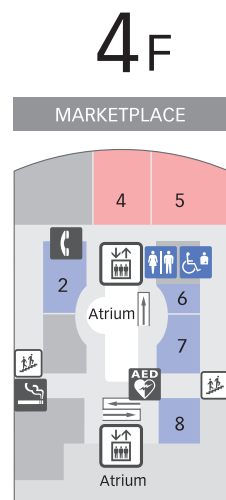
Restaurants					
2	YOSHINOYA	[Beef Bowl]	12	Kyozen	[Japanese Cuisine]
4	Ristorante MITSUMOTO COFFEE Shop	[Cafe]	13	Saiho	[Chinese Cuisine]
6	STARBUCKS COFFEE Haneda Airport Terminal 1 Station MarketPlace 3F	[Specialty Coffee Store]	20	Ikkyuchaya Beef tongue and tamago kake don	[Japanese Food]
11	Haneda Sushiko	[Sushi]	21	Ikkyuchaya Bekkan	[Western Food]
			22	Takoyaki Teppanyaki Micchan	[Octopus dumplings, griddle cuisine]
Shops					
1	Seven-Eleven	[Convenience Store]	23	RANGIRISOBA TO TENDON ICHINOI	[Soba, Tempura Bowl]
7	Minami Aoyama Shosaikan	[Stationary, Designer's Items, Leather Goods]			
8	LACOSTE	[Men's & Lady's Clothes, Kids' Clothes, Merchandise, Gifts]			
Services					
1	SEVEN BANK	[Bank ATM]	9	MIKIMOTO	[Jewelry]
5	Foot Bath Cafe & Body Care LUCK	[Relaxation]	10	THE MAGGY	[Lady's Clothes, Fashion Accessories]
17	KITAHARA Collection	[Gallery]	14	BOOKS YAMASHITA	[Books]
			15	Giants Wing Shop	[Giants licensed goods]
			16	PORTVENIR	[Selected miscellaneous goods]
			18	Doshin Juveniland TOKYO	[Toys, Vintage Toys]
			19	Grand Raffine	[Relaxation Salon]
			24	Haneda Airport Ange Nursery School	[Nursery school]

4~R_F

Shops & Restaurants
Multipurpose Hall · Observation Deck



- Toilets
- Elevator
- Escalator
- Stairs
- Automated External Defibrillator
- Telephones
- Smoking Room



4_F

Restaurants

4

KOGANEIRO NO BUTA
[Pork Cutlet Cuisine]

5

ROYAL HOST haneda airport
[Western Cuisine, Snacks, Tea Room]

Shops

2

ace. Haneda Airport Store
[Bags & Suitcase]

6

GOBI
[Men's & Lady's Clothes, Merchandise, Gifts]

7

Lanai TRANSIT HAWAII
[Gifts, Fashion, Travel Essentials]

8

GINZA WAKO
[Men's and women's clothes, watches, jewelry, and interior decoration]

5_F

Restaurants

14

STARBUCKS COFFEE Haneda Airport Terminal 1 Station THE HANEDA HOUSE 5F
[Specialty Coffee Store]

17

LDH kitchen THE TOKYO HANEDA
[Entertainment Restaurant]

21

Yakiniku Shinjuku Kouei
[Grilled meat]

22

Shinshu soba AZUMINO
[Soba]

23

Sushi Den
[Edo-style Sushi]

25

GINZA LION Market Place
[Western Food]

Shops

15

IZONE NEW YORK
[Glasses, Sunglasses]

Services

9

LUXURY FLIGHT
[Flight Simulator]

13

SKY WEDDING HANEDA
[Bridal information service]

16

Regus Express
[Rental Office]

6·R_F

Restaurants

29

SKY STATION
[Food & Beer]

Services

28

Observation Deck
[GULLIVER's DECK]

30

GALAXY HALL
[Multipurpose Hall]

31

SKY GALLERY
[Art Gallery]

32

ORION
[Rental lounge]

33

SIRIUS
[Multipurpose Hall]

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HANEDA AIRPORT TERMINAL 1

SHOPS & FACILITIES LIST

Haneda Airport Website



*Please check the website for the latest information on opening hours.

Genre	Location	Shop Name	Page
Restaurants			

General Area			
Snacks, Cafe	B1F-4	DEAN & DELUCA [Cafe] ☎03-5757-9605 ☑7:00~21:00	6
	B1F-19	SUBWAY [Sandwich] ☎03-6459-9660 ☑7:00~21:00	6
	1F-30	Marufuku Coffee Shop [Cafe] ☎03-5757-8865 ☑8:00~22:30 [L.O.] Food21:45 / Drinks22:00	9
	1F-33	PRONTO [Cafe & Bar] ☎03-5757-9598 ☑7:00~23:00(Sat, Sun & holiday 10:00~) [L.O.] 22:30	9
	2F-1	CAFÉ & BEER [Café, Western Food] ☎03-5579-7564 ☑6:30~21:30 [L.O.] 21:00	10
	2F-14	Haneda Sanchokukan [Light Meals, Local Specialties] ☑7:00~20:00	10
	2F-26	caffe LAT.25° [Cafe] ☎03-5757-8852 ☑6:00~20:00 [L.O.] 19:45	11
	3F-2	YOSHINOYA [Beef Bowl] ☎03-6459-9910 ☑8:00~21:00 [L.O.] 20:45	14
	3F-4	Ristorante MITSUMOTO COFFEE Shop [Cafe] ☎03-5757-8856 ☑6:30~20:30 [L.O.] 20:00	14
	3F-6	STARBUCKS COFFEE Haneda Airport Terminal 1 Station Market Place 3F [Specialty Coffee Store] ☎03-5757-9088 ☑6:30~20:00	14
	3F-10	NORTH CAFÉ & BEER Haneda Airport [Hokkaido Cuisine] ☎03-5579-7520 ☑11:00~19:00 [L.O.] 18:30	10
	3F-22	Takoyaki Teppanyaki Micchan [Octopus dumplings, griddle cuisine] ☎03-5757-9444 ☑10:30~21:00 [L.O.] 20:30	15
	4F-5	ROYAL HOST haneda airport [Western Cuisine, Snacks, Tea Room] ☎03-5757-9020 ☑6:15~21:30 [L.O.] 21:00	16
		Royal Host HANEDA AIRPORT	

Genre	Location	Shop Name	Page
	5F-14	STARBUCKS COFFEE Haneda Airport Terminal 1 Station THE HANEDA HOUSE 5F [Specialty Coffee Store] ☎03-5579-7410 ☑6:30~21:00	16
	6F-29	SKY STATION [Food & Beer] ☎03-5757-8847 ☑11:00~17:00 [L.O.] 16:45	17
	B1F-8	Tokyo Chef's Kitchen [A Food Court of 7 Restaurants] ☎03-5757-8868 / 8369 ☑5:45~21:00 [L.O.] 20:45	6
		FLY-YA [Fried Cuisine] ☑11:00~19:00	6
		Yoshikami [Western Cuisine] ☑11:00~21:00	6
		Bairin [Tonkatsu pork cutlet, Katsudon rice bowl] ☑10:00~21:00	6
		To The Herbs Express [Pizza, Pasta] ☑10:00~21:00	6
		Drink Bar [Alcohol, Soft Drinks] ☑5:45~21:00	6
		Chuka-Shokudo [Ramen noodles, fried and steamed dumplings] ☑5:45~21:00	6
		Sobadakoro AZUMINO [Soba, Udon] ☑10:00~21:00	6
General Restaurants	1F-32	Azusa [Soba, Udon, Ramen] ☎03-5757-8895 ☑11:00~22:00 [L.O.] 21:30 / Noodle Stand 7:45~21:00 [L.O.] 20:30	9
	5F-17	LDH kitchen THE TOKYO HANEDA [Entertainment Restaurant] ☎03-5579-7461 ☑11:00~19:00 [L.O.] 18:30 *Open till 22:00 for live events and private parties.	16
Japanese Food	B1F-9	RingerHut Premium [Nagasaki Champon, Sara Udon noodles] ☎03-5579-7363 ☑7:00~22:00 [L.O.] 21:30	7
	B1F-10	TENDON TENYA Haneda Airport Shop [Tempura Bowl] ☎03-5757-9046 ☑6:30~22:00 [L.O.] 21:45	7
	B1F-17	TENHO [Ramen noodles] ☎03-5757-9246 ☑9:00~20:00 [L.O.] 19:45	7
	1F-18	YUKIAKARI Haneda Airport Store [Ramen, Cafe, Bar] ☎03-5757-9484 ☑11:00~22:00 [L.O.] 21:00	8
	2F-5	cuud [Curry Udon] ☎03-5757-8857 ☑5:30~20:00 [L.O.] 19:45	10

Genre	Location	Shop Name	Page
	2F-13	Shin-yamato [Japanese Meals, Set Meals] ☎03-5757-8843 ☑10:00~20:00 [L.O.] 19:30	10
	2F-22	Hitoshinaya [Breakfast, Rice Bowls, Ramen] ☎03-5757-8853 ☑5:30~20:00 [L.O.] 19:30	11
	2F-25	Haneda Taisho-ken [Ramen, Tsukemen Shop] ☎03-5757-8851 ☑10:00~20:00 [L.O.] 19:30	11
	3F-11	Haneda Sushiko [Sushi] ☎03-5757-8838 ☑11:00~20:00 [L.O.] 19:30	14
	3F-12	Kyozen [Japanese Cuisine] ☎03-5757-8838 ☑11:00~20:00 [L.O.] 19:30	15
	3F-20	Ikkyuchaya Beef tongue and tamago kake don [Japanese Food] ☎03-5757-9446 ☑9:00~20:30 [L.O.] 20:00	15
	3F-23	RANGIRISOBA TO TENDON ICHINOI [Soba, Tempura Bowl] ☎03-5757-9505 ☑6:00~22:00 [L.O.] 21:30	15
	4F-4	KOGANEIRO NO BUTA [Pork Cutlet Cuisine] ☎03-5757-9044 ☑10:00~21:00 [L.O.] 20:30	16
	5F-21	Yakiniku Shinjuku Kouei [Grilled meat] ☎03-5579-7780 ☑11:00~22:00 (Weekdays) [L.O.] 21:00 ☑10:00~21:00 (Weekends and national holidays) [L.O.] 20:30	16
	5F-22	Shinshu soba AZUMINO [Soba] ☎03-5757-8835 ☑10:00~21:00 [L.O.] 20:30	16
Western Food	5F-23	Sushi Den [Edo-style Sushi] ☎03-5757-9034 ☑11:00~22:00 [L.O.] 21:00	16
	B1F-11	Curry Dining AVION [Curry] ☎03-5757-8842 ☑10:30~20:00 [L.O.] 19:30	7
	1F-17	BRASSERIE GINZA LION [Western Food] ☎03-5757-9090 ☑11:00~22:00(Monday to Thursday, Weekends) [L.O.] 21:30 ☑11:00~22:30 (Friday & the day before a national holiday, except when Friday is a national holiday) [L.O.] 22:00	8
	1F-21	Curry Smile [Curry] ☎03-5757-8866 ☑10:00~22:30 [L.O.] 22:15	8
	2F-14	Le Ciel [Cafe, Western Cuisine, Fresh Vegetables] ☎03-5757-8833 ☑6:00~18:00 [L.O.] 17:30	11
	3F-21	Ikkyuchaya Bekkan [Western Food] ☎03-5757-9446 ☑11:00~20:30 [L.O.] 20:00	15
	5F-25	GINZA LION Market Place [Western Food] ☎03-5757-9130 ☑11:00~22:00 (Weekdays) [L.O.] 21:30 ☑11:00~21:00 (Weekends and national holidays) [L.O.] 20:30	16

Genre	Location	Shop Name	Page
Chinese Food	3F-13	Saiho [Chinese Cuisine] ☎03-5757-8839 ☑11:00~21:00 [L.O.] 20:30	15
Departure Gate Area			
Snacks, Cafe	2F-101	MMC Organic Cafe, South [Cafe] ☎03-5757-8864 ☑6:30~20:00 [L.O.] 19:30	12
	2F-107	JAL PLAZA Haneda Airport Gate 7 Snack [Ramen, Udon, Soba, Draft Beer, Coffee] ☎03-5757-9489 ☑6:00~19:00 [L.O.] 18:45	12
	2F-111	TULLY'S COFFEE Haneda Airport Terminal 1 Gate Shop [Cafe] ☎03-5757-9490 ☑6:30~20:00	12
	2F-125	JAL PLAZA Haneda Airport Gate 15 Cafe [Box Lunch, Beer, Coffee, Soft Drinks] ☎03-5757-9539 ☑6:00~19:00 [L.O.] 18:00 (Soft Serve) 19:00 (Besides Soft Serve) Due to flight schedule, opening hours are subject to change without notice.	13
	2F-127	Bayside Cafe #8 [SNACK Cafe] ☎03-5757-8814 ☑6:00~20:00 [L.O.] 19:45	13
	2F-136	MITSUMOTO COFFEE SHOP HANEDA Terminal 1 North Wing [Cafe] ☎03-5757-8862 ☑6:30~20:00 [L.O.] 19:30	13
Food Court	2F-118 ~121	CAPTAINS' TABLE	13
	118	Matakoiya [Stand-up Sushi bar] ☎03-3747-0133 ☑6:30~20:00 [L.O.] 19:50	13
	119	Gokoku Hojo Kuraichi [Miso Soup, Onigiri Shop] ☎03-5757-8837 ☑7:00~20:00 [L.O.] 19:45	13
	120	Ishiusuhiki Soba AZUMINO [Soba, Tempura Shop] ☎03-5757-8841 ☑7:00~20:00 [L.O.] 19:45	13
	121	Japan Gourmet Port [Local Gourmet & Beer Station] ☎03-5757-8859 ☑6:00~20:00 [L.O.] 19:45	13
	2F-104	Bayside Cafe #3 [Soba, Sake] ☎03-5757-8863 ☑6:00~20:00 [L.O.] 19:45	12
	2F-131	NANADASHIYA [Chinese Noodles Shop] ☎03-5757-8813 ☑6:00~20:00 [L.O.] 19:45	13
Japanese Food	2F-133	Bayside Cafe #1 [Soba, Sake] ☎03-5757-8861 ☑6:00~20:00 [L.O.] 19:45	13

Genre	Location	Shop Name	Page
Shops			
General Area			
Convenience Store	B1F-21	Air LAWSON (South) ☎03-5756-6800 ☎5:30~23:00	6
	B1F-25	Air LAWSON (North) ☎03-5708-7313 ☎5:30~23:00	7
Convenience Store	3F-1	Seven-Eleven ☎03-5579-7666 ☎7:00~21:00	14
Travel Essentials, Medicine	2F-18	Airport Drug ☎03-5756-7100 ☎5:45~20:30	11
Books	3F-14	BOOKS YAMASHITA ☎03-5757-9242 ☎6:30~21:00	15
Miscellaneous Goods, Small Items	B1F-7	PLAZA ☎03-5757-8159 ☎9:00~19:30 (Weekdays) 9:00~20:00 (Weekends and national holidays)	6
	3F-7	Minami Aoyama Shosaikan ☎03-5757-6277 ☎9:00~19:30	14
	3F-9	MIKIMOTO ☎03-5757-8157 ☎11:00~19:00	14
	3F-15	Giants Wing Shop ☎03-5757-8155 ☎11:00~19:00	15
	3F-16	PORTVENIR ☎03-5757-8158 ☎9:00~19:30	15
	4F-2	ace. Haneda Airport Store ☎03-5757-8739 ☎10:00~19:00	16
	5F-15	IZONE NEW YORK ☎03-3747-1234 ☎10:00~20:00	16
Fashion	1F-24	UNIQLO ☎03-5756-6076 ☎9:00~20:30	8
	3F-8	LACOSTE ☎03-5708-0868 ☎9:00~19:30	14
	3F-10	THE MAGGY ☎03-5757-8156 ☎9:00~19:30	14
	4F-6	GOBI ☎03-5757-8331 ☎10:00~19:00	16
	4F-7	Lanai TRANSIT HAWAII ☎03-5757-8331 ☎10:00~19:00	16
	4F-8	GINZA WAKO ☎03-5757-8151 ☎10:00~19:00	16
Character Goods, Toys	3F-17	Disney Classics MARKET ☎03-5757-8133 ☎9:00~18:00 Please use the stairs inside Tokyo Shokuhinkan at Gate E to access the 3rd floor.	11
	3F-18	Doshin Juveniland TOKYO ☎03-5757-8361 ☎9:00~19:30	15
Food	B1F-12	KINOKUNIYA entrée ☎03-5757-9068 ☎7:00~21:00	7
	B1F-20	COKE STATION ☎5:30~23:00	6
	B1F-24	COKE STATION ☎5:30~23:00	7
	2F-8	SORABEN KOUBOU ☎03-5757-8882 ☎7:00~18:00	10
	2F-21	Box Lunch ☎03-5757-8882 ☎6:00~20:00	11
Famous Confectionery, Souvenirs,	B1F-5	YOJIYA ☎03-5757-8363 ☎7:00~20:00	6
	1F-20	JAL PLAZA Haneda Airport Arrival Shop ☎03-5757-9486 ☎8:30~22:30	8
	1F-23	JAL PLAZA Haneda Airport FLIGHT SHOP ☎03-5757-9487 ☎9:00~20:30	8
	1F-31	Travel Aisle ☎03-5757-8362 ☎8:30~22:30	9

Genre	Location	Shop Name	Page
	2F-2	PIER 1 ☎03-5757-8131 ☎5:45~20:30	10
	2F-9	Hokkaido Dosanko Plaza ☎03-5757-8132 ☎7:00~19:00	10
	2F-11	Haneda Star Sweets 03-5757-8127 ☎6:00~20:00	10
	2F-12	Tokusen Wagashi-kan ☎03-5757-8125 ☎6:00~20:00	10
	2F-14	Haneda Sanchokukan ☎7:00~20:00	10
	2F-15	Tokusen Yogashi-kan ☎03-5757-8127 ☎6:00~20:00	11
	2F-16	Tokyo Shokuhin-kan Gate E ☎03-5757-8133 ☎5:45~20:30	11
	2F-23	PIER 4 ☎03-5757-8134 ☎5:45~20:30	11
Etc.	B1F-6	HANAZAKARI ☎03-5757-8353 ☎10:00~19:00	6
	2F-6	HANEDA Sports ☎03-5757-8154 ☎7:00~20:00	10

Departure Gate Area

Convenience Store	2F-135	SEVEN-ELEVEN HANEDA Airport Terminal 1 Gate Shop ☎080-8880-6363 ☎6:00~20:00	13
Fashion	2F-113	Isetan Haneda Store (Lady's) ☎03-5757-8780 ☎8:00~20:00	12
	2F-123	Isetan Haneda Store (Men's) ☎03-5757-8700 ☎8:00~20:00	13
	2F-124	Samantha Thavasa Global Island Haneda Terminal 1 ☎03-5757-8164 ☎8:00~20:00	13
Famous Confectionery, Souvenirs, Travel Goods, Etc.	2F-102	JAL PLAZA Haneda Airport Gate 1 Shop ☎03-5757-9086 ☎6:00~20:00	12
	2F-103	JAL PLAZA Haneda Airport Gate 3 Shop ☎03-5757-9087 ☎6:00~20:00	12
	2F-105	PIER 5 ☎03-5757-8135 ☎6:00~20:00	12
	2F-106	JAL PLAZA Haneda Airport Gate 7 Shop ☎03-5757-9495 ☎6:00~20:00	12
	2F-110	JAL PLAZA Haneda Airport Gate 9 Shop ☎03-5757-9490 ☎6:00~20:00	12
	2F-114	JAL PLAZA Haneda Airport Gate 11 Shop ☎03-5757-9491 ☎6:00~20:00	12
	2F	CAPTAINS' MARKET	
	115	CAPTAINS' MARKET ☎03-5757-8136 ☎6:00~20:00	13
	117	KAIZO BOOKSTORE ☎03-3747-9611 ☎6:00~20:00	13
	2F-122	JAL PLAZA Haneda Airport Gate 14 Shop ☎03-5757-9335 ☎6:00~20:00	13
	2F-126	JAL PLAZA Haneda Airport Gate 15 Shop ☎03-5757-9439 ☎6:00~20:00	13
	2F-128	PIER Gate 16 ☎03-5757-8138 ☎6:00~20:00	13
	2F-130	PIER 7 ☎03-5757-8137 ☎6:00~20:00	13
	2F-134	JAL PLAZA Haneda Airport Gate 22 Shop ☎03-5757-9669 ☎6:00~20:00	13
	1F-137	JAL PLAZA Haneda Airport Bus Lounge Shop ☎03-5757-9084 ☎7:00~19:30	12

Genre	Location	Shop Name	Page
Services			
General Area			
Information Desk	1F-9	Airport Service Center ☎03-5757-8111 ☎6:00~20:00	8
Bank	1F-10	Mizuho Bank ☎03-5757-9591 ☎9:00~15:00 (Closed on weekends and national holidays) ATM 7:00~24:00 (Weekdays) / 8:00~21:00 (Weekends and national holidays)	8
Bank ATM	B1F-2	SEVEN BANK (South) ☎5:00~24:00	6
	B1F-3	SMBC ☎7:00 to 24:00 (Monday to Saturday)/7:00 to 21:00 (Sunday) *Operating hours are the same as the corresponding day of the week on national holidays	6
	B1F-15	SEVEN BANK (North) ☎5:00~24:00	7
	B1F-25	LAWSON BANK ☎5:30~23:00	7
	1F-25	Bank of Yokohama ☎6:00~24:00	8
	1F-26	Resona Bank ☎5:00 to 24:00 (Cannot be used from Sunday 23:00 until 7:00 on the next day / Cannot be used from the 2nd Saturday of the month 23:00 until 8:00 on the next day)	8
	1F-27	AEON BANK ☎5:00~24:00	9
	1F-28	SEVEN BANK ☎5:00~24:00	9
	1F-29	MUFG Bank ☎5:00~24:00 (Cannot be used from the 2nd Saturday of the month 21:00 until 7:00 on the next day)	9
	2F-4	JAPAN POST BANK ☎7:00~23:00 (8:00~21:00 (Saturday)/8:00~20:00 (Sunday and national holidays))	10
	2F-7	SEVEN BANK ☎5:00~24:00	10
	2F-20	Mizuho Bank ☎8:00~21:00	11
	3F-1	SEVEN BANK ☎9:00~19:00	14
Currency Exchange	1F-22	Travelex ☎03-5756-0705 ☎9:00~19:00	8
Delivery Service, Baggage Storage	1F-1	Yamato Transport ☎03-5757-9267 ☎6:00~21:00	8
	1F-2	JAL Baggage Check-in Information Counter ☎03-6428-0662 ☎7:30~20:00	8
	1F-36	SAGAWA Haneda Airport Terminal 1 ☎080-7526-2303 ☎7:00~20:00	9
Baggage Storage, Cleaning	B1F-18	Temporary Baggage Storage & Cleaning ☎03-5757-8341 (Dry Cleaning 03-5757-8342) ☎6:00~22:30 (Dry Cleaning 9:00~16:00)	6
Rent a Car	1F-3	Times CAR RENTAL ☎03-5756-6688 ☎8:00~21:00	8
	1F-4	ORIX Rent-A-Car ☎03-5757-9628 ☎8:00~20:00	8
	1F-5	NISSAN Rent a Car ☎03-5757-9423 ☎8:00~20:00	8
	1F-14	TOYOTA Rent a Car ☎03-3744-0100 ☎7:00~22:00	9
	1F-15	NIPPON Rent-A-Car ☎03-5757-9025 ☎8:00~20:00 (Unmanned counter between 20:00 to 22:00)	9
Relaxation	3F-5	Foot Bath Care & Body Care LUCK ☎03-5579-7474 ☎10:00~20:00 19:30	14
	3F-19	Grand Raffine ☎03-5756-0040 ☎9:00~20:00(Reception ends at 19:30)	15
Pay Lounge	1F-6	POWER LOUNGE CENTRAL ☎03-5757-8289 ☎6:00~20:00	8

Genre	Location	Shop Name	Page
Paid Waiting Rooms	6F-32	ORION ☎03-5757-8181 / 0120-1195-84 ☎9:00~21:30 (Last reception is 17:30)	17
Multipurpose Hall	6F-30	GALAXY HALL ☎03-5757-8181 / 0120-1195-84 ☎9:00~21:30 (Last reception is 17:30)	17
	6F-33	SIRIUS ☎03-5757-8181 / 0120-1195-84 ☎9:00~21:30 (Last reception is 17:30)	17
Medical Clinic	1F-13	Tokyo International Medical Office at Haneda Airport ☎03-5757-1122 ☎9:00~12:00 (Reception Closed is 11:50) / 13:00~17:00 (Reception Closed is 16:50)	8
Dental Clinic	1F-34	Kanagawa Dental University Haneda Airport Terminal 1 Dentistry ☎ 03-5757-9430 ☎ 10:00 ~ 18:00 (Closed 13:00~14:00 / Closed Saturdays, Sundays, and public holidays) (Last reception is 12:30 / 17:30)	8
Post Office	1F-7	Haneda Airport Post Office ☎ 03-5756-0431 ☎ 9:00~17:00 (Saving, insurance coverage is until 16:00 on weekdays) *These services are not available on weekends and national holidays ATM 7:00 to 22:00[8:00 to 21:00 (Saturday) / 9:00 to 20:00 (Sunday and national holidays)]	8
Other Services	B1F-1	Shoe Shine 21 (South) ☎9:00~19:00	6
	B1F-16	Shoe Shine 21 (North) ☎9:00~19:00	7
	B1F-22	HAIR DRESSER by atelier haruka ☎03-3747-0900 ☎10:00~20:00 / 8:00~10:00 *Advance reservation only	7
	1F-8	FIRST CABIN Haneda Terminal 1 ☎ 03-5757-8755 ☎ 24-hour service (10:00 ~ 12:00 cleaning inside the airport) *Only accommodation reservation is possible	8
	1F-11	Airport Barber ☎03-5757-1021 ☎9:00~18:00(Monday to Saturday) 8:30~17:30 (Sunday and national holidays)	8
	1F-19	POCKET CHANGE	8
	2F-27	Haneda Airport Pet Hotel Front Counter (Check-in counter) ☎03-5756-7111 ☎7:00~22:00 *Support provided only for reservations	11
	2F-28	Kid's Space	11
	3F-17	KITAHARA Collection	15
	3F-24	Haneda Airport Ange Nursery School ☎03-5756-7311 ☎7:00~20:00 Extended Childcare Hours is 20:00~21:00	15
	5F-9	LUXURY FLIGHT ☎080-7560-1817 ☎10:00~20:00	16
	5F-13	SKY WEDDING HANEDA ☎03-5778-9270 ☎10:00~19:00	16
	5F-16	Regus Express (Rental Office) ☎03-6847-9340 ☎8:00~20:00 (Sat, Sun & holiday 9:00~18:00)	16
	6F-28	Observation Deck ☎6:30~22:00 *May change due to weather conditions, etc.	17
	6F-31	SKY GALLERY [Art Gallery]	17

Departure Gate Area

Bank ATM	2F-112	Mizuho Bank ☎7:00~23:00 (Monday)/6:00~23:00 (Tuesday to Friday) / 6:00~22:00 (Saturday)/8:00~21:00 (Sunday) *Available on Sunday and national holidays	12
Pay Lounge	2F-108	POWER LOUNGE SOUTH ☎03-5757-8282 ☎6:00~21:00	12
	2F-129	POWER LOUNGE NORTH ☎03-5757-8288 ☎6:00~20:30	13
Private Workspace	2F-138	STATION BOOTH (Near South Wing Gate 8) ☎7:00~21:30 (Last reception 21:15)	12
	2F-139	STATION BOOTH (South Wing Central Area) ☎7:00~21:30 (Last reception 21:15)	12
	2F-140	H1T BOX (North Wing Central Area) ☎0120-342-110 ☎7:00~21:30 (Last reception21:15)	13
	2F-141	H1T BOX (Near North Wing Gate 17) ☎0120-342-110 ☎7:00~21:30 (Last reception21:15)	13
Other Services	2F-109	Kid's Space	12
	2F-132	Kid's Space	13

SERVICE GUIDE

Haneda Airport Terminal
Information (Telephone Center)

Available for inquiries about flight information, facilities inside the terminal and access to the airport. We are also available for assistance services and others.

【Phone Number】 03-5757-8111
 【Fax Number】 03-6428-0889
 【Reception Hours】 5:00~24:00 (open everyday throughout the year)
 【HP】 <https://tokyo-haneda.com>

*Please contact the following for Lost & Found

Lost items found inside the terminal
Airport Service Center TEL : 03-5757-8111

*Please contact the company you used for items lost onboard the aircraft, in the station, train or bus.

HANEDA
アプリで

クーポン取得
 お買いもの
 フライト案内
 レストラン情報

私だけの羽田プラン

QRコードからインストール

GET IT ON Google Play
 Download on the App Store

HANEDA

ja1-bnr.2301

Information & Inquiries

Information Counter

Guide staff “concierges” located at five information counters within the terminal provide flight information and facilities guidance, lend wheelchairs and strollers, and are ready to broadcast announcements within the airport. Feel free to ask the concierges for help at any time.



Touch Panel

Installed at various locations in the airport to provide guidance with information about shops within the terminal.



Flight Information

You can check flight information for Haneda Airport from the website.

Customers Who Require
Special Assistance

Special Assistance

Special assistance is provided for customers with disabilities and elderly customers. Concierges who are qualified as “special assistance providers” are available to help you.



Wheelchair Rental

Wheelchairs are available at various locations.

Writing Board &
Communication Support Board

We have a communication support boards at the information counter to help customers who require assistance in speaking communication. There will be a writing communication board and also other.

Telecommunication
Relay Service

Booths are set up for persons with hearing or speech difficulties to use the Telecommunications Relay Service on their own smartphones or other devices.



Calm down, cool down

This facility provides universal design services that facilitate a relaxing environment for those with developmental or intellectual disabilities.



Other Services

Medical Clinic

Visit and consult when you are not feeling well.

Tokyo International Medical Office at Haneda Airport

Location : 1F MARKETPLACE 1F-13

Clinic Hours : 9:00~12:00 (11:50 Reception Closed) /
 13:00~17:00 (16:50 Reception Closed)

Phone Number : 03-5757-1122

Customers with Children

Stroller Rental

Please use Strollers available at various locations within the airport.



Nursing Room

Nursing booths, baby seats, washstands, and hot water facilities are available here. Male visitors may enter all areas except the nursing booths.

*Women-only baby nurseries are available in some locations.



For more details on services

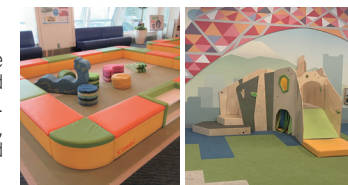
Children's Toilet / Auxiliary Toilet Seat

Available in certain restrooms / nursing rooms.



Kid's Space

A kids' space is available in the departure lobby and gate area (domestic flights). For the safety of children, they must be accompanied by a parent or guardian.



IT Service

Free Wi-Fi

You can use the free Wi-Fi service from your computer or smartphone.

1. Please select “HANEDA-FREE-WIFI” for the network name (ESS-ID). There is no need to set a WEP key.
2. Start the web browser.
3. Proceed by following the instructions displayed on the screen to connect to the Internet.

*If you are concerned about security, it is recommended that you use the free Wi-Fi service provided by the carrier to which you are subscribed.

Charging Corner

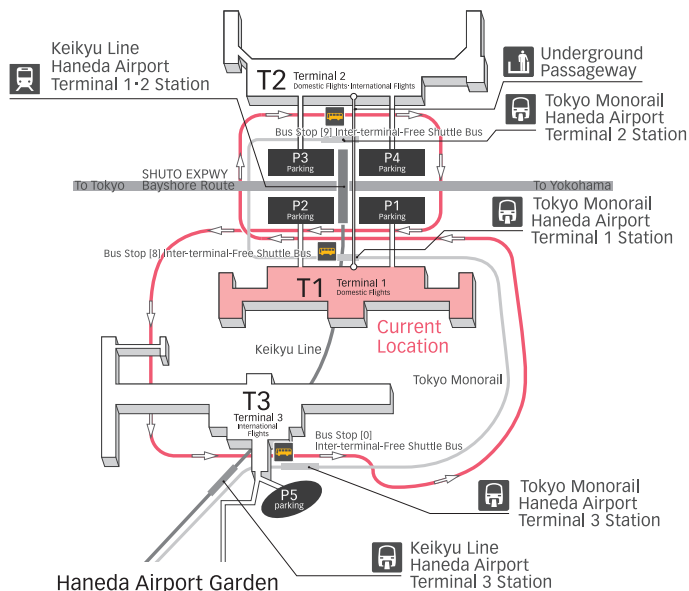
Power outlets are available at various locations. You can use them to charge electronic devices such as mobile phones and tablets.



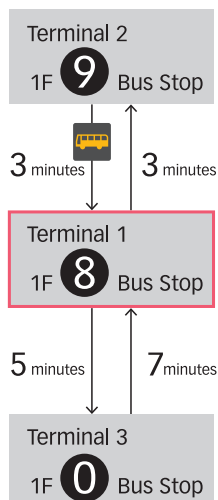
HANEDA AIRPORT TERMINAL 1 ACCESS

Travel Between Terminals

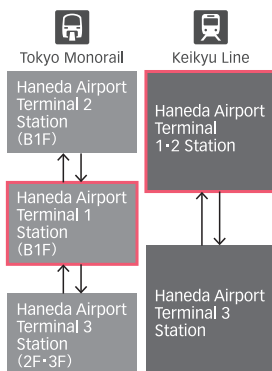
Haneda Airport Overall View



Inter-terminal Free Shuttle Bus



When Using Rail Services



Passengers transiting between terminals for domestic and international flights or for international flights may use the inter-terminal train services free of charge. Please ask at the information counter or the nearest ticket barrier to receive a free train ticket.

When Using Rail Services

Haneda Airport Terminal 1 has a direct connection to the Keikyu Line Haneda Airport Terminal 1・2 Station and the Tokyo Monorail Haneda Airport Terminal 1 Station. The Keikyu Line & Tokyo Monorail ticket gate is located on B1F.

First Train and Last Train Information

Tokyo Monorail

Haneda Airport Terminal 1 Station	5:13	→	5:33	Hamamatsu-cho Station
	23:44	→	0:07	

Keikyu Line

Haneda Airport Terminal 1-2 Station	5:23	→	5:45	Shinagawa Station
	23:48	→	0:10	
Haneda Airport Terminal 1-2 Station	5:23	→	(Transfer) Keikyu-Kamata Station	5:53
	23:58	→	0:11	0:24
				Yokohama Station

→ **First Train**
→ **Last Train, Bus**

As of December 2023
The schedule above are for weekdays.

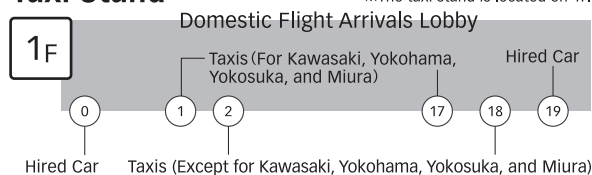
Bus Stop

※The bus ticket counter and bus stop is located on 1F.



Taxi Stand

※The taxi stand is located on 1F.



When Using a Car

The Access bridge to P1,2 parking is on 3F. Please proceed to 3F using the elevator or escalator from the 2F lobby. (Please see P. 10 to 11)

**Haneda Airport
Access Navigation**

Haneda Airport Official Website



The information contained in this brochure is based on information available as of December 2023 and subject to change. For the latest information, please visit the official Haneda Airport website. This brochure is printed with VOC-free ink.