

Tokyo International Airport (Haneda)
Domestic Passenger Terminal Buildings
Regulations for the Use of Passenger Service Facilities

Japan Airport Terminal Co., Ltd.

(Purpose)

Article 1. The purpose of these regulations is to stipulate requirements pertaining to charge and other conditions relating to the use of passenger service facilities within the Tokyo International Airport (Haneda) Domestic Passenger Terminal Buildings (hereafter referred to as “the buildings”) owned and managed by Japan Airport Terminal Co., Ltd. (hereafter referred to as “Airport Terminal”)

(Definition)

Article 2. The “passenger service facilities” in these regulations refer to public areas for use by passengers within the buildings such as lobbies and departure lounges and operational facilities such as luggage transport, information equipment and boarding bridge.

(Charge)

Article 3. (1) Airport Terminal shall collect the following charge from persons using passenger facilities (hereafter referred to as “users”): “passenger service facility charge” (hereafter referred to as “facility charge”) from departing or arriving passengers.

(2) Facility charge (including consumption tax) shall be charged at the following rates. Any person using transport services (air tickets) unable to produce proof of their age will be classed as aged 12 or over. Children aged under three using child transport services (air tickets) will be charged facility charge accordingly.

Departing or arriving passengers (adults): aged 12 or over – ¥450 per person

Departing or arriving passengers (children): aged 3 to 11 – ¥220 per person

(Collection of facility charge)

Article 4. (1) When issuing air tickets, the air carrier or any other parties using the buildings for purposes such as take-off or landing (hereafter referred to as “the air carrier or equivalent party”) shall collect facility charge from departing and arriving passengers on behalf of Airport Terminal.

(2) Based on the number of departing and arriving passengers listed in passenger number reports (as detailed in Article 13), the air carrier or equivalent party shall collect all facility charge for each monthly period and pay the total amount to Airport Terminal by the specified date.

(3) Irrespective of the preceding Clauses (1) and (2), in the following events, the air carrier or equivalent party shall either collect facility charge from passengers on behalf of Airport Terminal or cover facility charge prior to carrying out boarding procedure and deliver the total to Airport Terminal.

1. In the event that there are reasonable grounds for not issuing a ticket

2. In the event of a failure to collect facility charge due to a fault on the part of the air carrier

(4) Upon payment of facility charge, Airport Terminal shall pay commission to the air carrier or equivalent party, the rate for which shall be determined separately.

(5) In the event of a delay in payment of facility charge by the air carrier or equivalent party, Airport Terminal shall charge overdue fees calculated at an annual rate of 14.5% of the total of late payments for the duration of the period from the day after the payment date to the actual date of payment.

(6) In the event that overdue fees outlined in the preceding clause include fractions of less than ¥1, the total shall be rounded down.

(7) Irrespective of the preceding Clause (2), facility charge shall not be collected from the following departing and arriving passengers.

1. Passengers boarding aircraft set aside exclusively for diplomatic purposes or official government use

2. Passengers on aircraft forced to make an emergency landing at Tokyo International Airport (hereafter referred to as “the airport”) or aircraft that have landed at the airport as an alternate landing destination

3. Passengers on aircraft instructed to land at the airport by air traffic control or other administrative body

4. Passengers on aircraft forced to return to the airport or aircraft returning to the airport without having touched down at any other airport

5. Passengers on aircraft whose departure is postponed to the following day or later due to problems with or damage to the aircraft or equipment, medical emergencies, hijacking, adverse weather conditions, runway closure or requirements issued by air traffic control or other administrative body who have either already paid facility charge or had not originally planned to land at the airport

6. Passengers other than those listed above who have received special exemption from facility charge from Airport Terminal based on a request submitted by the air carrier or equivalent party.

(Refusal of usage)

Article 5. In the event that a user or users has not paid the relevant facility charge, Airport Terminal has the right to refuse usage of passenger service facilities and to take any

additional measures necessary.

(Availability)

Article 6. In principle, passenger service facilities shall be available for use 24 hours a day. However, this is subject to change (reduction) depending on circumstances such as aircraft flight status.

(Operation of equipment)

Article 7. (1) Luggage transport and information equipment (including airline company input terminals only) within passenger service facilities shall be operated by the air carrier or equivalent party.

(2) The operation of equipment and facilities outlined in the preceding clause shall be carried out in accordance with standards stipulated by Airport Terminal.

(Emergency repair work)

Article 8. In the event of any damage to or problems with the facilities or equipment detailed in Article 7, Clause (1), the air carrier or equivalent party shall take the necessary steps to rectify the situation immediately and inform Airport Terminal of the relevant details either in writing or orally.

(Prohibited activities)

Article 9. The user or users shall not:

1. Damage or deface passenger service facilities
2. Make any alterations to passenger service facilities without approval from Airport terminal
3. Interfere with the operation of or operate equipment within passenger service facilities unless required to do so in the course of duties
4. Engage in any activity other than those detailed in the preceding three points that could obstruct the management of passenger service facilities

(Suspension of usage)

Article 10. In any of the following events, the usage of all or selected areas of the passenger service facilities may be suspended.

1. In the event of damage to or problems with passenger service facilities
2. In the event of repairs or other work to passenger service facilities
3. In the event of any special requirements for the purpose of passenger service facility management other than those detailed in the preceding points 1 and 2.

(Indemnity)

Article 11. Airport Terminal shall not be liable to provide compensation for any damage or loss incurred as result of the suspension of use of all or selected areas of the passenger service facilities unless there is clear evidence of a fault on the part of Airport Terminal.

(Compensation for damage or loss)

Article 12. In the event that Airport Terminal suffers any damage or loss as a result of the user of users damaging or defacing passenger service facilities, either intentionally or otherwise, or engaging in any other actions, the user or users shall compensate Airport Terminal accordingly.

(Submitting reports)

Article 13. The air carrier or equivalent party shall submit both passenger number reports for specific intervals as required as part of the collection of facility charge and a flight schedule for the flowing month to Airport Terminal by the respective specified dates.

(Implementation of regulations)

Article 14. Details relevant to the implementation of these regulations shall be stipulated separately.

Additional clauses

These regulations shall come into effect from April 1, 2005 onwards

Additional clauses

These regulations shall come into effect from April 1, 2011 onwards

Additional clauses

These regulations shall come into effect from April 1, 2014 onwards

Additional clauses

These regulations shall come into effect from March 1, 2022 onwards

Additional clauses

These regulations shall come into effect from April 1, 2025 onwards